## ANNEXURE B.2 – BENEFIT OPTIONS 2026 PACE RANGE

## 2.1 GENERAL CONDITIONS OF THE BENEFIT OPTIONS

- 2.1.1 Members are entitled to the benefits indicated in this Annexure B of the registered Rules during a financial year, which shall run from 1 January to 31 December, and such benefits extend through the Member to his Dependant(s). A Member shall no later than 31 December prior to the year upon which it is intended that the change take place, elect in writing to participate in any one of the available options.
- 2.1.2 The Scheme's benefits on accounts properly lodged in terms of Rule 15 of the registered Rules shall be granted as shown in each paragraph and/or benefit options hereunder and the Member shall be liable for the difference between the Scheme's benefits and the full amount of the account.
- 2.1.3 No benefits shall be granted on accounts reaching the Scheme after the last day of the 4<sup>th</sup> (fourth) month following the date on which the service was rendered.
- 2.1.4 Granting of benefits shall be subject to, but not limited to, treatment protocols, funding guidelines, preferred providers, designated service providers (DSP), network option services, the Mediscor Reference Price (MRP) on all medicine where applicable and medicine formularies accepted by the Scheme. Benefits shall be subject to the exclusions referred to in Annexure C of the registered Rules.

- 2.1.5 Where a maximum amount of benefits has been imposed per financial year, the benefits shall be calculated at the maximum for the financial year in which the service was rendered. The maximum benefits for which a Member and/or his Dependant(s) qualify shall be determined in accordance with the actual membership status at the date on which the service is rendered.
- 2.1.6 A Member and/or his Dependant(s) shall be entitled to pro-rata benefits calculated from the date of enrolment up to the end of the financial year in which they join the Scheme, and shall include a benefit cycle, shown on the applicable benefit, which is effective from the date of service.
- 2.1.7 Where an account has been paid by the Member, such specified account plus proof of payment must be submitted to the Scheme before the last day of the 4<sup>th</sup> (fourth) month following the date on which the service was rendered. The Scheme will then refund the Member the applicable benefit amount.
- **2.1.8** Payment of accounts is restricted to the maximum amount of the benefit entitlement in terms of the applicable benefit and option elected. Benefits shall be paid as follows (whichever is applicable):
  - **2.1.8.1** At 100% of Scheme tariff, which refers to the tariff approved annually by the Board of Trustees or the negotiated rate for hospitals and designated or preferred service providers.
  - 2.1.8.2 Notwithstanding any provisions to the contrary in this Annexure, accounts in respect of the diagnosis, treatment and care of Prescribed Minimum Benefits (PMBs), as per the standard of care in the State sector, shall be payable at cost, without deductibles or the use of co-payments, subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules as per PMB regulations: Provided that:
    - 2.1.8.2.1 Payments shall first be from the specified limit(s) on the applicable benefit before continued funding in respect of PMB may be accessed; and
    - **2.1.8.2.2** The funds in a Member's Medical Savings Account (i.e. PMSA and Vested Medical Savings Account) shall not be used to pay for the costs of a PMB.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
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## 2.2. HOSPITAL, HOSPITAL-RELATED BENEFITS AND OTHER MAJOR MEDICAL EXPENSES

- All hospital and hospital-related benefits shall be subject to Pre-authorisation, major medical expenses which require Pre-authorisation shall be indicated.
- Comprehensive benefits are offered for all pre-authorised services and authorised emergency services rendered during hospitalisation, i.e. from the day of admission up to and including the day of discharge.
- No benefits in a private hospital or day clinic shall be granted by the Scheme or its proxy if Pre-authorisation and an authorisation number have not been obtained:
  - In the event of planned major operations and dental procedures, Members are advised to obtain Pre-authorisation at least 2 (two) weeks in advance to ensure that the Member is aware of applicable benefits, limits, network restrictions, etc., before the event.
  - In an emergency, on the 1st (first) working day after admission to a hospital, or at the first reasonable opportunity as may be determined by the Scheme.
- Late authorisations will be subject to, but not limited to, clinical review, application of rules, benefits, protocols, funding guidelines, as well as the PMB status of the services rendered.
- If Pre-authorisation and an authorisation number have been obtained for treatment in a private hospital or day clinic but the treatment cost exceeds the authorised benefits, only the benefits of the authorised treatment cost shall be granted and the Member shall be liable for payment of the excess to the service provider, unless if the excess costs were as a direct result of treatment received and necessary for the beneficiary and authorisation could not be obtained in time.
- Benefits in respect of MRI scans, computer tomographic (CT) studies, or other specialised diagnostic imaging require that a benefit confirmation and reference number to be obtained from the Scheme's Contact Centre in advance or, in an emergency, on the 1<sup>st</sup> (first) working day after admission to a hospital.
- Full cross subsidisation between Members shall apply without an annual limit.
- The Scheme's list of contracted private hospitals, contracted State facilities and designated and preferred service providers, available on the Scheme's website or via the Contact Centre, shall be applicable to benefits.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4			
- Co-payments:							
<ul> <li>A co-payment of a specified</li> </ul>	amount indicated in Rule 2.2.29	shall be incurred per event if a	day procedure is done in an acu	ite hospital that is not a day			
hospital. If a DSP is used and the DSP does not work in a day hospital, the procedure shall be paid in full if it is done in an acute hospital, if it is arranged							
with the Scheme before the t	with the Scheme before the time.						
2.2.1 Hospitalisation:	2.2.1 Hospitalisation:						
Pre-authorisation must be obtained	re-authorisation must be obtained						
for accommodation (hospital stay)	Danafita aball ba at 4000/ af C	-l					
in a general ward, intensive care	Benefits shall be at 100% of S	cneme tariii/cost*.					
and high-care unit, theatre, and							
material.							
2.2.2 Take-home medicine:	Medicine prescribed by the	Medicine prescribed by the tre	eating provider for a patient	Medicine prescribed by the			
Medicine supplied by the hospital	treating provider for a patient	discharged from hospital, rela	ting to the admission, to take	treating provider for a patient			
when a patient is discharged.	discharged from hospital,	home will be paid at 100% of	Scheme tariff/cost* for a	discharged from hospital,			
	relating to the admission, to	maximum supply of 7 (seven)	days provided that:	relating to the admission, to			
	take home will be paid at	- the medicine is claime	d as part of the hospital	take home will be paid at 100%			
	100% of Scheme tariff/cost*	account; or		of Scheme tariff/cost* for a			
	for a maximum supply of 7	- the medicine shall be I	imited to R600 if claimed from	maximum supply of 7 (seven)			
	(seven) days provided that:	a retail pharmacy if cla	imed on the date of discharge.	days provided that:			
	- the medicine is			- the medicine is claimed			
	claimed as part of the	No benefit shall be awarded if	medicine is not claimed within	as part of the hospital			
	hospital account; or	3 (three) days from the date o	f alicale anno forma la camital	account; or			

<sup>\*</sup> As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	- the medicine shall be			- the medicine shall be
	limited to R550 if			limited to R700 if
	claimed from a retail			claimed from a retail
	pharmacy if claimed			pharmacy if claimed on
	on the date of			the date of discharge.
	discharge.			
				No benefit shall be awarded if
	No benefit shall be awarded			medicine is not claimed within
	if medicine is not claimed			3 (three) days from the date of
	within 3 (three) days from			discharge from hospital.
	the date of discharge from			
	hospital.			
2.2.3 Biological medicine during	D 51   1   1   1   1   1   1   1   1   1	D 5'   111   14000' 55		
hospitalisation	Benefits shall be at 100% of		•	Pre-authorisation and the biological
	Scheme tariff/cost*, subject	medicine benefit limit indicate	d on Rule 2.3.3.	
Biological medicine is a substance	to Pre-authorisation and			
that is made from a living organism	limited to R36 430 per family			
or its products and is used in the	per financial year.			
prevention, diagnosis, or treatment				
of acute and chronic diseases.				

