ANNEXURE B.2 – BENEFIT OPTIONS 2025 PACE RANGE

2.1 GENERAL CONDITIONS OF THE BENEFIT OPTIONS

- 2.1.1 Members are entitled to the benefits indicated in this Annexure B of the registered Rules during a financial year, which shall run from 1 January to 31 December, and such benefits extend through the Member to his Dependant(s). A Member shall no later than 31 December prior to the year upon which it is intended that the change take place, elect in writing to participate in any one of the available options.
- 2.1.2 The Scheme's benefits on accounts properly lodged in terms of Rule 15 of the registered Rules shall be granted as shown in each paragraph and/or benefit options hereunder and the Member shall be liable for the difference between the Scheme's benefits and the full amount of the account.
- 2.1.3 No benefits shall be granted on accounts reaching the Scheme after the last day of the 4th (fourth) month following the date on which the service was rendered.
- 2.1.4 Granting of benefits shall be subject to, but not limited to, treatment protocols, funding guidelines, preferred providers, designated service providers (DSP), network option services, the Mediscor Reference Price (MRP) on all medicine where applicable and medicine formularies accepted by the Scheme. Benefits shall be subject to the exclusions referred to in Annexure C of the registered Rules.

- 2.1.5 Where a maximum amount of benefits has been imposed per financial year, the benefits shall be calculated at the maximum for the financial year in which the service was rendered. The maximum benefits for which a Member and/or his Dependant(s) qualify shall be determined in accordance with the actual membership status at the date on which the service is rendered.
- 2.1.6 A Member and/or his Dependant(s) shall be entitled to pro-rata benefits calculated from the date of enrolment up to the end of the financial year in which they join the Scheme, and shall include a benefit cycle, shown on the applicable benefit, which is effective from the date of service.
- 2.1.7 Where an account has been paid by the Member, such specified account plus proof of payment must be submitted to the Scheme before the last day of the 4th (fourth) month following the date on which the service was rendered. The Scheme will then refund the Member the applicable benefit amount.
- **2.1.8** Payment of accounts is restricted to the maximum amount of the benefit entitlement in terms of the applicable benefit and option elected. Benefits shall be paid as follows (whichever is applicable):
 - **2.1.8.1** At 100% of Scheme tariff, which refers to the tariff approved annually by the Board of Trustees or the negotiated rate for hospitals and designated or preferred service providers.
 - 2.1.8.2 Notwithstanding any provisions to the contrary in this Annexure, accounts in respect of the diagnosis, treatment and care of Prescribed Minimum Benefits (PMBs), as per the standard of care in the State sector, shall be payable at cost, without deductibles or the use of co-payments, subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules as per PMB regulations: Provided that:
 - 2.1.8.2.1 Payments shall first be from the specified limit(s) on the applicable benefit before continued funding in respect of PMB may be accessed; and
 - **2.1.8.2.2** The funds in a Member's Medical Savings Account (i.e. PMSA and Vested Medical Savings Account) shall not be used to pay for the costs of a PMB.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
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2.2. HOSPITAL, HOSPITAL-RELATED BENEFITS AND OTHER MAJOR MEDICAL EXPENSES

- All hospital and hospital-related benefits shall be subject to Pre-authorisation, major medical expenses which require Pre-authorisation shall be indicated.
- Comprehensive benefits are offered for all pre-authorised services and authorised emergency services rendered during hospitalisation, i.e. from the day of admission up to and including the day of discharge.
- No benefits in a private hospital or day clinic shall be granted by the Scheme or its proxy if Pre-authorisation and an authorisation number have not been obtained:
 - In the event of planned major operations and dental procedures, Members are advised to obtain Pre-authorisation at least 2 (two) weeks in advance to ensure that the Member is aware of applicable benefits, limits, network restrictions, etc., before the event.
 - In an emergency, on the 1st (first) working day after admission to a hospital, or at the first reasonable opportunity as may be determined by the Scheme.
- Late authorisations will be subject to, but not limited to, clinical review, application of rules, benefits, protocols, funding guidelines, as well as the PMB status of the services rendered.
- If Pre-authorisation and an authorisation number have been obtained for treatment in a private hospital or day clinic but the treatment cost exceeds the authorised benefits, only the benefits of the authorised treatment cost shall be granted and the Member shall be liable for payment of the excess to the service provider, unless if the excess costs were as a direct result of treatment received and necessary for the beneficiary and authorisation could not be obtained in time.
- No benefits in respect of MRI scans, computer tomographic (CT) studies, or other specialised diagnostic imaging shall be granted if an authorisation number has not been obtained in advance or, in an emergency, on the 1st (first) working day after admission to a hospital, by the Scheme or its proxy.
- Full cross subsidisation between Members shall apply without an annual limit.
- The Scheme's list of contracted private hospitals, contracted State facilities and designated and preferred service providers, available on the Scheme's website or via the Contact Centre, shall be applicable to benefits.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4	
- Co-payments:					
 A co-payment of a specified amount indicated in Rule 2.2.16 per scan shall apply for MRI and CT scans conducted whether in or out of hospital. 					
 A co-payment of a specified amount indicated in Rule 2.2.28 shall be incurred per event if a day procedure is done in an acute hospital that is not a day 					
hospital. If a DSP is used and the DSP does not work in a day hospital, the procedure shall be paid in full if it is done in an acute hospital, if it is arranged					
with the Scheme before the t	ime.				
2.2.1 Hospitalisation:					
Pre-authorisation must be obtained					
for accommodation (hospital stay)	Benefits shall be at 100% of Scheme tariff/cost*.				
in a general ward, intensive-care					
and high-care unit, theatre and					
material.					
	Medicine prescribed by the tre	ating provider for a patient disch	arged from hospital, relating to	the admission, to take home will	
2.2.2 Take-home medicine:	be paid at 100% of Scheme tariff/cost* for a maximum supply of 7 (seven) days provided that:				
Medicine supplied by the hospital	- the medicine is claimed as part of the hospital account; or				
when a patient is discharged.	- the medicine shall be li	mited to R200 if claimed from a	retail pharmacy if claimed on the	e date of discharge.	
when a patient is discharged.					
	No benefit shall be awarded if	medicine is not claimed on the	date of discharge from hospital.		
2.2.3 Biological medicine during	Benefits shall be at 100% of				
hospitalisation	Scheme tariff/cost*, subject		cheme tariff/cost*, subject to Pre	authorisation	
Biological medicine is a substance	to Pre-authorisation and	Bollonia allali bo at 10070 of O	onomo taminocot, subject to i re	danondation.	
that is made from a living organism	to i to authorisation and				

 $^{^{\}ast}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
or its products and is used in the	limited to R34 828 per family					
prevention, diagnosis, or treatment	per financial year.					
of acute and chronic diseases.						
2.2.4 Treatment in mental health clinics	per financial year in hospital in contact sessions for out-patien	refits shall be at 100% of Scheme tariff/cost*, subject to the length of stay limited to 21 (twenty-one) days per beneficiary financial year in hospital including inpatient electro-convulsive therapy and inpatient psychotherapy, OR 15 (fifteen) tact sessions for out-patient psychotherapy per beneficiary per financial year, Pre-authorisation and DSP Network.				
2.2.5 Treatment of chemical and substance abuse	 Pre-authorisation; DSP Network; and The length of stay shall be limited to 21 (twenty-one) days for in-hospital management per beneficiary per financial year. 					
2.2.6 Consultations and						
procedures:						
Consultations, visits, operations,	Claims submitted by General F	Practitioners (GPs) and special	ists for treatment during hospita	lisation shall be paid at 100% of		
surgical procedures and	Scheme tariff/cost*.					
anaesthetics for surgical						
procedures during hospitalisation.						
2.2.7 Organ transplants (in and/or out of hospital): Pre-authorisation must be obtained.			itions as per the standard of cal xure D.1 of these Rules, and sh	re in the State sector, subject to nall be paid at cost as per PMB		

