



Please note:

- 1. This formulary is applicable to Rhythm1 and Rhythm2 options.
- 2. Radiologists need to submit claims directly to Bestmed via EDI.
- 3. Basic Radiology is limited to the tariff codes indicated herein.
- Any tariff codes not indicated on this benefit schedule will become the member's liability.

Rhythm Basic Radiology codes

LIMBS	
55100	Pelvis
56100	Hip - Left
56110	Hip - Right
56120	Pelvis and Hips
61100	Clavicle - Left
61105	Clavicle - Right
61110	Scapula - Left
61115	Scapula - Right
61120	Acromio-Clavicular Joint - Left
61125	Acromio-Clavicular Joint - Right
61130	Shoulder - Left
61135	Shoulder - Right
62100	Humerus - Left
62105	Humerus - Right
63100	Elbow - Left
63105	Elbow - Right

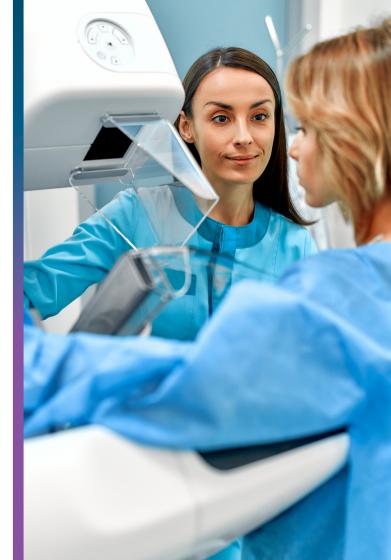
64100	Forearm (Radius and Ulna) - Left
64105	Forearm (Radius and Ulna) - Right
65100	Hand - Left
65105	Hand - Right
65120	Finger
65130	Wrist - Left
65135	Wrist - Right
65140	Scaphoid - Left
65145	Scaphoid - Right
71100	Femur - Left
71105	Femur - Right
72100	Knee - Left
72105	Knee - Right
72120	Left Knee including Patella
72125	Right Knee including Patella
72140	Patella - Left
72145	Patella - Right
73100	Lower Leg - Left
73105	Lower Leg - Right
74100	Ankle - Left
74105	Ankle - Right
74120	Foot - Left
74125	Foot - Right

74130	Calcaneus - Left
74135	Calcaneus - Right
74145	Toe
CHEST	
30100	Chest, Single View
30110	Chest PA and Lateral - Two Views
МАММА	
34100	Mammography including Ultrasound - please refer to preventative care benefits
34100 ABDOMEN	

PREGNANCY ULTRASOUND

Pregnancy ultrasound requires registration on the Maternity Care Programme. For information about this benefit please call Bestmed Contact Centre on 086 000 2378.

SPINAL COLUMN	
51110	Cervical Spine - One or Two Views
52100	Thoracic Spine - One or Two Views
53110	Lumbar Spine - One or Two Views



② 086 000 2378

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HOSPITAL AUTHORISATION

Tel: 080 022 0106

Email: authorisations@bestmed.co.za

CHRONIC MEDICINE
Tel: 086 000 2378

Email: medicine@bestmed.co.za

Fax: 012 472 6760

CLAIMS

Tel: 086 000 2378

Email: service@bestmed.co.za (queries) claims@bestmed.co.za (claim submissions)

MATERNITY CARE
Tel: 012 472 6797

Email: maternity@bestmed.co.za

WALK-IN FACILITY

Block A, Glenfield Office Park, 361 Oberon Avenue, Faerie Glen, Pretoria. 0081. South Africa

POSTAL ADDRESS

PO Box 2297, Arcadia, Pretoria, 0001, South Africa

NETCARE 911

Tel: 082 911

Email: customer.service@netcare.co.za (queries)

INTERNATIONAL MEDICAL TRAVEL INSURANCE (EUROP ASSISTANCE)

Tel: 0861 838 333

Claims and emergencies: assist@europassistance.co.za Travel registrations: bestmed-assist@linkham.com

For a more detailed overview of your benefit option and to receive a membership guide please contact service@bestmed.co.za.

Disclaimer: All the 2024 product information appearing in this brochure is provided without a representation or warranty whatsoever, whether expressed or implied, and no liability pertaining thereto will attach to Bestmed Medical Scheme. All information regarding the 2024 benefit options and accompanying services including information in respect of the terms and conditions or any other matters is subject to prior approval of the Council for Medical Schemes (CMS) and may change without notice having due regard to the CMS's further advices. Please note that should a dispute arise, the registered Rules, as approved by the Registrar of Medical Schemes, shall prevail.

Please visit www.bestmed.co.za for the complete liability and responsibility disclaimer for Bestmed Medical Scheme as well as the latest Scheme Rules.

Bestmed Medical Scheme is a registered medical scheme (Reg. no. 1252) and an Authorised Financial Services Provider (FSP no. 44058). [®]Bestmed Medical Scheme. Bestmed Rhythm Basic Radiology Codes Brochure A5 ENG. This brochure was updated in October 2023. For the most recent version please visit our website at www.bestmed.co.za.

РМВ

Tel: 086 000 2378

Email: pmb@bestmed.co.za

BESTMED HOTLINE, OPERATED BY KPMG

Should you be aware of any fraudulent, corrupt or unethical practices involving Bestmed, members, service providers or employees, please report this anonymously to KPMG.

Hotline: 080 111 0210 toll-free from any Telkom line

Hotfax: 080 020 0796 Hotmail: fraud@kpmg.co.za

Postal: KPMG Hotpost, at BNT 371,

PO Box 14671, Sinoville, 0129. South Africa

CMS ESCALATIONS

Should an issue remain unresolved with the Scheme, members can escalate to the Council for Medical Schemes (CMS) Registrar's office:

Fax Complaints: 086 673 2466.

Email Complaints: complaints@medicalschemes.co.za

Postal Address:

Private Bag X34, Hatfield, 0028

Physical Address:

Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue,

Eco Park, Centurion, 0157