<sup>\*</sup> As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
2.2.4 Treatment in mental health	Benefits shall be at 100% of Se	cheme tariff/cost*, subject to the	e length of stay limited to 21 (twe	enty-one) days per beneficiary		
facilities	per financial year in hospital in	cluding inpatient electro-convul	sive therapy and inpatient psych	otherapy, OR 15 (fifteen)		
Tuenties	contact sessions for out-patien	t psychotherapy per beneficiary	per financial year, Pre-authoris	ation and DSP Network.		
2.2.5 Treatment of chemical and	Benefits shall be limited to the treatment of PMB conditions and subject to the following:					
substance abuse						
	- Pre-authorisation;					
	- DSP Network; and					
	- The length of stay shall be li	mited to 21 (twenty-one) days f	or in-hospital management per b	peneficiary per financial year.		
2.2.6 Consultations and						
procedures:						
Consultations, visits, operations,	Scheme tariff/cost*.					
surgical procedures and						
anaesthetics for surgical						
procedures during hospitalisation.						
2.2.7 Organ transplants (in	Renefits shall be limited to the	treatment of certain PMR condi	tions as per the standard of care	in the State sector, subject to		
and/or out of hospital):			kure D.1 of these Rules, and sha	•		
Pre-authorisation must be	regulations.	the main rules read with Anne,	tare D. For these reales, and sine	iii be paid at cost as per r Mb		
obtained.	regulations.					
2.2.8 Stem cell transplants (in	Benefits shall be limited to the	treatment of certain PMB condi	tions as per the standard of care	in the State sector, subject to		
and/or out of hospital):	the provisions of Rule 15.10 of	the main rules read with Annex	cure D.1 of these Rules, and sha	all be paid at cost as per PMB		
and/or out or nospitary.	regulations. The donor search and related costs shall be limited to the Scheme approved amount per financial year.					

<sup>\*</sup> As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4			
Pre-authorisation must be							
obtained.							
2.2.9 Blood transfusion	Blood, operators' fees, transpo	Blood, operators' fees, transport charges and apparatus payable at 100% of Scheme tariff/cost*.					
	- Pre-authorisation must be ob	tained for any surgical procedu	re that needs to be performed in	a theatre and shall be payable			
2.2.10 Dental / Oral / Maxillo-	at 100% of Scheme tariff.						
facial surgery	- The treatment of certain PME	3 conditions, as per the standar	d of care in the State sector sha	ll be paid at cost, subject to the			
	provisions of Rule 15.10 of t	he main rules read with Annexu	re D.1 of these Rules as per PM	IB regulations.			
	Benefits shall be at 100% of	Benefits shall be at 100% of	Benefits shall be at 100% of	Benefits shall be at 100% of			
	Scheme tariff limited to	Scheme tariff limited to	Scheme tariff limited to	Scheme tariff limited to			
	R10 217 per family per	R16 979 per family per	R21 335 per family per	R25 542 per family per			
	financial year for the	financial year for the	financial year for the	financial year for the following			
	following procedures	following procedures	following procedures	procedures performed either in			
2.2.10.1 Dental and oral surgery	performed either in or out of	performed either in or out of	performed either in or out of	or out of hospital:			
(in and/or out of hospital):	hospital:	hospital:	hospital:				
(iii and/or out or nospital).				- Surgical extractions of teeth			
	- Surgical extractions of	- Surgical extractions of	- Surgical extractions of	/ roots / impactions / failed			
	teeth / roots / impactions	teeth / roots / impactions /	teeth / roots / impactions /	implants;			
	/ failed implants;	failed implants;	failed implants;	- Surgical drainage of dental			
	- Surgical drainage of	- Surgical drainage of	- Surgical drainage of	abscess;			
	dental abscess;	dental abscess;	dental abscess;				

 $<sup>^{\</sup>star}$  As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	<ul> <li>Alveolectomy /         alveolotomy (preparatory         surgery for dental         prosthesis);</li> <li>Root canal related         surgery;</li> <li>Dental implant related         surgery;</li> <li>Pre-prosthetic         (preparatory to dental         prosthetics) surgery;</li> <li>Orthodontic related /         orthognathic surgery.</li> </ul>	<ul> <li>Alveolectomy / alveolotomy (preparatory surgery for dental prosthesis);</li> <li>Root canal related surgery;</li> <li>Dental implant related surgery;</li> <li>Pre-prosthetic (preparatory to dental prosthetics) surgery;</li> <li>Orthodontic related / orthognathic surgery.</li> </ul>	<ul> <li>Alveolectomy /         alveolotomy (preparatory         surgery for dental         prosthesis);</li> <li>Root canal related         surgery;</li> <li>Dental implant related         surgery;</li> <li>Pre-prosthetic         (preparatory to dental         prosthetics) surgery;</li> <li>Orthodontic related /         orthognathic surgery.</li> </ul>	<ul> <li>Alveolectomy / alveolotomy (preparatory surgery for dental prosthesis);</li> <li>Root canal related surgery;</li> <li>Dental implant related surgery;</li> <li>Pre-prosthetic (preparatory to dental prosthetics) surgery;</li> <li>Orthodontic related / orthognathic surgery.</li> </ul>
2.2.10.2 Major maxillo-facial surgery, strictly related to certain conditions	Benefits shall be at 100% of Scheme tariff limited to R16 527 per family per financial year, strictly for the following conditions:  - Severe trauma (soft tissue injuries, fractures of jaws and facial bones);	<ul> <li>Severe trauma (soft tissue i</li> <li>Cleft lip and palate;</li> <li>Crouson's disease;</li> <li>Malunited craniomaxillary di</li> <li>Post-traumatic defects (roo</li> </ul>	isjunction; t residues in sinus, secondary on ondylectomy, arthrocentesis, art	cial bones); oro-nasal fistula, faciostenosis);

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4	
	- Cleft lip and palate;	- Salivary gland surgery (rem	oval of gland or salivary stone);		
	- Crouson's disease;	- Life threatening sepsis (Lud	wig's angina); and		
	- Malunited craniomaxillary	- Confirmed oral cancer.			
	disjunction;				
	- Post-traumatic defects				
	(root residues in sinus,				
	secondary oro-nasal				
	fistula, faciostenosis);				
	- Internal TM joint surgery				
	(arthrocentesis and				
	arthroplasty);				
	- Salivary gland surgery				
	(removal of gland or				
	salivary stone);				
	- Life threatening sepsis				
	(Ludwig's angina); and				
	- Confirmed oral cancer.				
	Benefits shall subject to the fo	llowing:			
	- Pre-authorisation;				
2.2.11 Prosthesis Benefits	- Preferred providers or DSPs				
	- The treatment of certain PM				
	provisions of Rule 15.10 of t	the main rules read with Annexu	re D.1 of these Rules as per PMB re	gulations; and	

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	- Services for non-PMB condit joint replacement surgery.	tions shall be based on Scheme	tariff or contracted fee and sha	ll be subject to exclusions for
	Benefits shall be paid at 100% of Scheme tariff/cost* limited to the overall limit of R114 189 per family per financial year.	Benefits shall be paid at 100% of Scheme tariff/cost* limited to the overall limit of R146 642 per family per financial year.	Benefits shall be paid at 100% of Scheme tariff/cost* limited to the overall limit of R147 394 per family per financial year.	Benefits shall be paid at 100% of Scheme tariff/cost* limited to the overall limit of R170 081 per family per financial year.  Sub-limits per beneficiary per
2.2.11.1 Prosthesis – Internal Prosthesis surgically implanted during operations for the	Sub-limits per beneficiary per financial year:	Sub-limits per beneficiary per financial year:	Sub-limits per beneficiary per financial year:	financial year:  - Vascular prosthesis shall be
replacement of parts of the human body for functional medical reasons, including delivery systems and related items.	<ul> <li>Vascular prosthesis shall be limited to R74 674;</li> <li>Pacemaker (single and dual chambers) shall be limited to R71 068 and at DSP prices;</li> <li>Endovascular and</li> </ul>	<ul> <li>Vascular prosthesis shall be limited to R74 674;</li> <li>Pacemaker (single and dual chambers) shall be limited to R79 255 and at DSP prices;</li> <li>Endovascular and</li> </ul>	<ul> <li>Vascular prosthesis shall be limited to R79 269;</li> <li>Pacemaker (single and dual chambers) shall be limited to R79 255 and at DSP prices;</li> <li>Endovascular and catheter</li> </ul>	limited to R79 269;  - Pacemaker (single and dual chambers) shall be limited to R79 255 and at DSP prices;  - Endovascular and catheter base procedures are subject
	catheter-based procedures are subject to the Vascular	catheter base procedures are subject to the Vascular	base procedures are subject to the Vascular	to the Vascular prosthesis sub-limit and at DSP prices;