 $^{^{\}star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
2.2.8 Stem cell transplants (in and/or out of hospital): Pre-authorisation must be obtained.	Benefits shall be limited to the treatment of certain PMB conditions as per the standard of care in the State sector, subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules, and shall be paid at cost as per PMB regulations. The donor search and related costs shall be limited to the Scheme approved amount per financial year.					
2.2.9 Blood transfusion	•	ort charges and apparatus payal tained for any surgical procedur				
2.2.10 Dental / Oral / Jaw surgery	at 100% of Scheme tariff.					
2.2.10.1 Dental and oral surgery (in and/or out of hospital):	Benefits shall be at 100% of Scheme tariff limited to R9 768 per family per financial year for the following procedures performed either in or out of hospital: - Surgical extractions of teeth / roots / impactions / failed implants;	Benefits shall be at 100% of Scheme tariff limited to R16 232 per family per financial year for the following procedures performed either in or out of hospital: - Surgical extractions of teeth / roots / impactions / failed implants;	Benefits shall be at 100% of Scheme tariff limited to R20 397 per family per financial year for the following procedures performed either in or out of hospital: - Surgical extractions of teeth / roots / impactions / failed implants;	Benefits shall be at 100% of Scheme tariff limited to R24 419 per family per financial year for the following procedures performed either in or out of hospital: - Surgical extractions of teeth / roots / impactions / failed implants; - Surgical drainage of dental abscess;		

 $^{^{\}star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	 Surgical drainage of dental abscess; Alveolectomy / alveolotomy (preparatory surgery for dental prosthesis); Root canal related surgery; Dental implant related surgery; Pre-prosthetic (preparatory to dental prosthetics) surgery; Orthodontic related / orthognathic surgery. 	 Surgical drainage of dental abscess; Alveolectomy / alveolotomy (preparatory surgery for dental prosthesis); Root canal related surgery; Dental implant related surgery; Pre-prosthetic (preparatory to dental prosthetics) surgery; Orthodontic related / orthognathic surgery. 	 Surgical drainage of dental abscess; Alveolectomy / alveolotomy (preparatory surgery for dental prosthesis); Root canal related surgery; Dental implant related surgery; Pre-prosthetic (preparatory to dental prosthetics) surgery; Orthodontic related / orthognathic surgery. 	 Alveolectomy / alveolotomy (preparatory surgery for dental prosthesis); Root canal related surgery; Dental implant related surgery; Pre-prosthetic (preparatory to dental prosthetics) surgery; Orthodontic related / orthognathic surgery.
2.2.10.2 Major maxillo-facial surgery, strictly related to certain conditions	Benefits shall be at 100% of Scheme tariff limited to R15 800 per family per financial year, strictly for the following conditions:	Severe trauma (soft tissue inCleft lip and palate;Crouson's disease;Malunited craniomaxillary di	cheme tariff strictly for the follow njuries, fractures of jaws and fac sjunction; t residues in sinus, secondary o	cial bones);

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4	
	- Severe trauma (soft tissue	- Internal TM joint surgery (co	ondylectomy, arthrocentesis, arth	roplasty, total joint	
	injuries, fractures of jaws	reconstruction);			
	and facial bones);	- Salivary gland surgery (rem	oval of gland or salivary stone);		
	- Cleft lip and palate;	- Life threatening sepsis (Lud	wig's angina); and		
	- Crouson's disease;	- Confirmed oral cancer.			
	- Malunited craniomaxillary				
	disjunction;	nus,			
	- Post-traumatic defects				
	(root residues in sinus,				
	secondary oro-nasal				
	fistula, faciostenosis);				
	- Internal TM joint surgery				
	(arthrocentesis and				
	arthroplasty);				
	- Salivary gland surgery				
	(removal of gland or				
	salivary stone);				
	- Life threatening sepsis				
	(Ludwig's angina); and				
	- Confirmed oral cancer.	ncer.			
2.2.11 Prosthesis Benefits	Benefits shall subject to the fol	lowing:			
Z.Z. 11 1 103the313 Delients	- Pre-authorisation;				

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	provisions of Rule 15.10 of t	B conditions, as per the standa the main rules read with Annexu	rd of care in the State sector shaure D.1 of these Rules as per PN e tariff or contracted fee and sha	
2.2.11.1 Prosthesis – Internal Prosthesis surgically implanted during operations for the replacement of parts of the human body for functional medical reasons, including delivery systems and related items.	Benefits shall be paid at 100% of Scheme tariff/cost* limited to the overall limit of R109 167 per family per financial year. Sub-limits per beneficiary per financial year: - Vascular prosthesis shall be limited to R71 390; - Pacemaker (single and dual chambers) limited to R67 943 and at DSP prices;	Benefits shall be paid at 100% of Scheme tariff/cost* limited to the overall limit of R140 193 per family per financial year. Sub-limits per beneficiary per financial year: - Vascular prosthesis shall be limited to R71 390; - Pacemaker (single and dual chambers) shall be limited to R75 770 and at DSP prices;	Benefits shall be paid at 100% of Scheme tariff/cost* limited to the overall limit of R140 912 per family per financial year. Sub-limits per beneficiary per financial year: - Vascular prosthesis shall be limited to R75 783; - Pacemaker (single and dual chambers) shall be limited to R75 770 and at DSP prices;	Benefits shall be paid at 100% of Scheme tariff/cost* limited to the overall limit of R162 601 per family per financial year. Sub-limits per beneficiary per financial year: - Vascular prosthesis shall be limited to R75 783; - Pacemaker (single and dual chambers) shall be limited to R75 770 and at DSP prices; - Endovascular and catheter base procedures are subject

 $^{^{\}star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	- Endovascular and	Endovascular and	- Endovascular and catheter	to the Vascular prosthesis
	catheter-based procedures	catheter base procedures	base procedures are	sub-limit and at DSP prices;
	are subject to the Vascular	are subject to the Vascular	subject to the Vascular	- Spinal prosthesis including
	prosthesis sub-limit and at	prosthesis sub-limit and at	prosthesis sub-limit and at	artificial disk (single level
	DSP prices;	DSP prices;	DSP prices;	based) shall be limited to
	- Spinal prosthesis including	- Spinal prosthesis including	- Spinal prosthesis including	R81 308;
	artificial disk (single level	artificial disk (single level	artificial disk (single level	- Drug-eluting stents shall be
	based) shall be limited to	based) shall be limited to	based) shall be limited to	limited to R27 077 and at
	R39 788;	R70 284;	R70 418;	DSP prices;
	- Drug-eluting stents are	- Drug-eluting stents shall	- Drug-eluting stents shall	- Mesh shall be limited to
	subject to the Vascular	be limited to R22 983 and	be limited to R22 983 and	R23 845;
	prosthesis sub-limit and at	at DSP prices;	at DSP prices;	- Gynaecological/Urological
	DSP prices;	- Mesh shall be limited to	- Mesh shall be limited to	prosthesis shall be limited to
	- Mesh shall be limited to	R22 983;	R22 983;	R19 679;
	R14 939;	- Gynaecological/Urological	- Gynaecological/Urological	- Lens implant shall be
	- Gynaecological/Urological	prosthesis shall be limited	prosthesis shall be limited	limited to R21 790 a lens
	prosthesis shall be limited	to R17 164;	to R17 237;	per eye;
	to R10 773;	- Lens implant shall be	- Lens implant shall be	- Hip prosthesis and other
	- Lens implant shall be	limited to R14 738 a lens	limited to R14 738 a lens	major joints shall be limited
	limited to R8 188 a lens	per eye;	per eye;	to R72 755;
	per eye;			- Knee prosthesis shall be
				limited to R84 245;

