

# 2026

## Vaccine schedule

(Travel and other)

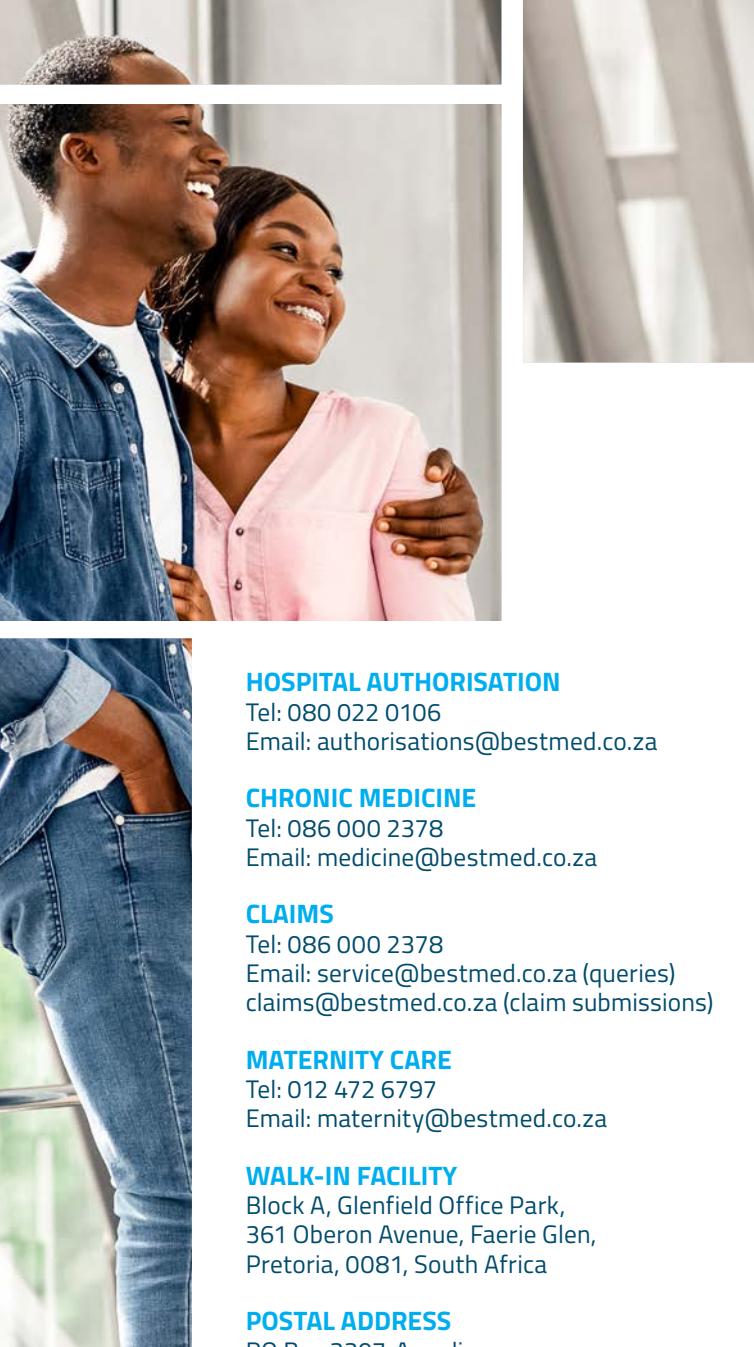


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## Vaccine schedule - travel and other (excluding Beat1 and Beat1 N)

Funding for the vaccines listed below will be paid as Preventative Care, which is a Scheme benefit, and will not be paid from the savings or day-to-day benefit, provided that the age limitations set below are adhered to. These vaccines will also be covered as per the registered indications.