 $<sup>^{\</sup>star}$  As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	prosthesis sub-limit and at	prosthesis sub-limit and at	prosthesis sub-limit and at	- Spinal prosthesis including
	DSP prices;	DSP prices;	DSP prices;	artificial disk (single level
	- Spinal prosthesis including	- Spinal prosthesis including	- Spinal prosthesis including	based) shall be limited to
	artificial disk (single level	artificial disk (single level	artificial disk (single level	R85 048;
	based) shall be limited to	based) shall be limited to	based) shall be limited to	- Drug-eluting stents shall be
	R41 618;	R73 517;	R73 657;	limited to R28 323 and at
	- Drug-eluting stents are	- Drug-eluting stents shall	- Drug-eluting stents shall	DSP prices;
	subject to the Vascular	be limited to R24 040 and	be limited to R24 040 and	- Mesh shall be limited to
	prosthesis sub-limit and at	at DSP prices;	at DSP prices;	R24 942;
	DSP prices;	- Mesh shall be limited to	- Mesh shall be limited to	- Gynaecological/Urological
	- Mesh shall be limited to	R24 040;	R24 040;	prosthesis shall be limited to
	R15 626;	- Gynaecological/Urological	- Gynaecological/Urological	R20 584;
	- Gynaecological/Urological	prosthesis shall be limited	prosthesis shall be limited	- Lens implant shall be
	prosthesis shall be limited	to R17 954;	to R18 030;	limited to R22 792 a lens
	to R11 269;	- Lens implant shall be	- Lens implant shall be	per eye;
	- Lens implant shall be	limited to R15 416 a lens	limited to R15 416 a lens	- Hip prosthesis and other
	limited to R8 565 a lens	per eye;	per eye;	major joints shall be limited
	per eye;	- Hip prosthesis and other	- Hip prosthesis and other	to R76 102;
	- Functional prosthesis –	major joints shall be	major joints shall be	- Knee and shoulder
	items used to replace or	limited to R66 033;	limited to R66 108;	prosthesis shall be limited
	augment an impaired			to R88 120;

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	bodily function - shall be limited to R39 060.	<ul> <li>Knee and shoulder prosthesis shall be limited to R76 627;</li> <li>Other minor joints shall be limited to R28 471; and</li> <li>Functional prosthesis – items used to replace or augment an impaired bodily function - shall be limited to R41 358.</li> </ul>	<ul> <li>Knee and shoulder prosthesis shall be limited to R77 001;</li> <li>Other Minor joints shall be limited to R28 471; and</li> <li>Functional prosthesis – items used to replace or augment an impaired bodily function - shall be limited to R41 358.</li> </ul>	<ul> <li>Other Minor joints shall be limited to R28 323; and</li> <li>Functional prosthesis – items used to replace or augment an impaired bodily function - shall be limited to R45 953.</li> </ul>
2.2.11.2 Prosthesis – External: Prosthesis used after operations for the replacement of parts of the human body for functional medical reasons, including delivery systems and related items. A list of prostheses covered by the Scheme can be requested from the Scheme.	Benefits shall be at 100% of Scheme tariff limited to R28 998 per family per financial year: - 2 (two) quotations may be required; - Preferred providers or DSPs; and - Artificial limbs are limited to 1 (one) limb every 60 (sixty) months, except for PMBs where requirements	Benefits shall be at 100% of Scheme tariff limited to R34 557 per family per financial year: - 2 (two) quotations may be required; - Preferred providers or DSPs; and - Artificial limbs are limited to 1 (one) limb every 60 (sixty) months, except for PMBs where requirements	Benefits shall be at 100% of Scheme tariff limited to R34 708 per family per financial year: - 2 (two) quotations may be required; - Preferred providers or DSPs; and - Artificial limbs are limited to 1 (one) limb every 60 (sixty) months, except for PMBs where requirements	Benefits shall be at 100% of Scheme tariff limited to R39 216 per family per financial year: - 2 (two) quotations may be required; - Preferred providers or DSPs; and - Artificial limbs are limited to 1 (one) limb every 60 (sixty) months, except for PMBs where requirements in terms

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4	
	in terms of the amputated	in terms of the amputated	in terms of the amputated	of the amputated limbs will	
	limbs will be assessed by	limbs will be assessed by	limbs will be assessed by	be assessed by the Scheme	
	the Scheme in line with	the Scheme in line with	the Scheme in line with	in line with what is	
	what is considered	what is considered	what is considered	considered predominant in	
	predominant in the public	predominant in the public	predominant in the public	the public hospital practice.	
	hospital practice.	hospital practice.	hospital practice.	- Repair work to artificial limbs	
	- Repair work to artificial	- Repair work to artificial	- Repair work to artificial	will be funded from the	
	limbs will be funded from	limbs will be funded from	limbs will be funded from	Medical aids, apparatus and	
	the Medical aids,	the Medical aids,	the Medical aids,	appliances benefit indicated	
	apparatus and appliances	apparatus and appliances	apparatus and appliances	in Rule 2.7.4.	
	benefit indicated in Rule	benefit indicated in Rule	benefit indicated in Rule		
	2.7.4.	2.7.4.	2.7.4.		
	No benefit for joint				
	replacement surgery, except				
2.2.11.3 Exclusions on joint	for PMBs, subject to the				
replacement surgery for non-	following prosthesis limits,		Not applicable		
PMB conditions	which form part of the	Not applicable			
FIND CONDITIONS	Prosthesis – Internal overall				
	limit, at 100% contracted				
	fees:				

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
	- Hip prosthesis and other					
	major joints shall be					
	limited to R42 369;					
	- Knee and shoulder					
	prosthesis shall be limited					
	to R56 344; and					
	- Other minor joints shall be					
	limited to R17 505.					
2.2.12 Medically necessary						
breast reduction surgery			Benefits shall be at 100% of S	cheme tariff up to a maximum		
Including fees for all providers (e.g.	No be	enefit	amount of R100 000 per family	y per financial year, subject to		
the surgeon and anaesthetist) and			Pre-authorisation and protocol	s.		
hospital						
2.2.13 Orthopaedic and medical			1			
appliances during	Deposits shall be at 1000/ of Co	shama tariff/agat* limitad ta D1	E COO nor family nor financial year	or for modically passage.		
hospitalisation:			5 690 per family per financial year	•		
Appliances directly related to the			rgical footwear and elastic stocki	ngs directly related to the		
hospital admission and/or	admission and provided before	uischarge irom nospital.				
procedure.						
2.2.14 Pathology during	Popofite shall be at 100% of Sa	Benefits shall be at 100% of Scheme tariff/cost*.				
hospitalisation	Deficills shall be at 100% of So	meme tanii/cost".				

 $<sup>^{\</sup>star}$  As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
2.2.15 Basic radiology during hospitalisation	Benefits shall be at 100% of Scheme tariff/cost*.			
2.2.16 Specialised diagnostic	Benefits shall be at 100% of	Benefits shall be at 100% of S	cheme tariff/cost* limited to a	Benefits shall be at 100% of
imaging and nuclear medicine	Scheme tariff/cost* limited to	combined in and out of hospita	al benefit of R43 932 per family	Scheme tariff/cost* limited to
(in and/or out of hospital):	a combined in and out of	per financial year.		a combined in and out of
MRI scans, CT scans and	hospital benefit of R41 840			hospital benefit of R47 070
nuclear/isotope studies.	per family per financial year.	PET scans are not subject to t	he abovementioned benefit limit	per family per financial year.
PET scans are only included as		and shall be limited to 1 (one)	scan per beneficiary per	
indicated per the benefit option.	PET scans are not subject to	financial year.		PET scans are not subject to
A benefit confirmation and	the abovementioned benefit			the abovementioned benefit
reference number must be	limit and shall be limited to 1			limit and shall be limited to 1
obtained from the Scheme's	(one) scan per beneficiary			(one) scan per beneficiary
Contact Centre in advance.	per financial year.			per financial year.
2.2.17 Oncology benefits (in or	Oncology Programme.			
out of hospital)	Benefits shall be at 100% of S	cheme tariff/cost*, subject to Pre	e-authorisation and designated o	r preferred service providers.
2.2.18 Breast surgery for cancer	Treatment of the unaffected (n	on-cancerous) breast shall be li	mited to PMB provisions and is s	subject to Pre-authorisation and
	funding guidelines.			
2.2.19 Peritoneal dialysis and				
haemodialysis (in or out of	Benefits shall be at 100% of S	cheme tariff/cost <sup>*</sup> , subject to Pre	e-authorisation and designated or	r preferred service providers.
hospital)				