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	- Functional prosthesis – items used to replace or augment an impaired bodily function - shall be limited to R37 342.	 Hip prosthesis and other major joints shall be limited to R63 129; Knee prosthesis shall be limited to R73 257; Other minor joints shall be limited to R27 219; and Functional prosthesis – items used to replace or augment an impaired bodily function - shall be limited to R39 539. 	 Hip prosthesis and other major joints shall be limited to R63 201; Knee prosthesis shall be limited to R73 615; Other Minor joints shall be limited to R27 219; and Functional prosthesis – items used to replace or augment an impaired bodily function - shall be limited to R39 539. 	 Other Minor joints shall be limited to R27 077; and Functional prosthesis – items used to replace or augment an impaired bodily function - shall be limited to R43 932.
2.2.11.2 Prosthesis – External: Prosthesis used after operations for the replacement of parts of the human body for functional medical reasons, including delivery systems and related items. A list of prostheses covered by the Scheme can be requested from the Scheme.	Benefits shall be at 100% of Scheme tariff limited to R27 723 per family per financial year: - 2 (two) quotations may be required; - Preferred providers or DSPs; and - Artificial limbs are limited to 1 (one) limb every 60	Benefits shall be at 100% of Scheme tariff limited to R33 037 per family per financial year: - 2 (two) quotations may be required; - Preferred providers or DSPs; and - Artificial limbs are limited to 1 (one) limb every 60	Benefits shall be at 100% of Scheme tariff limited to R33 182 per family per financial year: - 2 (two) quotations may be required; - Preferred providers or DSPs; and - Artificial limbs are limited to 1 (one) limb every 60	Benefits shall be at 100% of Scheme tariff limited to R37 491 per family per financial year: - 2 (two) quotations may be required; - Preferred providers or DSPs; and - Artificial limbs are limited to 1 (one) limb every 60 (sixty)

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	(sixty) months, except for	(sixty) months, except for	(sixty) months, except for	months, except for PMBs
	PMBs where requirements	PMBs where requirements	PMBs where requirements	where requirements in terms
	in terms of the amputated	in terms of the amputated	in terms of the amputated	of the amputated limbs will
	limbs will be assessed by	limbs will be assessed by	limbs will be assessed by	be assessed by the Scheme
	the Scheme in line with	the Scheme in line with	the Scheme in line with	in line with what is
	what is considered	what is considered	what is considered	considered predominant in
	predominant in the public	predominant in the public	predominant in the public	the public hospital practice.
	hospital practice.	hospital practice.	hospital practice.	- Repair work to artificial limbs
	- Repair work to artificial	- Repair work to artificial	- Repair work to artificial	will be funded from the
	limbs will be funded from	limbs will be funded from	limbs will be funded from	Medical aids, apparatus and
	the Medical aids,	the Medical aids,	the Medical aids,	appliances benefit indicated
	apparatus and appliances	apparatus and appliances	apparatus and appliances	in Rule 2.7.4.
	benefit indicated in Rule	benefit indicated in Rule	benefit indicated in Rule	
	2.7.4.	2.7.4.	2.7.4.	
	No benefit for joint			
	replacement surgery, except			
2.2.11.3 Exclusions on joint	for PMBs, subject to the			
replacement surgery for non-	following prosthesis limits,		Not applicable	
PMB conditions	which form part of the		Not applicable	
i ind conditions	Prosthesis – Internal overall			
	limit, at 100% contracted			
	fees:			

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	 Hip prosthesis and other major joints shall be limited to R40 506; Knee prosthesis shall be limited to R53 866; and Other minor joints shall be limited to R16 735. 			
2.2.12 Medically necessary breast reduction surgery Including fees for the surgeon and anaesthetist		No benefit		Benefits shall be at 100% of Scheme tariff limited to R58 046 per family per financial year, subject to Pre- authorisation and protocols.
2.2.13 Orthopaedic and medical appliances during hospitalisation: Appliances directly related to the hospital admission and/or procedure.	Benefits shall be at 100% of Scheme tariff/cost [*] limited to R15 000 per family per financial year for medically necessary appliances for back, leg, arm and neck support, crutches, surgical footwear and elastic stockings directly related to the admission and provided before discharge from hospital.			
2.2.14 Pathology during hospitalisation	Benefits shall be at 100% of Scheme tariff/cost*.			

^{*} As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
2.2.15 Basic radiology during hospitalisation	Benefits shall be at 100% of S	Benefits shall be at 100% of Scheme tariff/cost*.				
2.2.16 Specialised diagnostic imaging (in and/or out of hospital): MRI scans, CT scans and nuclear/isotope studies. PET scans are only included as indicated per the benefit option. Pre-authorisation must be obtained for all specialised diagnostic imaging benefits.	Benefits shall be at 100% of Scheme tariff/cost* limited to a combined in and out of hospital benefit of R40 000 per family per financial year, subject to the following: - A co-payment of R2 000 per scan for MRI scans, CT scans and nuclear/isotope studies, except for a PMB condition. PET scans are not subject to the abovementioned benefit limit and shall be limited to 1 (one) scan per beneficiary per financial year.	per financial year, subject to the A co-payment of R1 500 per and nuclear/isotope studies, ex	al benefit of R42 000 per family ne following: scan for MRI scans, CT scans xcept for a PMB condition.	Benefits shall be at 100% of Scheme tariff/cost* limited to a combined in and out of hospital benefit of R45 000 per family per financial year, subject to the following: - A co-payment of R1 500 per scan for MRI scans, CT scans and nuclear/isotope studies, except for a PMB condition. PET scans are not subject to the abovementioned benefit limit and shall be limited to 1 (one) scan per beneficiary per financial year.		
2.2.17 Oncology benefits (in or out of hospital)	Oncology Programme. Benefits shall be at 100% of So	cheme tariff/cost*, subject to Pre	e-authorisation and designated o	r preferred service providers.		

 $^{^{\}scriptscriptstyle \star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
2.2.18 Breast surgery for cancer	Treatment of the unaffected (n	non-cancerous) breast shall be li	mited to PMB provisions and is	subject to Pre-authorisation and		
	funding guidelines.					
2.2.19 Peritoneal dialysis and						
haemodialysis (in or out of	Benefits shall be at 100% of S	Benefits shall be at 100% of Scheme tariff/cost*, subject to Pre-authorisation and designated or preferred service providers.				
hospital)						
2.2.20 HIV/AIDS benefits (in or out of hospital)	Benefits shall be at 100% of S	cheme tariff/cost*, subject to Pre	e-authorisation and designated of	or preferred service providers.		
2.2.21 Confinements	 Benefits shall be at 100% of Scheme tariff/cost*, even if the baby dies before registration, for the following: Medical practitioners; Nursing home and hospital fees in accordance with the provisions of the "Hospitalisation" benefit; Midwife assisted births in an Active Hospital Birth Unit or home confinement by a midwife. Transport fees, hospital facility fees, renting of a birth pool, medical disposables or medication, antenatal consultations, doulas and breastfeeding support shall be excluded from benefits if these are not PMB level of care; and Midwife assisted births at a private midwife birth house. Transport fees, renting of a birth pool, antenatal consultations, doulas and breastfeeding supports shall be excluded from benefits if these are not PMB level of care. 					
2.2.22 Refractive surgery and other procedures done to improve or stabilise vision, except for cataracts	Benefits shall be at 100% of Scheme tariff limited to R10 859 per eye, subject to Pre-authorisation and protocols.	Benefits shall be at 100% of Scheme tariff limited to R11 347 per eye, subject to Pre-authorisation and protocols.	Benefits shall be at 100% of Scheme tariff limited to R1			

