

Bestmed Medical Scheme's

58th Annual General Meeting

Live streaming and
e-voting platform guide





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Important information to take note of:

- 1** Both the webcast and the online voting platform are responsive and can be viewed on all devices with internet. This includes:
 - Smart phones
 - iPads
 - Tablets
 - Desktops
 - Laptops
- 2** The virtual meeting is best viewed on the following browsers:
 - Chrome
 - Firefox
 - Safari
 - Edge
- 3** We urge you to check the load shedding schedules for your area and make the necessary arrangements for network provision and accessibility to the AGM.
- 4** You can use the following link to access the AGM:
www.events.bestmed.co.za

Accessing the virtual platform



1 Logging in

Member Actions

- Insert your Bestmed Membership Number or SA ID Number
- If you make an input error, the platform will warn you:
 - **You have entered an invalid Bestmed Member Number or SA ID Number**
 - **Please note that after 2 further failed login attempts your account will be temporarily suspended**
- Once a valid Bestmed Membership Number or SA ID Number has been input, the platform will send an OTP to you (see next page)

bestMed personally yours

⌕ Login as Principal Member (VOTING RIGHTS)

⌕ Login as Dependant (NO VOTING RIGHTS)

Welcome

to Bestmed Medical Scheme AGM 2022

Should you have trouble accessing the platform and stream, please try an alternative web browser (Google Chrome, Windows Explorer, Firefox)

Bestmed Membership Number or SA ID Number

I'm not a robot

hCaptcha

Login

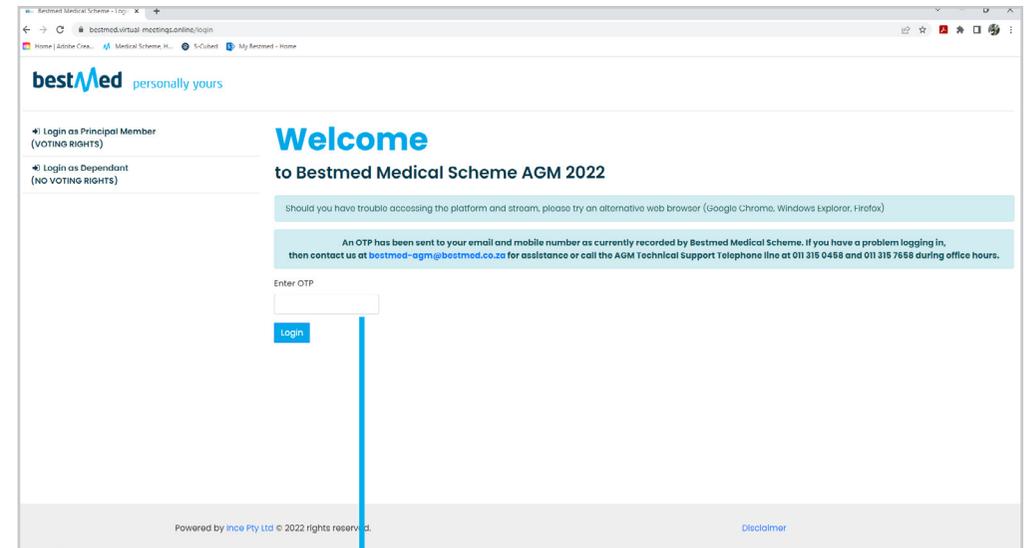
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Insert your Bestmed Membership Number or SA ID Number

2 Inserting the One Time Pin (OTP) to login

Member Actions

- The platform shows the message:
An OTP has been sent to your email and mobile number as currently recorded by Bestmed Medical Scheme. If you have a problem logging in, then contact us at bestmed-agm@bestmed.co.za for assistance or call the AGM technical support telephone lines on 011 315 7658 and 011 315 0458
- Insert the One Time Pin (OTP) which is a 6-digit number sent to your mobile number and email address on record with Bestmed
- If you have a problem logging in, please feel free to contact us at bestmed-agm@bestmed.co.za or call any of our dedicated phone lines on:
 - 011 315 7658
 - 011 315 0458
 - 011 315 0443
 - 011 315 0448
 - 011 315 3219
- Questions related to member benefits, claims, etc. should please be directed to our normal service channels.