<sup>\*</sup> As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4	
2.2.20 HIV/AIDS benefits (in or out of hospital)	Benefits shall be at 100% of Scheme tariff/cost*, subject to Pre-authorisation and designated or preferred service providers.				
2.2.21 Confinements (birthing, including midwife-assisted	Benefits shall be at 100% of Scheme tariff/cost*, even if the baby dies before registration, for the following:				
births)	<ul> <li>Medical practitioners;</li> <li>Nursing home and hospital fees in accordance with the provisions of the "Hospitalisation" benefit;</li> <li>Midwife-assisted births in an Active Hospital Birth Unit or home confinement by a midwife. Transport fees, hospital facility fees, renting of a birth pool, medical disposables or medication, antenatal consultations, doulas and breastfeeding support shall be excluded from benefits if these are not PMB level of care; and</li> <li>Midwife-assisted births at a private midwife birth house. Transport fees, renting of a birth pool, antenatal consultations, doulas and breastfeeding supports shall be excluded from benefits if these are not PMB level of care.</li> </ul>				
2.2.22 Refractive surgery and other procedures (in and/or out of hospital) done to improve or stabilise vision, except for cataracts	Benefits shall be at 100% of Scheme tariff limited to R11 359 per eye, subject to Pre-authorisation and protocols.	Benefits shall be at 100% of Scheme tariff limited to R11 869 per eye, subject to Pre-authorisation and protocols.	Benefits shall be at 100% of Sch per eye, subject to Pre-authorisa		
2.2.23 Cochlear implants and Bone Adhering Hearing Devices (BAHD) / Bone Adhering Hearing Aids (BAHA) implantation	Benefits shall be at 100% of Scheme tariff up to a maximum amount of R250 000 per beneficiary per financial year, and subject to	Benefits shall be at 100% of Scheme tariff up to a maximum amount of R285 000 per beneficiary per financial year, and subject to	Benefits shall be at 100% of Scheme tariff up to a maximum amount of R320 000 per beneficiary per financial year, and subject to Pre-	Benefits shall be at 100% of Scheme tariff up to a maximum amount of R350 000 per beneficiary per financial year, and subject to	

 $<sup>^{\</sup>star}$  As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
Including fees for all providers (e.g.	Pre-authorisation and	Pre-authorisation and	authorisation and designated	Pre-authorisation and
the surgeon and anaesthetist),	designated or preferred	designated or preferred	or preferred service providers.	designated or preferred
hospital and device.	service providers.	service providers.	Sound processor upgrades	service providers.
	Sound processor upgrades	Sound processor upgrades	once every 5 (five) years per	Sound processor upgrades
	once every 5 (five) years per	once every 5 (five) years per	beneficiary.	once every 5 (five) years per
	beneficiary.	beneficiary.		beneficiary.
2.2.24 Supplementary services	Benefits shall be at 100% of S	cheme tariff/cost <sup>*</sup> , provided that	the services are related to the he	ospital admission of the patient
during hospitalisation	and are in line with the Scheme funding guidelines and protocols, for supplementary services which include services rendered			
	by physiotherapists, masseurs, chiropractors, osteopaths, orthoptists, audiologists/hearing aid acousticians, occupational			
	therapists, podiatrists/chiropodist, dieticians, speech therapists, biokinetics, stoma therapist and social workers.			
2.2.25 Alternatives to	Benefits shall be at 100% of S	cheme tariff subject to:		
hospitalisation (i.e. procedures				
done in the doctor's rooms)	- Pre-authorisation;			
	- Step-down facilities approv	red by the Scheme; and		
	- Services must be rendered	l by registered private nurses ar	nd hospices.	
2.2.26 Advance illness benefit	Benefits shall be at 100% of			
	Scheme tariff/cost* limited to			
	R91 073 per beneficiary per	Benefits shall be at 100% of S	scheme tariff/cost* limited to R145	5 716 per beneficiary per
	financial year, subject to Pre-	re- financial year, subject to Pre-authorisation and treatment plan.		
	authorisation and treatment			
	plan.			

 $<sup>^{\</sup>star}$  As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4			
2.2.27 Ambulance and	Benefits shall be subject to:						
emergency evacuation services	<ul> <li>Provision of benefits by Netcare 911, as the Scheme's capitated preferred provider for ambulance services.</li> <li>Benefits shall only be payable if the evacuation service was involuntarily requested and delivered by a service provi</li> </ul>						
	deductibles or the use of		s in respect of PMB conditions showing since in respect of PMB conditions of Rule 15.10 of the matths Schomo				
2.2.28 International emergency		<u> </u>		tmed Rules, the Member and his			
medical cover	·	•	: 100% contracted tariff subject to				
	<ul> <li>Provision of benefits by Europ Assistance SA, as the Scheme's capitated preferred provider for international insurance.</li> </ul>						
	- Cover for leisure and b	usiness travel for emergency i	medical and related expenses:				
	<ul> <li>Leisure travel is limited to 90 (ninety) days and R1 million cover for travelling to the United States of America</li> </ul>						
	(USA) for a family i.e. Member and Dependant(s). All other countries are covered up to 90 (ninety) days for R5 million for a family i.e. Member and Dependant(s).						
		` , , ,		he USA for a family i.e. Member illion for a family i.e. Member and			
	- A Member must give at least 48 (forty-eight) hours in advance when he and/or his Dependant(s) are travelling overseas. Failure to do so will result in claims being rejected.						

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
	- General exclusions to s	services apply. Elective planned	procedures undergone outside	of South Africa are not covered.		
2.2.29 Day procedures at a day	Day procedures at a day hospi	ital or day clinic facility shall be	funded at 100% of Scheme tarif	f/cost*, subject to:		
hospital facility	- Pre-authorisation;	- Pre-authorisation;				
	- Protocols and funding of	- Protocols and funding guidelines; and				
	- DSPs and preferred pro	- DSPs and preferred providers				
	A co-payment of R2 872 shall	A co-payment of R2 872 shall be incurred per event if a day procedure is done in an acute hospital that is not a day hospital. It				
	a DSP is used and the DSP do	DSP is used and the DSP does not work in a day hospital, the co-payment shall not apply if it is done in an acute hospital, if				
	it is arranged with the Scheme	before the time.				

## 2.3. MEDICINE BENEFITS

Benefits for chronic, high-cost medicine, acute and over-the-counter (OTC) medicine shall be subject to:

- Prior application and approval by the Scheme where indicated.
- The Scheme treatment protocols and clinical funding guidelines. Motivations and reports by appropriate medical practitioners may be requested by the Scheme.
- The Scheme's formulary (medicine list), where applicable.
- Where medicines have generic alternatives registered with the South African Health Products Regulatory Authority (SAHPRA), the Scheme will reimburse those medicines up to the MRP for that active ingredient.
- Benefit amount for medicine will be calculated at Single Exit Price (SEP), plus the dispensing fee as negotiated by the Scheme, plus VAT.
- DSPs may apply.

\* As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
<ul> <li>Each prescription or repeat p</li> </ul>	rescription shall be limited to on	e month's supply per beneficiar	y. The Scheme may, at its sole	discretion and according to the		
relevant protocols, grant an a	relevant protocols, grant an advance supply of medicine upon receipt of the relevant application.					
- Non-CDL medicine benefits v	- Non-CDL medicine benefits will apply for the conditions indicated with double asterisks (**) where provision is not made in the Diagnosis and Treatment					
Pairs constituting the PMB pa	ackage as listed in the Medical S	Schemes Act.				
- Approved PMB, CDL and no	n-CDL chronic medicine costs s	hall be paid from the non-CDL li	mit first. Thereafter, only approv	ed PMB and CDL chronic		
medicine costs shall be paid	by the Scheme. Approved treati	ment for organ transplant, chron	ic renal failure, multiple sclerosi	s and haemophilia will be paid		
directly from Scheme risk and	d not non-CDL limit.					
- Approved PMB biological and	d non-PMB biological medicine	costs shall be paid from the app	licable biological medicine limit	first. Thereafter, only approved		
PMB biological medicine cos	ts shall be paid by the Scheme.					
	Medicine on the formulary	Medicine on the formulary	Medicine on the formulary	Medicine on the formulary shall		
	shall be covered at 90% of	shall be covered at 90% of	shall be covered at 90% of	be covered at 100% of		
	Scheme tariff with a 10% co-	Scheme tariff with a 10% co-	Scheme tariff with a 10% co-	Scheme tariff and non-		
	payment and non-formulary	payment and non-formulary	payment and non-formulary	formulary medicine shall be		
	medicine shall be covered at	medicine shall be covered at	medicine shall be covered at	covered at 90% of Scheme		
2.3.1 Chronic medicine not listed	75% of Scheme tariff with a	80% of Scheme tariff with a	85% of Scheme tariff with a	tariff with a 10% co-payment.		
on the chronic disease list	25% co-payment.	20% co-payment.	15% co-payment.			
("non-CDL medicine")				Payment shall be at Scheme		
	Payment shall be at Scheme	Payment shall be at Scheme	Payment shall be at Scheme	tariff limited to		
	tariff limited to	tariff limited to	tariff limited to	M = R25 165 and		
	M = R8 414 and	M = R11 488 and	M = R17 654 and	M1+ = R50 558 for the		
	M1+ = R16 827 for the	M1+ = R22 976 for the	M1+ = R35 310 for the	following 29 (twenty-nine) non-		
				CDL conditions:		