^{*} As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4			
	Benefits shall be at 100% of S	cheme tariff/cost*, provided that	the services are related to the h	hospital admission of the patient			
2.2.23 Supplementary services	and are in line with the Scheme funding guidelines and protocols, for supplementary services which include services rendered						
during hospitalisation	by physiotherapists, masseurs	, chiropractors, osteopaths, orth	noptists, audiologists/hearing aid	d acousticians, occupational			
	therapists, podiatrists/chiropod	list, dieticians, speech therapist	s, biokinetics, stoma therapist a	nd social workers.			
	Benefits shall be at 100% of S	Benefits shall be at 100% of Scheme tariff subject to:					
2.2.24 Alternatives to							
hospitalisation (i.e. procedures	- Pre-authorisation;						
done in the doctor's rooms)	- Step-down facilities approv	ved by the Scheme; and					
	- Services must be rendered	- Services must be rendered by registered private nurses and hospices.					
	Benefits shall be at 100% of						
	Scheme tariff/cost* limited to						
2.2.25 Advence illeges benefit	R87 068 per beneficiary per	Benefits shall be at 100% of S	scheme tariff/cost* limited to R13	39 308 per beneficiary per			
2.2.25 Advance illness benefit	financial year, subject to Pre-	financial year, subject to Pre-a	authorisation and treatment plan	l .			
	authorisation and treatment						
	plan.						
	Benefits shall be subject to:	L					
	- Provision of benefits by N	etcare 911, as the Scheme's ca	apitated preferred provider for ar	mbulance services.			
2.2.26 Ambulance and	- Benefits shall only be pay	able if the evacuation service w	as involuntarily requested and c	delivered by a service provider			
emergency evacuation services	other than the preferred p	rovider: Provided that services	in respect of PMB conditions sha	all be payable at cost, without			
	deductibles or the use of	co-payments, subject to the pro	visions of Rule 15.10 of the mai	n rules read in conjunction with			
	Annexure D.1 of these Ru	ules, as shall be evaluated by th	e Scheme.				

 $^{^{\}scriptscriptstyle \star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4	
2.2.27 International emergency medical cover	 Dependant(s) qualify for additions. Provision of benefits by insurance. Cover for leisure and but leisure travel is liming (USA) for a family in million for a family in million for a family in an Dependant(s). Dependant(s). A Member must give at overseas. Failure to do 	conal benefits which shall be at 1 for Europ Assistance SA, as the Sa susiness travel for emergency maited to 90 (ninety) days and R1 i.e. Member and Dependant(s). i.e. Member and Dependant(s). imited to 60 (sixty) days and R1 All other countries are covered least 48 (forty-eight) hours in a so will result in claims being region.	edical and related expenses: million cover for travelling to the All other countries are covered million cover for travelling to the up to 60 (sixty) days for R5 million cover when he and/or his Depiected.	e United States of America up to 90 (ninety) days for R5 ne USA for a family i.e. Member lion for a family i.e. Member and	
2.2.28 Day procedures at a day hospital facility	Day procedures at a day hospital or day clinic facility shall be funded at 100% of Scheme tariff/cost*, subject to: - Pre-authorisation; - Protocols and funding guidelines; and - DSPs and preferred providers				

 $^{^{\}scriptscriptstyle \star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	. ,	es not work in a day hospital, th		spital that is not a day hospital. If I if it is done in an acute hospital,

2.3. MEDICINE BENEFITS

Benefits for chronic, high-cost medicine, acute and over-the-counter (OTC) medicine shall be subject to:

- Prior application and approval by the Scheme where indicated.
- The Scheme treatment protocols and clinical funding guidelines. Motivations and reports by appropriate medical practitioners may be requested by the Scheme.
- The Scheme's formulary (medicine list), where applicable.
- Where medicines have generic alternatives registered with the South African Health Products Regulatory Authority (SAHPRA), the Scheme will reimburse those medicines up to the MRP for that active ingredient.
- Benefit amount for medicine will be calculated at Single Exit Price (SEP), plus the dispensing fee as negotiated by the Scheme, plus VAT.
- DSPs may apply.
- Each prescription or repeat prescription shall be limited to one month's supply per beneficiary. The Scheme may, at its sole discretion and according to the relevant protocols, grant an advance supply of medicine upon receipt of the relevant application.
- Non-CDL medicine benefits will apply for the conditions indicated with double asterisks (**) where provision is not made in the Diagnosis and Treatment Pairs constituting the PMB package as listed in the Medical Schemes Act.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
- Approved PMB, CDL and nor	n-CDL chronic medicine costs s	hall be paid from the non-CDL li	nit first. Thereafter, only approv	red PMB and CDL chronic		
medicine costs shall be paid by the Scheme. Approved treatment for organ transplant, chronic renal failure, multiple sclerosis and haemophilia will be paid						
directly from Scheme risk and	directly from Scheme risk and not non-CDL limit.					
- Approved PMB biological and	d non-PMB biological medicine of	costs shall be paid from the app	licable biological medicine limit t	first. Thereafter, only approved		
PMB biological medicine cos	s shall be paid by the Scheme.					
	Medicine on the formulary	Medicine on the formulary	Medicine on the formulary	Medicine on the formulary shall		
	shall be covered at 90% of	shall be covered at 90% of	shall be covered at 90% of	be covered at 100% of		
	Scheme tariff with a 10% co-	Scheme tariff with a 10% co-	Scheme tariff with a 10% co-	Scheme tariff and non-		
	payment and non-formulary	payment and non-formulary	payment and non-formulary	formulary medicine shall be		
	medicine shall be covered at	medicine shall be covered at	medicine shall be covered at	covered at 90% of Scheme		
	75% of Scheme tariff with a	80% of Scheme tariff with a	85% of Scheme tariff with a	tariff with a 10% co-payment.		
	25% co-payment.	20% co-payment.	15% co-payment.			
2.3.1 Chronic medicine not listed				Payment shall be at Scheme		
on the chronic disease list	Payment shall be at Scheme	Payment shall be at Scheme	Payment shall be at Scheme	tariff limited to		
("non-CDL medicine")	tariff limited to	tariff limited to	tariff limited to	M = R24 058 and		
	M = R8 044 and	M = R10 983 and	M = R16 878 and	M1+ = R48 335 for the		
	M1+ = R16 087 for the	M1+ = R21 966 for the	M1+ = R33 757 for the	following 29 (twenty-nine) non-		
	following 7 (seven) non-CDL	following 20 (twenty) non-	following 20 (twenty) non-	CDL conditions:		
	conditions:	CDL conditions:	CDL conditions:			
				- Acne		
	- Acne	- Acne	- Acne	- Allergic rhinitis		
	- Allergic rhinitis	- Allergic rhinitis	- Allergic rhinitis	- Ankylosing Spondylitis		

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	- Attention Deficit	- Ankylosing Spondylitis	- Ankylosing Spondylitis	- Alzheimer's disease
	Disorder	- Alzheimer's disease	- Alzheimer's disease	- Attention Deficit Disorder
	(ADD)/Attention Deficit	- Attention Deficit	- Attention Deficit	(ADD)/Attention Deficit
	Hyperactive Disorder	Disorder	Disorder	Hyperactive Disorder
	(ADHD)	(ADD)/Attention Deficit	(ADD)/Attention Deficit	(ADHD)
	- Eczema	Hyperactive Disorder	Hyperactive Disorder	- Autism
	- Gout Prophylaxis**	(ADHD)	(ADHD)	- Blepharospasm
	- Major Depression** shall	- Autism	- Autism	- Collagen diseases
	be covered as a life-	- Collagen diseases	- Collagen diseases	- Dermatomyositis
	sustaining condition	- Dermatomyositis	- Dermatomyositis	- Dystonia** - for ongoing or
	once the non-CDL	- Eczema	- Eczema	long-term chronic use
	benefit limit has been	- Gastro Oesophageal	- Gastro Oesophageal	- Eczema
	depleted	Reflux Disease	Reflux Disease	- Gastro Oesophageal
	- Migraine prophylaxis	(GORD)**	(GORD)**	Reflux Disease (GORD)**
		- Gout Prophylaxis**	- Gout Prophylaxis**	- Gout Prophylaxis**
	Subject to:	- Major Depression**	- Major Depression** shall	- Hypopituitarism
	- Prior application and	shall be covered as a	be covered as a life-	- Major Depression** shall
	approval by the Scheme	life-sustaining condition	sustaining condition	be covered as a life-
	and benefits shall be	once the non-CDL	once the non-CDL	sustaining condition once
	from the date on which	benefit limit has been	benefit limit has been	the non-CDL benefit limit
	the application was	depleted	depleted	has been depleted
		- Migraine prophylaxis	- Migraine prophylaxis	- Migraine prophylaxis

