

2027

VACCINE SCHEDULE

TRAVEL AND OTHER

bestMed

personally yours

Vaccine schedule - travel and other (excluding Beat1 and Beat1 N)

Funding for the vaccines listed below will be paid as Preventative Care, which is a Scheme benefit, and will not be paid from the savings or day-to-day benefit, provided that the age limitations set below are adhered to. These vaccines will also be covered as per the registered indications.

AGE GROUPS INDICATED FOR	NAME	DESCRIPTION	NAPPI CODE
8 months to 55 years	Menactra Vaccine 0.5ml Vial	Meningitis	720708
9 months and older (1 injection every 10 years)	Stamaril injection	Yellow fever	814989
1 year and older	Twinrix Vaccine	Hepatitis A and B	706829
2 years and older	Dukoral Vaccine	Cholera	703846
	Typhim VI 1.5ml prefilled	Typhoid	822442
7 years and older	Tetanus Vaccine Cipla 40iu/0.5ml	Tetanus (for adults)	3002364
12 years and older	Vivaxim 1ml pre-filled syringe	Hepatitus A Typhoid	717194
	Pfizer COVID-19 vaccine (5 dose vaccine including booster) Janssen (J&J) COVID-19 vaccine (2 dose vaccine including booster)	COVID-19	3003282 3003366
No age limit (maximum of 4 per year)	Engerix B adult monodose Euvax B 0.5ml vial Euvax B 1ml vial	Hepatitis B for adults	700210 715349 713048
No age limit (maximum 5 doses per event allowed, once every 5 years)	Rabies vaccine Cipla 2.5iu Chirorab single dose Verorab syringe	Rabies	3009896 879460 814970
No age limit	Tetavax single dose syringe 0.5ml Tetagam IM 500iu/ml injection Tetagam IM 250iu/2ml injection Tetagam IM 2ml Tetanus Vaccine Cipla 40iu/0.5ml	Tetanus	832693 804150 812919 888559 3002364



HOSPITAL AUTHORISATION
Tel: 080 022 0106
Email: authorisations@bestmed.co.za

CHRONIC MEDICINE
Tel: 086 000 2378
Email: medicine@bestmed.co.za

CLAIMS
Tel: 086 000 2378
Email: service@bestmed.co.za (queries)
claims@bestmed.co.za (claim submissions)

MATERNITY CARE
Tel: 012 472 6797
Email: maternity@bestmed.co.za

WALK-IN FACILITY
Block A, Glenfield Office Park,
361 Oberon Avenue, Faerie Glen,
Pretoria, 0081, South Africa

POSTAL ADDRESS
PO Box 2297, Arcadia,
Pretoria, 0001, South Africa

NETCARE 911
Tel: 082 911
Email: customer.service@netcare.co.za (queries)

PMB
Tel: 086 000 2378
Email: pmb@bestmed.co.za

INTERNATIONAL MEDICAL TRAVEL INSURANCE
AZOZA
Tel: 0861 838 333
Claims and emergencies: assist@azoza.co.za
Travel registrations: bestmed-assist@linkham.com

COMPLAINTS
Tel: +27 (0)86 000 2378
Email: escalations@bestmed.co.za or
(Subject box: Manager, escalated query)
Postal address:
PO Box 2297,
Pretoria, Gauteng, 0001

CMS ESCALATIONS
Should an issue remain unresolved with the Scheme, members can escalate to the Council for Medical Schemes (CMS) Registrar's office:

Email: complaints@medicalschemes.co.za

Postal Address:
Private Bag X34, Hatfield, 0028

Physical Address:
Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion, 0157

BESTMED ETHICS AND FRAUD HOTLINE, OPERATED BY ADVANCE CALL
Should you be aware of any fraudulent, corrupt or unethical practices involving Bestmed, members, service providers or employees, please report this anonymously to Advance Call.

Hotline:	0800 111 627
WhatsApp:	0860 004 004
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Hotmail:	bestmed@behonest.co.za
Free post:	BNT165, Brooklyn Square, 0075
Website & chat:	www.behonest.co.za

086 000 2378
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