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	following 7 (seven) non-CDL	following 20 (twenty) non-	following 20 (twenty) non-	
	conditions:	CDL conditions:	CDL conditions:	- Acne - severe
				- Allergic rhinitis
	- Acne - severe	- Acne - severe	- Acne - severe	- Ankylosing Spondylitis
	- Allergic rhinitis	- Allergic rhinitis	- Allergic rhinitis	- Alzheimer's disease
	- Attention Deficit	- Ankylosing Spondylitis	- Ankylosing Spondylitis	- Attention Deficit Disorder
	Disorder	- Alzheimer's disease	- Alzheimer's disease	(ADD)/Attention Deficit
	(ADD)/Attention Deficit	- Attention Deficit	- Attention Deficit	Hyperactive Disorder
	Hyperactive Disorder	Disorder	Disorder	(ADHD)
	(ADHD)	(ADD)/Attention Deficit	(ADD)/Attention Deficit	- Autism
	- Eczema - severe	Hyperactive Disorder	Hyperactive Disorder	- Blepharospasm
	- Gout Prophylaxis**	(ADHD)	(ADHD)	- Collagen diseases
	- Major Depression** shall	- Autism	- Autism	- Dermatomyositis
	be covered as a life-	- Collagen diseases	- Collagen diseases	- Dystonia** - for ongoing or
	sustaining condition	- Dermatomyositis	- Dermatomyositis	long-term chronic use
	once the non-CDL	- Eczema - severe	- Eczema - severe	- Eczema - severe
	benefit limit has been	- Gastro Oesophageal	- Gastro Oesophageal	- Gastro Oesophageal
	depleted	Reflux Disease	Reflux Disease	Reflux Disease (GORD)**
	- Migraine prophylaxis	(GORD)**	(GORD)**	- Gout Prophylaxis**
		- Gout Prophylaxis**	- Gout Prophylaxis**	- Hypopituitarism
	Subject to:	- Major Depression**	- Major Depression** shall	- Major Depression** shall
		shall be covered as a	be covered as a life-	be covered as a life-

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	- Prior application and	life-sustaining condition	sustaining condition	sustaining condition once
	approval by the Scheme	once the non-CDL	once the non-CDL	the non-CDL benefit limit
	and benefits shall be	benefit limit has been	benefit limit has been	has been depleted
	from the date on which	depleted	depleted	- Migraine prophylaxis
	the application was	- Migraine prophylaxis	- Migraine prophylaxis	- Motor neuron disease
	received by the Scheme	- Neuropathy	- Neuropathy	- Neuropathy
	or its proxy.	- Obsessive Compulsive	- Obsessive Compulsive	- Obsessive Compulsive
		Disorder	Disorder	Disorder
		- Osteoarthritis	- Osteoarthritis	- Osteoarthritis
		- Osteoporosis**	- Osteoporosis**	- Osteoporosis**
		- Paget's disease	- Paget's disease	- Paget's disease
		- Psoriasis	- Psoriasis	- Polyarthritis nodosa
		- Urinary incontinence	- Urinary incontinence	- Psoriasis
				- Psoriatic arthritis
		Subject to:	Subject to:	- Scleroderma
		- Prior application and	- Prior application and	- Sjogren's disease
		approval by the	approval by the Scheme	- Trigeminal neuralgia
		Scheme and benefits	and benefits shall be	- Urinary incontinence
		shall be from the date	from the date on which	
		on which the application	the application was	Subject to:
		was received by the	received by the Scheme	- Prior application and
		Scheme or its proxy.	or its proxy.	approval by the Scheme

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
2.3.2 Medicine for PMB conditions including the conditions listed on the chronic disease list (CDL)	Medicine on the formulary shall be covered at 100% Scheme tariff/cost* with no co-payment and voluntary use of non-formulary medicine shall be covered at 75% of Scheme tariff with a	Medicine on the formulary shall be covered at 100% Scheme tariff/cost* with no co-payment and voluntary use of non-formulary medicine shall be covered at 80% of Scheme tariff with a	Medicine on the formulary shall be covered at 100% Scheme tariff/cost* with no co-payment and voluntary use of non-formulary medicine shall be covered at 85% of Scheme tariff with a	and benefits shall be from the date on which the application was received by the Scheme or its proxy.  Medicine on the formulary shall be covered at 100% Scheme tariff/cost* with no co-payment and voluntary use of non- formulary medicine shall be covered at 90% of Scheme tariff with a 10% co-payment.
2.3.3 Biological medicine:  Biological medicine is a substance that is made from a living organism or its products and is used in the	25% co-payment.  Subject to: Prior application and approval by the Scheme.  Scheme pre-approval is required and out-of-hospital benefits are limited to the treatment of certain PMB	20% co-payment.  Subject to: Prior application and approval by the Scheme.  Subject to pre-approval, the benefits shall be paid at 100% of Scheme tariff/cost* with a maximum of	15% co-payment.  Subject to: Prior application and approval by the Scheme.  Subject to pre-approval, the benefits shall be paid at 100% of Scheme tariff/cost* with a maximum of R420 695	Subject to: Prior application and approval by the Scheme.  Subject to pre-approval, the benefits shall be paid at 100% of Scheme tariff/cost* with a

<sup>\*</sup> As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
prevention, diagnosis, or treatment	conditions, as per the	R210 208 per beneficiary per	per beneficiary per financial	maximum of R622 628 per
of acute and chronic diseases.	standard of care in the State	financial year.	year.	beneficiary per financial year.
	sector, subject to the			
	provisions of Rule 15.10 of			
	the main rules read with			
	Annexure D.1 of these Rules			
	as per PMB regulations, shall			
	be paid at cost.			
2.3.4 Other high-cost medicine	Benefits shall be at 100% of S	cheme tariff/cost* and subject to	pre-approval.	
	Benefits shall be at 100% of	Benefits shall be at 100% of	Benefits shall be at 100% of	Benefits shall be subject to the
	Scheme tariff from the	Scheme tariff from the	Scheme tariff from the	overall day-to-day limit and the
	PMSA. Once the funds in	PMSA. Once the funds in the	PMSA. Once the funds in the	following maxima per financial
	the PMSA have been	PMSA have been depleted,	PMSA have been depleted,	year:
	depleted, benefits shall be	benefits shall be subject to	benefits shall be subject to	
2.3.5 Acute medicine	subject to the overall day-to-	the overall day-to-day limit	the overall day-to-day limit	M = R10 732 and
2.5.5 Acute medicine	day limit and the following	and the following maxima	and the following maxima per	M1+ = R16 671
	maxima per financial year:	per financial year:	financial year:	
				Benefits shall be for:
	M = R2 977 and	M = R3 447 and	M = R2 298 and	- Medicine prescribed out of
	M1+ = R6 161	M1+ = R6 893	M1+ = R5 169	a hospital by a medical
				practitioner, a contracted