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	received by the Scheme	- Neuropathy	- Neuropathy	- Motor neuron disease
	or its proxy.	- Obsessive Compulsive	- Obsessive Compulsive	- Neuropathy
		Disorder	Disorder	- Obsessive Compulsive
		- Osteoarthritis	- Osteoarthritis	Disorder
		- Osteoporosis**	- Osteoporosis**	- Osteoarthritis
		- Paget's disease	- Paget's disease	- Osteoporosis**
		- Psoriasis	- Psoriasis	- Paget's disease
		- Urinary incontinence	- Urinary incontinence	- Polyarthritis nodosa
				- Psoriasis
		Subject to:	Subject to:	- Psoriatic arthritis
		- Prior application and	- Prior application and	- Scleroderma
		approval by the	approval by the Scheme	- Sjogren's disease
		Scheme and benefits	and benefits shall be	- Trigeminal neuralgia
		shall be from the date	from the date on which	- Urinary incontinence
		on which the application	the application was	
		was received by the	received by the Scheme	Subject to:
		Scheme or its proxy.	or its proxy.	- Prior application and
				approval by the Scheme
				and benefits shall be from
				the date on which the
				application was received

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
				by the Scheme or its
2.3.2 Medicine for PMB conditions including the conditions listed on the chronic disease list (CDL)	Medicine on the formulary shall be covered at 100% Scheme tariff/cost* with no co-payment and voluntary use of non-formulary medicine shall be covered at 75% of Scheme tariff with a 25% co-payment.	Medicine on the formulary shall be covered at 100% Scheme tariff/cost* with no co-payment and voluntary use of non-formulary medicine shall be covered at 80% of Scheme tariff with a 20% co-payment.	Medicine on the formulary shall be covered at 100% Scheme tariff/cost* with no co-payment and voluntary use of non-formulary medicine shall be covered at 85% of Scheme tariff with a 15% co-payment.	proxy. Medicine on the formulary shall be covered at 100% Scheme tariff/cost* with no co-payment and voluntary use of nonformulary medicine shall be covered at 90% of Scheme tariff with a 10% co-payment.
	Subject to: Prior application and approval by the Scheme.	Subject to: Prior application and approval by the Scheme.	Subject to: Prior application and approval by the Scheme.	Subject to: Prior application and approval by the Scheme.
2.3.3 Biological medicine: Biological medicine is a substance that is made from a living organism or its products and is used in the prevention, diagnosis, or treatment of acute and chronic diseases.	Scheme pre-approval is required and out-of-hospital benefits are limited to the treatment of certain PMB conditions, as per the standard of care in the State	Subject to pre-approval, the benefits shall be paid at 100% of Scheme tariff/cost* with a maximum of R200 964 per beneficiary per financial year.	Subject to pre-approval, the benefits shall be paid at 100% of Scheme tariff/cost* with a maximum of R402 194 per beneficiary per financial year.	Subject to pre-approval, the benefits shall be paid at 100% of Scheme tariff/cost* with a maximum of R595 247 per beneficiary per financial year.

 $^{^{\}scriptscriptstyle \star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	sector, subject to the			
	provisions of Rule 15.10 of			
	the main rules read with			
	Annexure D.1 of these Rules			
	as per PMB regulations, shall			
	be paid at cost.			
2.3.4 Other high-cost medicine	Benefits shall be at 100% of S	cheme tariff/cost* and subject to	pre-approval.	
2.3.5 Acute medicine	Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be subject to the overall day-to-day limit and the following maxima per financial year:	Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be subject to the overall day-to-day limit and the following maxima per financial year:	Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be subject to the overall day-to-day limit and the following maxima per financial year:	Benefits shall be subject to the overall day-to-day limit and the following maxima per financial year: M = R10 260 and M1+ = R15 938 Benefits shall be for:
	M = R2 846 and M1+ = R5 890 Benefits shall be for:	M = R3 295 and M1+ = R6 590 Benefits shall be for:	M = R2 197 and M1+ = R4 942 Benefits shall be for:	- Medicine prescribed out of a hospital by a medical practitioner, a contracted Pharmacist Primary Care Drug Therapy (PCDT)

 $^{^{\}scriptscriptstyle \star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	- Medicine prescribed out	- Medicine prescribed out	- Medicine prescribed out	pharmacist, dentist or a
	of a hospital by a medical	of a hospital by a medical	of a hospital by a medical	person authorised thereto
	practitioner, a contracted	practitioner, a contracted	practitioner, a contracted	by law at 90% Scheme tariff
	Pharmacist Primary Care	Pharmacist Primary Care	Pharmacist Primary Care	with a 10% co-payment.
	Drug Therapy (PCDT)	Drug Therapy (PCDT)	Drug Therapy (PCDT)	- Homeopathic remedies,
	pharmacist, dentist or a	pharmacist, dentist or a	pharmacist, dentist or a	injections and herbal
	person authorised thereto	person authorised thereto	person authorised thereto	remedies with nappi
	by law.	by law.	by law at 100% Scheme	code(s) at 90% Scheme
	- Homeopathic remedies,	- Homeopathic remedies,	tariff.	tariff with a 10% co-
	injections and herbal	injections and herbal	- Homeopathic remedies,	payment.
	remedies with nappi	remedies with nappi	injections and herbal	
	code(s).	code(s).	remedies with nappi	
	- Benefits for homeopathic	- Benefits for homeopathic	code(s) at 100% Scheme	
	remedies, injections and	remedies, injections and	tariff.	
	herbal remedies without	herbal remedies without	- Benefits for homeopathic	
	nappi code(s) shall be	nappi code(s) shall be	remedies, injections and	
	paid from the Vested	paid from the Vested	herbal remedies without	
	Medical Savings Account.	Medical Savings Account.	nappi code(s) shall be	
			paid from the Vested	
			Medical Savings Account.	

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
		amily per financial year, paid at		
			but not limited to, purchases of	
	sunscreen, vitamins and n	ninerals with nappi codes on the	e Scrieme's formulary.	
2.3.6 Over-the-counter (OTC) medicine	1.1 Once the set limit has bee benefits through the Veste	•	ccess further OTC medicine nere purchases shall be paid at	
The member may choose how to access OTC medicine benefits:	100% Scheme tariff. OR			100% of the Scheme tariff, subject only to funds being
1. The OTC medicine benefit with	0.070	. I' ' I DMOA		available in the PMSA. Benefit includes, but not limited to,
a set limit on the PMSA.	once the limit of R1 161 ha	out a limit on the PMSA to acc	umulate a self-payment gap	purchases of sunscreen,
OR		ao soon roudhou.		vitamins and minerals with
2. The OTC medicine benefit without a set limit on the PMSA to accumulate a self-payment gap.		ro-rated if the Member joins aft		nappi codes on the Scheme's formulary.
	indicated in Rule 2.7 of this	has accumulated, the day-to-days s Annexure, will contribute toward and ultimately closing the se	ards the payment of the self-	

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
	will only be able to access	the Scheme's day-to-day benef	fits after contributing to the full			
	amount of the self-paymen	it gap.				
	2.3 The cost or Scheme tariff for	or services, whichever is lower,	shall be used in the			
	calculation of the contributi	ion towards the self-payment ga	ap: Non-contributing services			
	or items shall not be taken	into account in this calculation.				
	2.4 Where the annual PMSA is	s depleted, the Member will be l	iable for day-to-day claims			
	(i.e. pay out of his own poo					
	2.5 The Member must continu					
	in the self-payment gap, a					
	contributed to the self-pay					
	to-day benefits. The claim	s must be submitted to the Sch	eme not later than the last day			
	of the 4 th (fourth) month fo	ollowing the month in which the	relevant health service was			
	rendered.					
2.4. PREVENTATIVE CARE AND	Benefits shall be at 100% of So	chama tariff and DSPs or profor	red providers			
WELLNESS BENEFITS	Deficitis stialibe at 100 /6 01 St					
2.4.1 Influenza vaccine	1 (one) vaccine per beneficiary per financial year.					
	Children under 2 (two) years of age: - As per the schedule of the Department of Health.					
2.4.2 Pneumonia programme						