The OTP is a 6 digit number sent to both your email address and mobile number on record

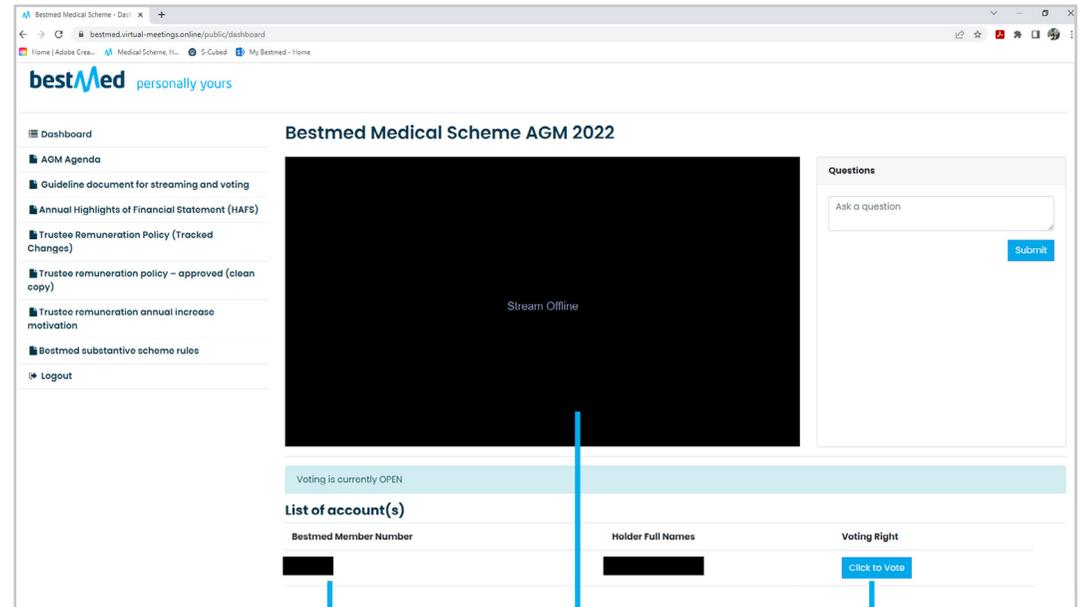
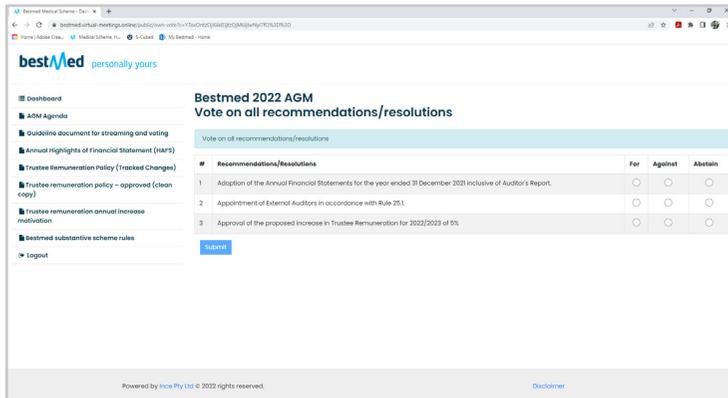
3 Main Dashboard View: e-Voting Platform on the day of the AGM

Member Actions

- This screen confirms your name and membership details
- The webcast screen will be in the centre
- Click on the blue Click To Vote button to vote as a member in your own right

Click to Vote

- Clicking on the Click to Vote button opens the resolutions page (see below and next page)



Bestmed Membership Number

Webcast Screen

Click to Vote

Voting



1 Casting your votes: Display of the Resolutions

Member Actions

- Please make your voting selections:
For, Against or Abstain.
- Clicking on any voting option, highlights your choice with a blue dot as shown below
- You may change your selection, provided that you only make one choice per resolution
- You must complete all resolutions
- Click the ***Submit*** button once you have made your voting selection