 $<sup>^{\</sup>star}$  As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	Benefits shall be for:	Benefits shall be for:	Benefits shall be for:	Pharmacist Primary Care
	- Medicine prescribed out	- Medicine prescribed out	- Medicine prescribed out	Drug Therapy (PCDT)
	of a hospital by a medical	of a hospital by a medical	of a hospital by a medical	pharmacist, dentist or a
	practitioner, a contracted	practitioner, a contracted	practitioner, a contracted	person authorised thereto
	Pharmacist Primary Care	Pharmacist Primary Care	Pharmacist Primary Care	by law at 90% Scheme tariff
	Drug Therapy (PCDT)	Drug Therapy (PCDT)	Drug Therapy (PCDT)	with a 10% co-payment.
	pharmacist, dentist or a	pharmacist, dentist or a	pharmacist, dentist or a	- Homeopathic remedies,
	person authorised thereto	person authorised thereto	person authorised thereto	injections and herbal
	by law.	by law.	by law at 100% Scheme	remedies with Nappi
	- Homeopathic remedies,	- Homeopathic remedies,	tariff.	code(s) at 90% Scheme
	injections and herbal	injections and herbal	- Homeopathic remedies,	tariff with a 10% co-
	remedies with Nappi	remedies with Nappi	injections and herbal	payment.
	code(s).	code(s).	remedies with Nappi	
	- Benefits for homeopathic	- Benefits for homeopathic	code(s) at 100% Scheme	
	remedies, injections and	remedies, injections and	tariff.	
	herbal remedies without	herbal remedies without	- Benefits for homeopathic	
	Nappi code(s) shall be	Nappi code(s) shall be	remedies, injections and	
	paid from the Vested	paid from the Vested	herbal remedies without	
	Medical Savings Account.	Medical Savings Account.	Nappi code(s) shall be	
			paid from the Vested	
			Medical Savings Account.	

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	1. The OTC medicine benefit	up to the limit of R1 214 per fa	amily per financial year, paid at	
	100% of Scheme tariff from	n the PMSA. Benefit includes,	but not limited to, purchases of	
	sunscreen, vitamins and m	ninerals with Nappi codes on th	e Scheme's formulary.	
2.3.6 Over-the-counter (OTC) medicine		•	ccess further OTC medicine nere purchases shall be paid at	
The member may choose how to	100% Scheme tariff.			100% of the Scheme tariff,
access OTC medicine benefits:	OR			subject only to funds being
The OTC medicine benefit with	OK .	available in the PMSA. Benefit		
a set limit on the PMSA.	OTC medicine benefit with	out a limit on the PMSA to acc	umulate a self-payment gap	includes, but not limited to,
a set inime sit and i inist a	once the limit of R1 214 ha		amaiato a con paymom gap	purchases of sunscreen,
OR				vitamins and minerals with
2. The OTC medicine benefit without a set limit on the PMSA to accumulate a self-payment gap.		ro-rated if the Member joins aff		Nappi codes on the Scheme's formulary.
		has accumulated, the day-to-da s Annexure, will contribute towang and ultimately closing the se	ards the payment of the self-	

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
	will only be able to access	the Scheme's day-to-day ber	nefits after contributing to the full			
	amount of the self-paymer	it gap.				
	2.3 The cost or Scheme tariff t	or services, whichever is lower	er, shall be used in the			
	calculation of the contribut	ion towards the self-payment	gap: Non-contributing services			
	or items shall not be taken	into account in this calculation	n.			
	2.4 Where the annual PMSA is	2.4 Where the annual PMSA is depleted, the Member will be liable for day-to-day claims				
	(i.e. pay out of his own poo					
	2.5 The Member must continu					
	in the self-payment gap, a	s this will inform the Scheme	when the Member has fully			
	contributed to the self-pay	contributed to the self-payment gap and consequently qualifies for the Scheme's day-				
	to-day benefits. The claim	s must be submitted to the So	cheme not later than the last day			
	of the 4 <sup>th</sup> (fourth) month fo	ollowing the month in which th	e relevant health service was			
	rendered.					
2.4. PREVENTATIVE CARE AND	Benefits shall be at 100% of Se	cheme tariff and DSPs or pret	erred providers			
WELLNESS BENEFITS	Bottomo orian bo at 10070 of O		oned providere.			
2.4.1 Influenza vaccine	1 (one) vaccine per beneficiary	per financial year.				
	Children under 2 (two) years o	f age:				
2.4.2 Pneumonia programme	- As per the schedule of the D	epartment of Health.				

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
	Adult group:					
	- Twice in a lifetime, with a bo	oster if beneficiary is above	65 (sixty-five) years of age.			
	- The Scheme in accordance with its protocol, will identify certain high-risk individuals who will be advised to be immuni					
2.4.3 Travel vaccinations	Bestmed provides cover for ce	rtain mandatory travel vaccii	nes for typhoid, yellow fever, tetar	us, meningitis, hepatitis and		
2.4.3 Haver vaccinations	cholera from Scheme risk bene	efits.				
2.4.4 Baby growth and	Children from 0 (zero) up to 2	(two) years of age:				
development assessments	- 3 (three) assessments per	year.				
	- Assessments must be cond	lucted at a pharmacy clinic o	r by a registered nurse.			
2.4.5 Paediatric immunisations	Paediatric vaccines according	to the State recommended p	programme for babies and children	١.		
2.4.6 Female contraceptives	Applicable to all females of chi	ldbearing age:				
	- Oral / injectable / implantable female contraceptives limited to R2 801 per beneficiary per financial year.					
	OR					
	- Intrauterine devices (IUD) – 1 (one) device limited to R4 225. The insertion (i.e. consultation and procedure) of the device to					
	be done by a gynaecologist or GP once every 5 (five) years.					
2.4.7 Preventative dentistry	Benefits are applicable per ber	neficiary:				
	1. General full mouth examination by a general dentist (incl. gloves and use of sterile equipment for this visit):					
	- For beneficiaries under 12 (twelve) years - twice per financial year.					
	- For beneficiaries 12 (twelve) years and older - once per financial year.					
	2. Full mouth intra-oral radiographs:					
	All ages, once every 36 (th	irty-six) months.				

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
	3. Intra-oral radiograph:					
	All ages, 2 (two) x photos p	oer financial year.				
	4. Scaling and/or polishing	Scaling and/or polishing:				
	All ages, every 6 (six) mon	All ages, every 6 (six) months from the date of service.				
	5. Fluoride treatment:					
	All ages, every 6 (six) mon	ths from the date of service.				
	6. Fissure sealing:					
	Beneficiaries up to and inc	Beneficiaries up to and including 21 (twenty-one) years, the frequency will be in accordance with accepted protocol.				
	7. Space maintainers:					
	During primary and mixed denture stage, once per space.					
2.4.8 HIV rapid test	Voluntary Testing and Counse	elling (VCT) as preventive care,	subject to Scheme protocols and	funding guidelines.		
2.4.9 Mammogram	Females 40 (forty) years and o	older - once every 24 (twenty-fo	ur) months.			
2.4.10 Human Papilloma Virus	Females 9 (nine) – 26 (twenty-six) years of age:					
(HPV) vaccinations	- 3 (three) vaccinations per be	- 3 (three) vaccinations per beneficiary.				
	- Cervarix/Gardasil shall be ful	nded at Mediscor Reference Pri	ce (MRP).			
2.4.11 Bone densitometry	No benefit	Once every 24 (twenty-four) m	onths for all beneficiaries 45 (fo	rty-five) years and older.		
2.4.12 Prostate Specific Antigen	Males 45 (forty-five) years and	d older:				
(PSA) test:	- Once every 24 (twenty-four	) months per beneficiary.				
Tariff codes claimed by	- To be done at urologist or GP. Urologist or GP consultation paid from the available consultation benefit.					
pathologists or Nappi codes						
claimed by pharmacies in respect						
of this benefit are included.						