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4			
	Adult group:						
	- Twice in a lifetime, with a bo	oster if beneficiary is above 65	(sixty-five) years of age.				
	- The Scheme in accordance	The Scheme in accordance with its protocol, will identify certain high-risk individuals who will be advised to be immunised					
2.4.3 Travel vaccinations	Bestmed provides cover for ce	rtain mandatory travel vaccine	s for typhoid, yellow fever, tetan	us, meningitis, hepatitis and			
2.4.3 Havei vaccinations	cholera from Scheme risk bene	efits.					
2.4.4 Baby growth and	Children from 0 (zero) up to 2 ((two) years of age:					
development assessments	- 3 (three) assessments per	/ear.					
development assessments	- Assessments must be cond	lucted at a pharmacy clinic or I	y a registered nurse.				
2.4.5 Paediatric immunisations	Paediatric vaccines according	to the State recommended pro	gramme for babies and childrer	٦.			
	Applicable to all females of childbearing age:						
	- Quantity and frequency depending on product up to the maximum of R2 678 per beneficiary per financial year, which						
2.4.6 Female contraceptives	includes all items classified in category of female contraceptives.						
	- Intrauterine device (IUD) – insertion (consultation and procedure) of the device if done by a gynaecologist or GP once every						
	5 (five) years.						
	Benefits are applicable per beneficiary:						
	1. General full mouth examination by a general dentist (incl. gloves and use of sterile equipment for this visit):						
	- For beneficiaries under 12 (twelve) years - twice per financial year.						
2.4.7 Preventative dentistry	- For beneficiaries 12 (twelve) years and older - once per financial year.						
2.4.7 Freventative dentistry	2. Full mouth intra-oral radiographs:						
	All ages, once every 36 (thirty-six) months.						
	3. Intra-oral radiograph:						
	All ages, 2 (two) x photos p	oer financial year.					

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4			
	4. Scaling and/or polishing	•	L	I			
	All ages, every 6 (six) mon	ths from the date of service.					
	5. Fluoride treatment:	5. Fluoride treatment: All ages, every 6 (six) months from the date of service.					
	All ages, every 6 (six) mon						
	6. Fissure sealing:						
	Beneficiaries up to and inc	luding 21 (twenty-one) years, th	e frequency will be in accordance	ce with accepted protocol.			
	7. Space maintainers:						
	During primary and mixed	denture stage, once per space.					
2.4.8 Mammogram	Females 40 (forty) years and o	older - once every 24 (twenty-fo	ur) months.				
2.4.0 Human Panillama Virus	Females 9 (nine) – 26 (twenty-six) years of age:						
2.4.9 Human Papilloma Virus	- 3 (three) vaccinations per beneficiary.						
(HPV) vaccinations	- Cervarix/Gardasil shall be fu	nded at Mediscor Reference Pri	ce (MRP).				
2.4.10 Bone densitometry	No benefit	Once every 24 (twenty-four) m	nonths for all beneficiaries 45 (fo	orty-five) years and older.			
2.4.11 Prostate Specific Antigen							
(PSA) test:	Males 50 (fifty) years and olde	or:					
Tariff codes claimed by	- Once every 24 (twenty-four						
pathologists or nappi codes	, , ,	,	naid from the available consult	ation henefit			
claimed by pharmacies in respect	- To be done at diologist of t	- To be done at urologist or GP. Urologist or GP consultation paid from the available consultation benefit.					
of this benefit are included.							
2.4.12 PAP smear:	Preventative benefit is subject to:						
Tariff codes claimed by	- Females 18 (eighteen) years	s and older.					
pathologists or nappi codes	- Once every 24 (twenty-four)	months per beneficiary for PAP	smear tariff code 4566 or 4559				

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
claimed by pharmacies in respect	- To be done at a gynaecologist or GP.					
of this benefit are included.	- Consultation fee paid from the	he Preventative Care benefit.				
2.4.12 Clauseme sersening		Preventative benefit is subject to:				
2.4.13 Glaucoma screening	No benefit	- Beneficiaries 50 (fifty) years				
		- Once every 12 (twelve) mor				
			ed optical network optometrists.			
	1. Tempo Lifestyle Screeni	ng				
	Beneficiaries 16 (sixteen)	years and older				
	- 1 (one) per beneficiary per financial year.					
	- This includes a biometric screening and lifestyle questionnaire that must be completed at Network pharmacy clinics, or					
	onsite at selected Employer groups, or at an accredited Tempo biokineticist, or a Tempo GP. Only participating					
	Employer groups which allow onsite screening and nurses onsite, or allow the Scheme to conduct the lifestyle					
2.4.14 Tempo programme:						
Benefits on the Tempo programme	screening at the workplace. Alternatively, Members can obtain the services from their pharmacy clinics or accredited					
can only be accessed when a	Tempo biokineticists or					
beneficiary undergoes a lifestyle			ler to unlock the biokineticist and	dietician consultations that form		
screening.	part of the Tempo progr	ramme benefits.				
oor oor mig.						
	2. Fitness and nutritional interventions available to beneficiaries 16 (sixteen) years and older					
	Fitness					
	- 1 (one) fitness test at a	Tempo biokineticist conducted	in person; and			
	- 1 (one) follow-up in person or virtual consultation at a Tempo biokineticist to obtain a personalised fitness/exercise plan.					
	(3.13) 13.13 11 11 11 11 11					

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
	Nutrition					
	- 1 (one) nutritional assess	sment at a Tempo dietician; a	nd			
	- 1 (one) follow-up in person or virtual consultation at a Tempo dietician to obtain a personalised diet plan.					
	Benefits shall be at 100% of Scheme tariff per beneficiary per event, subject to the following:					
	Consultations:					
	- 9 (nine) antenatal consultat	ions at either a GP/gynaecolo	gist/midwife.			
	- 1 (one) post-natal consultation at either a GP/gynaecologist/midwife.					
2.5 MATERNITY BENEFITS	Ultrasounds:					
	 1 (one) 2D ultrasound scan at 1st (first) trimester (between 10 (ten) to 12 (twelve) weeks) at a gynaecologist/GP/radiologist. 					
	- 1 (one) 2D ultrasound scan at 2 nd (second) trimester (between 20 (twenty) to 24 (twenty-four) weeks) at a gynaecologist/GP/radiologist.					
	Any item categorised as a maternity supplement can be claimed up to a maximum of R139 per claim, once a month, for a maximum of 9 (nine) months.					
	Optometry benefits are availab	le per beneficiary every 24 (tw	renty-four) months from the date	of service.		
2.6 OPTOMETRY BENEFITS	Services rendered by the designated optical network, Preferred Provider Negotiators (PPN), optometrists shall be payable at					
2.0 OF TOWERN BENEFITS	100% of contracted fee. Services rendered by a non-network provider shall be paid at 100% Scheme tariff subject to the					
	maxima indicated.					