AGE GROUPS INDICATED FOR	NAME	DESCRIPTION	NAPPI CODE
<b>8 months to 55 years</b>	Menactra Vaccine 0.5ml Vial	Meningitis	720708001
<b>9 months and older (1 injection every 10 years)</b>	Stamaril injection	Yellow fever	814989004
<b>1 year and older</b>	Twinrix Vaccine	Hepatitis A and B	706829001
<b>2 years and older</b>	Dukoral Vaccine	Cholera	703846001
	Typhim VI 1.5ml prefilled	Typhoid	822442019
<b>7 years and older</b>	Tetanus Vaccine Cipla 40iu/0.5ml	Tetanus (for adults)	3002364001 3002364002
	Vivaxim 1ml pre-filled syringe	Hepatitis A Typhoid	717194001
<b>12 years and older</b>	Pfizer COVID-19 vaccine (5 dose vaccine including booster)		3003282001
	Janssen (J&J) COVID-19 vaccine (2 dose vaccine including booster)	COVID-19	3003366001
	Janssen COVID-19 vaccine (2 dose vaccine including booster)		3003112001
<b>No age limit (maximum of 4 per year)</b>	Engerix B adult monodose	Hepatitis B for adults	700210001
	Heberbiovac HB single dose 1ml		701659001
<b>No age limit (maximum 5 doses per event allowed, once every 5 years)</b>	Rabies vaccine Cipla 2.5iu		3009896001
	Chirorab single dose	Rabies	879460008
	Verorab syringe		814970001
	Tetavax Single 0.5ml Injection		832693006
	Tetagam IM 500iu/ml injection		804150028
<b>No age limit</b>	Tetagam IM 250iu/2ml injection	Tetanus	812919009
	Tetagam IM 2ml		888559004
	Tetanus Vaccine Cipla 40iu/0.5ml		3002364001



#### **HOSPITAL AUTHORISATION**

Tel: 080 022 0106  
Email: [authorisations@bestmed.co.za](mailto:authorisations@bestmed.co.za)

#### **CHRONIC MEDICINE**

Tel: 086 000 2378  
Email: [medicine@bestmed.co.za](mailto:medicine@bestmed.co.za)

#### **CLAIMS**

Tel: 086 000 2378  
Email: [service@bestmed.co.za](mailto:service@bestmed.co.za) (queries)  
[claims@bestmed.co.za](mailto:claims@bestmed.co.za) (claim submissions)

#### **MATERNITY CARE**

Tel: 012 472 6797  
Email: [maternity@bestmed.co.za](mailto:maternity@bestmed.co.za)

#### **WALK-IN FACILITY**

Block A, Glenfield Office Park,  
361 Oberon Avenue, Faerie Glen,  
Pretoria, 0081, South Africa

#### **POSTAL ADDRESS**

PO Box 2297, Arcadia,  
Pretoria, 0001, South Africa

#### **NETCARE 911**

Tel: 082 911  
Email: [customer.service@netcare.co.za](mailto:customer.service@netcare.co.za) (queries)

#### **PMB**

Tel: 086 000 2378  
Email: [pmb@bestmed.co.za](mailto:pmb@bestmed.co.za)

#### **INTERNATIONAL MEDICAL TRAVEL INSURANCE (AZOZA, PREVIOUSLY EUROP ASSISTANCE)**

Tel: 0861 838 333  
Claims and emergencies: [assist@azoza.co.za](mailto:assist@azoza.co.za)  
Travel registrations: [bestmed-assist@linkham.com](mailto:bestmed-assist@linkham.com)

#### **COMPLAINTS**

Tel: +27 (0)86 000 2378  
Email: [escalations@bestmed.co.za](mailto:escalations@bestmed.co.za) or  
(Subject box: Manager, escalated query)  
Postal address:  
PO Box 2297,  
Pretoria, Gauteng, 0001

#### **CMS ESCALATIONS**

Should an issue remain unresolved with the Scheme,  
members can escalate to the Council for Medical Schemes  
(CMS) Registrar's office:

Fax Complaints: 086 673 2466.  
Email Complaints: [complaints@medicalschemes.co.za](mailto:complaints@medicalschemes.co.za)  
Postal Address:  
Private Bag X34, Hatfield, 0028  
Physical Address:  
Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue,  
Eco Park, Centurion, 0157

#### **BESTMED ETHICS AND FRAUD HOTLINE, OPERATED BY ADVANCE CALL**

Should you be aware of any fraudulent, corrupt or unethical  
practices involving Bestmed, members, service providers or  
employees, please report this anonymously to Advance Call.

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<b>WhatsApp:</b>	0860 004 004
<b>SMS:</b>	48691
<b>Hotmail:</b>	<a href="mailto:bestmed@behonest.co.za">bestmed@behonest.co.za</a>
<b>Free post:</b>	BNT165, Brooklyn Square, 0075
<b>Website &amp; chat:</b>	<a href="http://www.behonest.co.za">www.behonest.co.za</a>

 **086 000 2378**

 **service@bestmed.co.za**

 **068 376 7212**

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