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
2.4.13 Colon Cancer Screening	Benefit is subject to:	Benefit is subject to:				
Tariff codes claimed by	- 1 (one) Faecal Occult Bloo	- 1 (one) Faecal Occult Blood Test (FOBT) per beneficiary aged 40 (forty) years or older every 24 (twenty-four) months.				
pathologists in respect of this	- To be done at a GP or spe	- To be done at a GP or specialist, the consultation shall be paid from the available consultation benefit.				
benefit are included.						
2.4.14 PAP smear:	Preventative benefit is subject	to:				
Tariff codes claimed by	- Females 18 (eighteen) years	s and older.				
pathologists or Nappi codes	- Once every 24 (twenty-four)	months per beneficiary for Pa	AP smear tariff code 4566 or 455	9.		
claimed by pharmacies in respect	- To be done at a gynaecologi	ist or GP.				
of this benefit are included.	- Consultation fee paid from th	ne Preventative Care benefit.				
		Preventative benefit is subject to:				
2.4.15 Glaucoma screening	No benefit	- Beneficiaries 50 (fifty) years and older.				
		- Once every 12 (twelve) months per beneficiary.				
		- To be performed by prefe	rred optical network optometrists.			
2.4.16 Tempo programme:	1. Tempo Lifestyle Screenii	ng				
Benefits on the Tempo programme	Beneficiaries 16 (sixteen) y	ears and older				
can only be accessed when a	- 1 (one) per beneficiary բ	oer financial year.				
beneficiary undergoes a lifestyle	- This includes a biometri	c screening and lifestyle ques	stionnaire that must be completed	at Network pharmacy clinics, or		
screening.	onsite at selected Emplo	oyer groups, or at an accredit	ed Tempo biokineticist, or a Tem	po GP. Only participating		
	Employer groups which	Employer groups which allow onsite screening and nurses onsite, or allow the Scheme to conduct the lifestyle				
	screening at the workpla	screening at the workplace. Alternatively, Members can obtain the services from their pharmacy clinics or accredited				
	Tempo biokineticists or	nurses.				
	- Beneficiaries must comp	olete a lifestyle screening in c	order to unlock the biokineticist an	nd dietician consultations that form		

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
	part of the Tempo progr	amme benefits.				
	2 Fitness and mutuitional in	otomioutiono ovolloblo to bom	oficionica 46 (sixteen) years or			
		iterventions available to ben	eficiaries 16 (sixteen) years ar	nd older		
	Fitness - 1 (one) fitness test at a Tempo biokineticist conducted in person; and					
	, ,	•	•	personalised fitness/exercise plan		
	1 (one) tollow up in perc	- 1 (one) follow-up in person or virtual consultation at a Tempo biokineticist to obtain a personalised fitness/exercise				
	Nutrition					
	- 1 (one) nutritional asses	ssment at a Tempo dietician; a	nd			
	- 1 (one) follow-up in pers	son or virtual consultation at a	Tempo dietician to obtain a pers	onalised diet plan.		
2.5 MATERNITY BENEFITS	Benefits shall be at 100% of	Scheme tariff per beneficiary	per event, subject to the followin	g:		
	Consultations:					
	- 9 (nine) antenatal consulta	tions at either a GP/gynaecolo	gist/midwife.			
	- 1 (one) post-natal consulta	tion at either a GP/gynaecolog	ist/midwife.			
	Ultrasounds:					
		an at 1 <sup>st</sup> (first) trimastar (hatwo	en 10 (ten) to 12 (twelve) weeks	a) at a		
	gynaecologist/GP/radiolo	` '	en no (ten) to 12 (twelve) weeks	o) at a		
			etween 20 (twenty) to 24 (twenty	-four) weeks) at a		
	gynaecologist/GP/radiolo	, , ,	2. (Worky	133.7 1130107 41 4		

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4		
	Any item categorised as a maternity supplement can be claimed up to a maximum of R145 per claim, once a month, for a maximum of 9 (nine) months.  Optometry benefits are available per beneficiary every 24 (twenty-four) months from the date of service.					
	. ,		,	or service. optometrists shall be payable at		
	•	ces rendered by a non-network	, ,	•		
	Benefits from a PPN	Benefits from a PPN optometr	ist shall be as follows:	Benefits from a PPN		
	optometrist shall be as	- Consultations: 1 (one) per	optometrist shall be as follows:			
	follows:	- Spectacle frames or lens e	- Consultations: 1 (one) per			
	- Consultations: 1 (one) per	325		beneficiary at 100% of cost		
	beneficiary at 100% of	AND		- Spectacle frames or lens		
2.6 OPTOMETRY BENEFITS	cost	- Lenses: standard lenses (i.	e. single vision or bifocal or	enhancements limited to		
	- Spectacle frames or lens	multifocal lenses) at 100%	of cost as well as lens	R1 325		
	enhancements limited to	enhancements limited to R	750	AND		
	R1 270	OR		- Lenses: standard lenses		
	AND	- Contact lenses limited to R	2 280	(i.e. single vision or bifocal		
	- Lenses: standard lenses			or multifocal lenses) at		
	(i.e. single vision or	Benefits from a non-network p	provider shall be as follows:	100% of cost as well as		
	bifocal or multifocal	- Consultations: 1 (one) per	beneficiary limited to R420	lens enhancements limited		
	lenses) at 100% of cost	- Spectacle frames or lens e	nhancements limited to R994	to R750		
	OR	AND		OR		

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	- Contact lenses limited to	- Lenses additional lens enh	ancements of R750:	- Contact lenses limited to
	R2 085	Single-vision lenses at R22	25	R2 700
		OR		
	Benefits from a non-network	Bifocal lenses at R485		Benefits from a non-network
	provider shall be as follows:	OR		provider shall be as follows:
	- Consultations: 1 (one) per	Multifocal lenses at R1 080	) (consisting of R850 per base	- Consultations: 1 (one) per
	beneficiary limited to	lens plus R230 per brande	d lens add-on)	beneficiary limited to R420
	R420	OR		- Spectacle frames or lens
	- Spectacle frames or lens	- In lieu of glasses Members	can opt for contact lenses at	enhancements limited to
	enhancements limited to	R2 280		R994
	R953			AND
	AND			- Lenses additional lens
	- Lenses:			enhancements of R750:
	Single-vision lenses at			Single-vision lenses at
	R225			R225
	OR			OR
	Bifocal lenses at R485			Bifocal lenses at R485
	OR			OR
	Multifocal lenses at R1			Multifocal lenses at R1 080
	080 (consisting of R850			(consisting of R850 per
	per base lens plus R230			base lens plus R230 per
	per branded lens add-on)			branded lens add-on)

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4	
	OR			OR	
	- In lieu of glasses		-		
	Members can opt for				
	contact lenses at R2 085			at R2 700	
	- Refer to Annexure B.4 for t Medical Savings Account.	the conditions of payment from t	ccount (PMSA) and the Vested		
	- Full cross subsidisation between Members shall apply without an annual limit, except in relation to the PMSA.				
	- Day-to-day benefits may be subject to payment from the PMSA first and shall be indicated as such.				
	- Benefits may be subject to the annual maxima for the Member with his Dependant(s) and/or as provided for on the benefit.				
2.7 OUT-OF-HOSPITAL	- Benefits shall be paid at 10	00% of Scheme tariff/cost* as pe	r the standard of care in the Sta	te sector.	
BENEFITS	The following combined	The following combined	The following combined	The following combined overall	
DENEFIIS	overall limit for day-to-day	overall limit for day-to-day	overall limit for day-to-day	limit for day-to-day benefits	
	benefits shall apply per	benefits shall apply per	benefits shall apply per	shall apply per financial year:	
	financial year:	financial year:	financial year:		
				M = R45 375 and	
	M = R13 794 and	M = R17 233 and	M = R23 028 and	M1+= R73 172	
	M1+= R27 586	M1+= R34 465	M1+= R47 590		
274 CD nurse and anasialist	Benefits shall be at 100% of	Benefits shall be at 100% of	Benefits shall be at 100% of	Benefits shall be at 100% of	
2.7.1 GP, nurse and specialist	Scheme tariff from the	Scheme tariff from the	Scheme tariff from the	Scheme tariff subject to the	
consultations	PMSA. Once the funds in the	PMSA. Once the funds in the	PMSA. Once the funds in the	overall day-to-day limit and the	