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
		Benefits from a PPN optometri	ist shall be as follows:	Benefits from a PPN
	Benefits from a PPN	- Consultations: 1 (one) per	beneficiary at 100% of cost	optometrist shall be as follows:
	optometrist shall be as	- Spectacle frames or lens e	nhancements limited to R1	- Consultations: 1 (one) per
	follows:	260		beneficiary at 100% of cost
	- Consultations: 1 (one) per	AND		- Spectacle frames or lens
	beneficiary at 100% of	- Lenses: standard lenses (i.	e. single vision or bifocal or	enhancements limited to
	cost	multifocal lenses) at 100%	of cost as well as lens	R1 260
	- Spectacle frames or lens	enhancements limited to R	750	AND
	enhancements limited to	OR		- Lenses: standard lenses
	R1 210	- Contact lenses limited to R	2 215	(i.e. single vision or bifocal
	AND			or multifocal lenses) at
	- Lenses: standard lenses	Benefits from a non-network p	provider shall be as follows:	100% of cost as well as
	(i.e. single vision or	- Consultations: 1 (one) per l	peneficiary limited to R400	lens enhancements limited
	bifocal or multifocal	- Spectacle frames or lens e	nhancements limited to R945	to R750
	lenses) at 100% of cost	AND		OR
	OR	- Lenses additional lens enh	ancements of R563:	- Contact lenses limited to
	- Contact lenses limited to	Single-vision lenses at R21	5	R2 620
	R2 025	OR		
		Bifocal lenses at R460		Benefits from a non-network
	Benefits from a non-network	OR		provider shall be as follows:
	provider shall be as follows:	Multifocal lenses at R1 040	(consisting of R810 per base	- Consultations: 1 (one) per
		lens plus R230 per branded	d lens add-on)	beneficiary limited to R400

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	- Consultations: 1 (one) per	- In lieu of glasses Members	can opt for contact lenses at	- Spectacle frames or lens
	beneficiary limited to	R2 215		enhancements limited to
	R400			R945
	- Spectacle frames or lens			AND
	enhancements limited to			- Lenses additional lens
	R908			enhancements of R563:
	AND			Single-vision lenses at
	- Lenses:			R215
	Single-vision lenses at			OR
	R215			Bifocal lenses at R460
	OR			OR
	Bifocal lenses at R460			Multifocal lenses at R1 040
	OR			(consisting of R810 per
	Multifocal lenses at R1			base lens plus R230 per
	040 (consisting of R810			branded lens add-on)
	per base lens plus R230			- In lieu of glasses Members
	per branded lens add-on)			can opt for contact lenses
	- In lieu of glasses			at R2 620
	Members can opt for			
	contact lenses at R2 025			

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
2.7 OUT-OF-HOSPITAL BENEFITS	Medical Savings Account.Full cross subsidisation betDay-to-day benefits may beBenefits may be subject to	tween Members shall apply with e subject to payment from the P the annual maxima for the Mem 20% of Scheme tariff/cost* as pe The following combined overall limit for day-to-day benefits shall apply per financial year:	nout an annual limit, except in re MSA first and shall be indicated onber with his Dependant(s) and/	lation to the PMSA. as such. or as provided for on the benefit.
	M = R13 187 and M1+= R26 373	M = R16 475 and M1+= R32 949	M = R22 015 and M1+= R45 497	M = R43 380 and M1+= R69 954
2.7.1 GP, nurse and specialist consultations Consultations, visits, diagnostic examinations, injections and emergency unit visits (where a procedure room was used) with General Practitioners, contracted Nursing Clinical Services,	Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be at 100% of Scheme tariff subject to the overall day-to-day limit and	Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be at 100% of Scheme tariff subject to the overall day-to-day limit and	Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits shall be at 100% of Scheme tariff subject to the overall day-to-day limit and	Benefits shall be at 100% of Scheme tariff subject to the overall day-to-day limit and the following maxima per financial year: M = R6 823 and M1+ = R11 061

 $^{^{\}scriptscriptstyle \star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
contracted Pharmacist Primary	the following maxima per	the following maxima per	the following maxima per	
Care Drug Therapy (PCDT)	financial year:	financial year:	financial year:	
pharmacists, Specialists,				
Homeopaths and Herbalists.	M = R2 715 and	M = R5 029 and	M = R5 316 and	
	M1+ = R5 459	M1+ = R10 192	M1+ = R10 773	
			Continuous/Flash Glucose	Continuous/Flash Glucose
2.7.2 Continuous/Flash Glucose			Monitoring (CGM/FGM) at	Monitoring (CGM/FGM) at
	Subject to the Medical Aide or	oneratus and appliance benefit	100% of Scheme tariff limited	100% of Scheme tariff limited
Monitoring (CGM/FGM) benefit for Diabetics	Subject to the Medical Alds, ap	Aids, apparatus and appliance benefit	to R23 218 per family per	to R29 022 per family per
TOI Diabetics			financial year, subject to Pre-	financial year, subject to Pre-
			authorisation.	authorisation.
	Basic and specialised	Basic and specialised	Basic and specialised	Basic and specialised dentistry
2.7.3 Basic and specialised	dentistry benefits shall be at	dentistry benefits shall be at	dentistry benefits shall be at	benefits shall be at 100% of
•	100% of Scheme tariff from	100% of Scheme tariff from	100% of Scheme tariff from	Scheme tariff subject to the
dentistry Includes basic and specialised	the PMSA. Once the funds in	the PMSA. Once the funds in	the PMSA. Once the funds in	overall day-to-day limit and the
·	the PMSA have been	the PMSA have been	the PMSA have been	following maxima per financial
dentistry not defined under	depleted, benefits shall be at	depleted, benefits shall be at	depleted, benefits shall be at	year:
Preventative dentistry benefits or	100% of Scheme tariff	100% of Scheme tariff	100% of Scheme tariff	
Dental / Oral / Jaw surgical	subject to the overall day-to-	subject to the overall day-to-	subject to the overall day-to-	M = R15 066 and
benefits.	day limit and the following	day limit and the following	day limit and the following	M1+ = R25 428
	maxima per financial year:	maxima per financial year:	maxima per financial year:	

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
				Specialised dentistry benefits
	M = R4 998 and	M = R8 377 and	M = R9 027 and	include:
	M1+ = R10 142	M1+ = R16 756	M1+ = R16 829	- Prosthodontics services
				(crowns, bridges, inlays,
	Specialised dentistry benefits	Specialised dentistry	Specialised dentistry benefits	veneers and dentures);
	include:	benefits include:	include:	- Periodontics services (gum
	- Prosthodontics services	- Prosthodontics services	- Prosthodontics services	diseases);
	(crowns, bridges, inlays,	(crowns, bridges, inlays,	(crowns, bridges, inlays,	- Orthodontic services
	veneers and dentures);	veneers and dentures);	veneers and dentures);	(correction of irregular teeth
	- Periodontics services (gum	- Periodontics services (gum	- Periodontics services (gum	by means of braces, retainers
	diseases);	diseases);	diseases);	or similar) for beneficiaries
	- Orthodontic services	- Orthodontic services	- Orthodontic services	over the age of 18 (eighteen)
	(correction of irregular teeth	(correction of irregular teeth	(correction of irregular teeth	years are subject to
	by means of braces,	by means of braces,	by means of braces,	Pre-authorisation; and
	retainers or similar	retainers or similar) for	retainers or similar) for	- Dental implants, implant
	treatment) are	beneficiaries over the age of	beneficiaries over the age of	costs and all laboratory costs
	subject to	18 (eighteen) years are	18 (eighteen) years are	related to the aforementioned
	Pre-authorisation; and	subject to	subject to	services.
	- Dental implants, implant	Pre-authorisation; and	Pre-authorisation; and	
	costs and all laboratory	- Dental implants, implant	- Dental implants, implant	
		costs and all laboratory	costs and all laboratory	

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	costs related to the	costs related to the	costs related to the	
	aforementioned services.	aforementioned services.	aforementioned services.	
		Orthodontic services	Orthodontic services	Orthodontic services
		(correction of irregular teeth	(correction of irregular teeth	(correction of irregular teeth by
		by means of braces,	by means of braces,	means of braces, retainers, or
		retainers, or similar	retainers, or similar	similar treatment) for
		treatment) for beneficiaries	treatment) for beneficiaries	beneficiaries up to 18
		up to 18 (eighteen) years of	up to 18 (eighteen) years of	(eighteen) years of age.
		age.	age.	
				Pre-authorisation is required
		Pre-authorisation is required	Pre-authorisation is required	and benefits shall be at 100%
		and benefits shall be at	and benefits shall be at	of Scheme tariff limited to R12
		100% of Scheme tariff.	100% of Scheme tariff.	770 per event per financial
		Claims shall be paid from the	Claims shall be paid from the	year, subject to the overall
		PMSA first. Once the funds	PMSA first. Once the funds	day-to-day limit.
		in the PMSA have been	in the PMSA have been	
		depleted, benefits shall be	depleted, benefits shall be	
		limited to R8 126 per event	limited to R10 448 per event	
		per financial year, subject to	per financial year, subject to	
		the overall day-to-day limit.	the overall day-to-day limit.	
	Benefits shall be at 100% of	Benefits shall be at 100% of S	cheme tariff from the PMSA.	Benefits shall be at 100% of
	Scheme tariff from the	Once the funds in the PMSA h	ave been depleted, benefits	Scheme tariff subject to the