submit

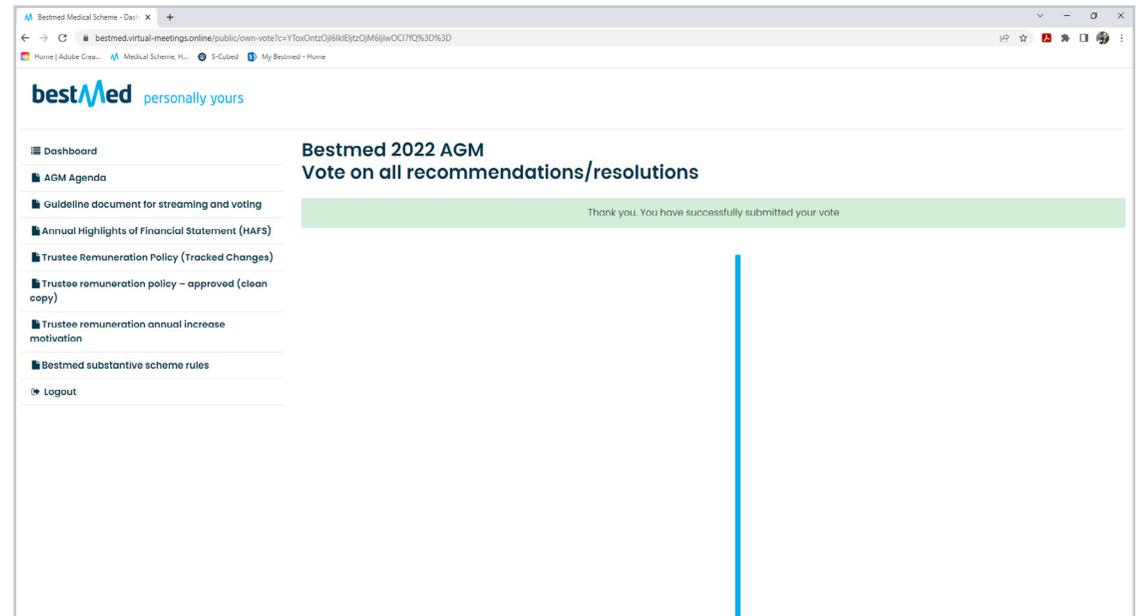
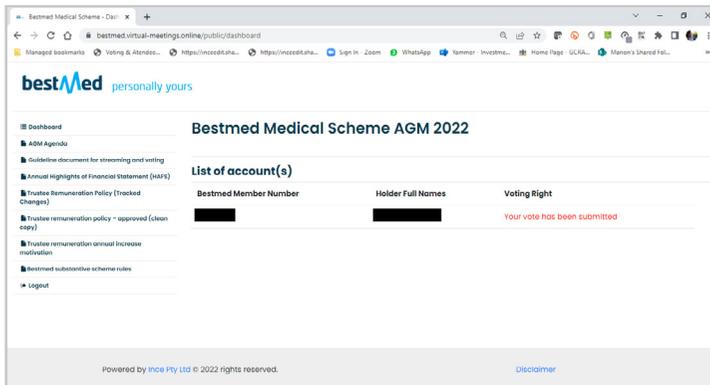
#	Recommendations/Resolutions	For	Against	Abstain
1	Adoption of the Annual Financial Statements for the year ended 31 December 2021 inclusive of Auditor's Report.	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
2	Appointment of External Auditors in accordance with Rule 25.1.	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
3	Approval of the proposed increase in Trustee Remuneration for 2022/2023 of 5%	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>

Make your selections here

2 Casting your votes: Confirming your votes have been successfully submitted

Member Actions

- Once the platform acknowledges your vote, it displays the message:
Thank you. You have successfully submitted your vote
- After a few seconds, the platform will return you to the main dashboard view (see below and next page)



Voting confirmation message

3 Main Dashboard View: e-Voting Platform when you have either already voted or granted your vote to another member

Member Actions

- This screen confirms your name and membership details. It will indicate that you have **already voted** with the message shown in **red** that:

Your vote has been submitted

- This message means that:
 - You have granted your vote to another member or
 - You have already cast your vote yourself
- You may now exit the platform by clicking on the Logout button below the Bestmed Logo

Logout

Logout Button

Voting confirmation message

The screenshot shows a web browser window displaying the Bestmed Medical Scheme AGM 2022 dashboard. The page features the Bestmed logo and a navigation menu on the left. The main content area is titled "Bestmed Medical Scheme AGM 2022" and contains a "List of account(s)" table. The table has three columns: "Bestmed Member Number", "Holder Full Names", and "Voting Right". A single row is visible, with the "Voting Right" column containing the red text "Your vote has been submitted". A "Logout" button is located at the bottom left of the dashboard. The footer of the page includes the text "Powered by Ince Pty Ltd © 2022 rights reserved." and a "Disclaimer" link.

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