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VACCINE SCHEDULE

TRAVEL AND OTHER

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Vaccine schedule - travel and other (excluding Beat1 and Beat1 N)

Funding for the vaccines listed below will be paid as Preventative Care, which is a Scheme benefit, and will not be paid from the savings or day-to-day benefit, provided that the age limitations set below are adhered to. These vaccines will also be covered as per the registered indications.

AGE GROUPS INDICATED FOR	NAME	DESCRIPTION	NAPPI CODE
8 months to 55 years	Menactra Vaccine 0.5ml Vial	Meningitis	720708
9 months and older (1 injection every 10 years)	Stamaril injection	Yellow fever	814989
1 year and older	Twinrix Vaccine	Hepatitis A and B	706829
2 years and older	Dukoral Vaccine	Cholera	703846
	Typhim VI 1.5ml prefilled	Typhoid	822442
7 years and older	Tetanus Vaccine Cipla 40iu/0.5ml	Tetanus (for adults)	3002364
12 years and older	Vivaxim 1ml pre-filled syringe	Hepatitis A Typhoid	717194
	Pfizer COVID-19 vaccine (5 dose vaccine including booster)	COVID-19	3003282
	Janssen (J&J) COVID-19 vaccine (2 dose vaccine including booster)		3003366
No age limit (maximum of 4 per year)	Engerix B adult monodose	Hepatitis B for adults	700210
No age limit (maximum 5 doses per event allowed, once every 5 years)	Rabies vaccine Cipla 2.5iu	Rabies	3009896
	Chirorab single dose		879460
	Verorab syringe		814970
No age limit	Tetavax single dose syringe 0.5ml	Tetanus	832693
	Tetagam IM 500iu/ml injection		804150
	Tetagam IM 250iu/2ml injection		812919
	Tetagam IM 2ml		888559
	Tetanus Vaccine Cipla 40iu/0.5ml		3002364



HOSPITAL AUTHORISATION

Tel: 080 022 0106

Email: authorisations@bestmed.co.za

CHRONIC MEDICINE

Tel: 086 000 2378

Email: medicine@bestmed.co.za

CLAIMS

Tel: 086 000 2378

Email: service@bestmed.co.za (queries)
claims@bestmed.co.za (claim submissions)

MATERNITY CARE

Tel: 012 472 6797

Email: maternity@bestmed.co.za

WALK-IN FACILITY

Block A, Glenfield Office Park,
361 Oberon Avenue, Faerie Glen,
Pretoria, 0081, South Africa

POSTAL ADDRESS

PO Box 2297, Arcadia,
Pretoria, 0001, South Africa

NETCARE 911

Tel: 082 911

Email: customer.service@netcare.co.za (queries)

PMB

Tel: 086 000 2378

Email: pmb@bestmed.co.za

INTERNATIONAL MEDICAL TRAVEL INSURANCE

AZOZA

Tel: 0861 838 333

Claims and emergencies: assist@azoza.co.za

Travel registrations: bestmed-assist@linkham.com

COMPLAINTS

Tel: +27 (0)86 000 2378

Email: escalations@bestmed.co.za or
(Subject box: Manager, escalated query)

Postal address:

PO Box 2297,
Pretoria, Gauteng, 0001

CMS ESCALATIONS

Should an issue remain unresolved with the Scheme, members can escalate to the Council for Medical Schemes (CMS) Registrar's office:

Fax Complaints: 086 673 2466.

Email Complaints: complaints@medicalschemes.co.za

Postal Address:

Private Bag X34, Hatfield, 0028

Physical Address:

Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue,
Eco Park, Centurion, 0157

BESTMED ETHICS AND FRAUD HOTLINE, OPERATED BY ADVANCE CALL

Should you be aware of any fraudulent, corrupt or unethical practices involving Bestmed, members, service providers or employees, please report this anonymously to Advance Call.

Hotline: 0800 111 627

WhatsApp: 0860 004 004

SMS: 48691

Hotmail: bestmed@behonest.co.za

Free post: BNT165, Brooklyn Square, 0075

Website & chat: www.behonest.co.za

 **086 000 2378**

 **service@bestmed.co.za**

 **068 376 7212**

 **www.bestmed.co.za**

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