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
2.7.4 Medical aids, apparatus	PMSA. Once the funds in the	shall be at 100% of Scheme ta	shall be at 100% of Scheme tariff subject to the overall day-	
and appliances, including	PMSA have been depleted,	to-day limit and R12 640 per family per financial year for		R12 640 per family per
wheelchairs and hearing aids	benefits shall be at 100% of	appliances that shall include a	ny of the items listed below:	financial year for appliances
	Scheme tariff subject to the			that shall include any of the
Pre-authorisation must be obtained	overall day-to-day limit and	- Back, leg, arm and neck supp	port;	items listed below:
for all hearing aid devices fitted	R13 934 per family per	- Surgical footwear;		
and the following documentation is	financial year for appliances	- Crutches;		- Back, leg, arm and neck
required:	that shall include any of the	- Elastic stockings;		support;
	items listed below:	- Repair work on artificial limbs	s, wheelchairs, etc.;	- Surgical footwear;
- A fully detailed audiogram;		- Stoma products, and		- Crutches;
- A comprehensive quotation,	- Back, leg, arm and neck	- Oxygen and Diabetic supplies	s for non-PMB conditions.	- Elastic stockings;
which includes, inter alia, the	support;			- Repair work on artificial
product name, clinical details	- Wheelchairs;			limbs, wheelchairs, etc.;
(i.e. behind the ear, in the ear,	- Surgical footwear;			- Stoma products,
custom) and the number of	- Crutches;			- Oxygen supplies and Diabetic
devices to be fitted;	- Elastic stockings;			supplies for non-PMB
- NAPPI code(s);	- Repair work on artificial			conditions; and
- Motivation for obtaining a	limbs, wheelchairs, etc.; and			- Insulin pump consumables.
hearing aid device; and	- Stoma products, Oxygen	Mhaalahaira at 1000/ at Cabaa	no tariff limited to D47 004	fomily overy 40 (forthy sight)
- In the case of providers who are	and Diabetic supplies for		ne tariff limited to R17 094 per f	ranniy every 48 (iorty-eight)
not contracted with the Scheme,	non-PMB conditions.	months.		

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
the product serial number(s) of				Hearing aids and/or repair at
the hearing aid device(s).				100% of Scheme tariff limited
	Hearing aids and/or repair at 100% of Scheme tariff limited to R9 678 per family once every 24 (twenty-four) months. Pre-authorisation is required together with the documentation indicated on the Healthcare Services on this Rule 2.7.4.	Hearing aids and/or repair at 100% of Scheme tariff limited to R32 000 per beneficiary every 24 (twentyfour) months. Pre-authorisation is required together with the documentation indicated on the Healthcare Services on this Rule 2.7.4.	Hearing aids and/or repair at 100% of Scheme tariff limited to R32 000 per beneficiary every 24 (twenty-four) months. Pre-authorisation is required together with the documentation indicated on the Healthcare Services on this Rule 2.7.4.	to R35 000 per beneficiary every 24 (twenty-four) months. Pre-authorisation is required together with the documentation indicated on the Healthcare Services on this Rule 2.7.4. Insulin pump, excluding consumables, at 100% of Scheme tariff limited to R50 806 per beneficiary every 24 (twenty-four) months. Pre- authorisation is required.
2.7.5 Supplementary services	Benefits shall be at 100% of	Benefits shall be at 100% of	Benefits shall be at 100% of	Benefits shall be at 100% of
Benefits includes services	Scheme tariff from the	Scheme tariff from the	Scheme tariff from the	Scheme tariff subject to the
rendered by physiotherapists,	PMSA. Once the funds in the	PMSA. Once the funds in the	PMSA. Once the funds in the	overall day-to-day limit and the
masseurs, chiropractors,	PMSA have been depleted,	PMSA have been depleted,	PMSA have been depleted,	following maxima per financial
osteopaths, orthoptists,	benefits shall be at 100% of	benefits shall be at 100% of	benefits shall be at 100% of	year:
audiologists/hearing aid	Scheme tariff subject to the	Scheme tariff subject to the	Scheme tariff subject to the	

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
acousticians, occupational	overall day-to-day limit and	overall day-to-day limit and	overall day-to-day limit and	M = R6 823 and
therapists, podiatrists/chiropodist,	the following maxima per	the following maxima per	the following maxima per	M1+ = R13 430
dieticians, speech therapists,	financial year:	financial year:	financial year:	
biokinetics, private nursing (stoma				
therapy nursing, obtaining of	M = R5 329 and	M = R3 844 and	M = R3 247 and	
specimen, observations and	M1+ = R11 061	M1+ = R7 688	M1+ = R6 823	
administration of medication,				
immunisations and IV's),				
psychiatric treatment,				
psychologists and social workers.				
	Benefits shall be at 100% of	Benefits shall be at 100% of	Benefits shall be at 100% of	
	Scheme tariff from the	Scheme tariff from the	Scheme tariff from the	
2.7.6 Wound care benefit	PMSA. Once the funds in the	PMSA. Once the funds in the	PMSA. Once the funds in the	Benefits shall be at 100% of
Includes dressings and negative	PMSA have been depleted,	PMSA have been depleted,	PMSA have been depleted,	Scheme tariff subject to the
pressure wound therapy (NPWT)	benefits shall be at 100% of	benefits shall be at 100% of	benefits shall be at 100% of	overall day-to-day limit and
treatment and nursing services out	Scheme tariff subject to the	Scheme tariff subject to the	Scheme tariff subject to the	R16 663 per family per
of hospital.	overall day-to-day limit and	overall day-to-day limit and	overall day-to-day limit and	financial year.
	R4 381 per family per	R7 882 per family per	R10 983 per family per	
	financial year.	financial year.	financial year.	
2.7.7 Pagie radiology and	Benefits shall be at 100% of Scheme tariff from the PMSA. Once the funds in the PMSA have been depleted, benefits		Benefits shall be at 100% of	Benefits shall be at 100% of
2.7.7 Basic radiology and			Scheme tariff from the	Scheme tariff subject to the
pathology	Once the lunus in the PMSA n	ave been depleted, benefits	PMSA. Once the funds in the	overall day-to-day limit and the

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4	
	shall be at 100% of Scheme tariff subject to the overall day- to-day limit and the following maxima per financial year:		PMSA have been depleted,	following maxima per financial	
			benefits shall be at 100% of	year:	
			Scheme tariff subject to the		
	M = R3 950 and		overall day-to-day limit and	M = R6 823 and	
	M1+ = R7 901		the following maxima per	M1+ = R13 430	
			financial year:		
			M = R4 310 and		
			M1+ = R8 546		
Benefits shall be payable at 100% of contracted fee and are applicable to all ages – subject to Pre-authoris - Applicable to beneficiaries with serious back or neck problems that may require surgery and use of this p					
2.7.8 Back and Neck Programme					
	- The Scheme may identify appropriate participants for evaluation at a DBC or Workability clinic.				
Based on the first assessment, a rehabilitation treatment plan is drawn up and initiated over an uninterrul					
	be specified by the provider.				
2.7.9 Rehabilitation after trauma					
Benefits for rehabilitation shall be	Benefits shall be payable at 100% of Scheme tariff/cost*.				
aimed at the recovery of impeded					
vital functions immediately after					

 $^{^{\}scriptscriptstyle \star}$ As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
trauma such as a stroke or heart				
attack.				