<sup>\*</sup> As per the provisions of Rule 2.1.8.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
Consultations, visits, diagnostic	PMSA have been depleted,	PMSA have been depleted,	PMSA have been depleted,	following maxima per financial
examinations, injections and	benefits shall be at 100% of	benefits shall be at 100% of	benefits shall be at 100% of	year:
emergency unit visits (where a	Scheme tariff subject to the	Scheme tariff subject to the	Scheme tariff subject to the	
procedure room was used) with	overall day-to-day limit and	overall day-to-day limit and	overall day-to-day limit and	M = R7 137 and
General Practitioners, contracted	the following maxima per	the following maxima per	the following maxima per	M1+ = R11 570
Nursing Clinical Services,	financial year:	financial year:	financial year:	
contracted Pharmacist Primary				
Care Drug Therapy (PCDT)	M = R2 840 and	M = R5 260 and	M = R5 561 and	
pharmacists, Specialists,	M1+ = R5 710	M1+ = R10 661	M1+ = R11 269	
Homeopaths and Herbalists.				
2.7.2 Continuous/Flash Glucose			Continuous/Flash Glucose	Continuous/Flash Glucose
Monitoring (CGM/FGM) benefit			Monitoring (CGM/FGM) at	Monitoring (CGM/FGM) at
for Diabetics	Subject to the Medical Aids, ap	phoretus and appliance benefit	100% of Scheme tariff limited	100% of Scheme tariff limited
	Subject to the Medical Alds, ap	pparatus and appliance benefit	to R24 286 per family per	to R30 357 per family per
			financial year, subject to Pre-	financial year, subject to Pre-
			authorisation.	authorisation.
2.7.3 Basic and specialised	Basic and specialised	Basic and specialised	Basic and specialised	Basic and specialised dentistry
dentistry	dentistry benefits shall be at	dentistry benefits shall be at	dentistry benefits shall be at	benefits shall be at 100% of
Includes basic and specialised	100% of Scheme tariff from	100% of Scheme tariff from	100% of Scheme tariff from	Scheme tariff subject to the
dentistry not defined under	the PMSA. Once the funds in	the PMSA. Once the funds in	the PMSA. Once the funds in	overall day-to-day limit and the
Preventative dentistry benefits or	the PMSA have been	the PMSA have been	the PMSA have been	following maxima per financial
	depleted, benefits shall be at	depleted, benefits shall be at	depleted, benefits shall be at	year:

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
Dental / Oral / Jaw surgical	100% of Scheme tariff	100% of Scheme tariff	100% of Scheme tariff	
benefits.	subject to the overall day-to-	subject to the overall day-to-	subject to the overall day-to-	M = R15 759 and
	day limit and the following	day limit and the following	day limit and the following	M1+ = R26 598
	maxima per financial year:	maxima per financial year:	maxima per financial year:	
				Specialised dentistry benefits
	M = R5 228 and	M = R8 762 and	M = R9 442 and	include:
	M1+ = R10 609	M1+ = R17 527	M1+ = R17 603	- Prosthodontics services
				(crowns, bridges, inlays,
	Specialised dentistry benefits	Specialised dentistry	Specialised dentistry benefits	veneers and dentures);
	include:	benefits include:	include:	- Periodontics services (gum
	- Prosthodontics services	- Prosthodontics services	- Prosthodontics services	diseases);
	(crowns, bridges, inlays,	(crowns, bridges, inlays,	(crowns, bridges, inlays,	- Orthodontic services
	veneers and dentures);	veneers and dentures);	veneers and dentures);	(correction of irregular teeth
	- Periodontics services (gum	- Periodontics services (gum	- Periodontics services (gum	by means of braces, retainers
	diseases);	diseases);	diseases);	or similar) for beneficiaries
	- Orthodontic services	- Orthodontic services	- Orthodontic services	over the age of 18 (eighteen)
	(correction of irregular teeth	(correction of irregular teeth	(correction of irregular teeth	years are subject to Pre-
	by means of braces,	by means of braces,	by means of braces,	authorisation; and
	retainers or similar	retainers or similar) for	retainers or similar) for	- Dental implants, implant
	treatment) are subject to	beneficiaries over the age of	beneficiaries over the age of	costs and all laboratory costs
	Pre-authorisation; and	18 (eighteen) years are	18 (eighteen) years are	related to the aforementioned
				services.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	- Dental implants, implant	subject to Pre-authorisation;	subject to Pre-authorisation;	
	costs and all laboratory	and	and	
	costs related to the	- Dental implants, implant	- Dental implants, implant	
	aforementioned services.	costs and all laboratory	costs and all laboratory	
		costs related to the	costs related to the	
		aforementioned services.	aforementioned services.	
		Orthodontic services	Orthodontic services	Orthodontic services
		(correction of irregular teeth	(correction of irregular teeth	(correction of irregular teeth by
		by means of braces,	by means of braces,	means of braces, retainers, or
		retainers, or similar	retainers, or similar	similar treatment) for
		treatment) for beneficiaries	treatment) for beneficiaries	beneficiaries up to 18
		up to 18 (eighteen) years of	up to 18 (eighteen) years of	(eighteen) years of age.
		age.	age.	
				Pre-authorisation is required
		Pre-authorisation is required	Pre-authorisation is required	and benefits shall be at 100%
		and benefits shall be at	and benefits shall be at	of Scheme tariff limited to R13
		100% of Scheme tariff.	100% of Scheme tariff.	357 per event per financial
		Claims shall be paid from the	Claims shall be paid from the	year, subject to the overall
		PMSA first. Once the funds	PMSA first. Once the funds	day-to-day limit.
		in the PMSA have been	in the PMSA have been	
		depleted, benefits shall be	depleted, benefits shall be	
		limited to R8 500 per event	limited to R10 929 per event	

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
		per financial year, subject to	per financial year, subject to	
		the overall day-to-day limit.	the overall day-to-day limit.	
2.7.4 Modical side, apparatus	Benefits shall be at 100% of	Benefits shall be at 100% of S	cheme tariff from the PMSA.	Benefits shall be at 100% of
2.7.4 Medical aids, apparatus	Scheme tariff from the	Once the funds in the PMSA h	ave been depleted, benefits	Scheme tariff subject to the
and appliances, including	PMSA. Once the funds in the	shall be at 100% of Scheme ta	ariff subject to the overall day-	overall day-to-day limit and
wheelchairs and hearing aids	PMSA have been depleted,	to-day limit and R13 221 per fa	amily per financial year for	R13 221 per family per
	benefits shall be at 100% of	appliances that shall include a	ny of the items listed below:	financial year for appliances
Pre-authorisation must be obtained	Scheme tariff subject to the			that shall include any of the
for all hearing aid devices fitted	overall day-to-day limit and	- Back, leg, arm and neck supլ	port;	items listed below:
and the following documentation is required:	R14 575 per family per	- Surgical footwear;		
	financial year for appliances	- Crutches;		- Back, leg, arm and neck
	that shall include any of the	- Elastic stockings;		support;
- A fully detailed audiogram;	items listed below:	- Repair work on artificial limbs	s, wheelchairs, etc.;	- Surgical footwear;
- A comprehensive quotation,		- Stoma products, and		- Crutches;
which includes, <i>inter alia</i> , the	- Back, leg, arm and neck	- Oxygen and Diabetic supplie	s for non-PMB conditions.	- Elastic stockings;
product name, clinical details	support;	70		- Repair work on artificial
(i.e. behind the ear, in the ear,	- Wheelchairs;			limbs, wheelchairs, etc.;
custom) and the number of	- Surgical footwear;			- Stoma products,
devices to be fitted;	- Crutches;			- Oxygen supplies and Diabetic
- Nappi code(s);	- Elastic stockings;			supplies for non-PMB
- Motivation for obtaining a	- Repair work on artificial			conditions; and
hearing aid device; and	limbs, wheelchairs, etc.; and			- Insulin pump consumables.
	miles, wheelenans, etc., and			modiff pump consumables.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
- In the case of providers who are not contracted with the Scheme, the product serial number(s) of the hearing aid device(s).	PACE1  - Stoma products, Oxygen and Diabetic supplies for non-PMB conditions.  Hearing aids and/or repair at 100% of Scheme tariff limited to R10 123 per family once every 24 (twenty-four) months.  Pre-authorisation is required together with the documentation indicated on	Wheelchairs at 100% of Scheme tariff limited to R17 880 permonths.  Hearing aids and/or repair at 100% of Scheme tariff limited		
2.7.5 Supplementary services	the Healthcare Services on this Rule 2.7.4.  Benefits shall be at 100% of	Benefits shall be at 100% of	Benefits shall be at 100% of	Rule 2.7.4.  Insulin pump, excluding consumables, at 100% of Scheme tariff limited to R53 143 per beneficiary every 24 (twenty-four) months. Preauthorisation is required.  Benefits shall be at 100% of
Benefits includes services	Scheme tariff from the	Scheme tariff from the	Scheme tariff from the	
				Scheme tariff subject to the
rendered by physiotherapists,	PMSA. Once the funds in the	PMSA. Once the funds in the	PMSA. Once the funds in the	overall day-to-day limit and the

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
masseurs, chiropractors,	PMSA have been depleted,	PMSA have been depleted,	PMSA have been depleted,	following maxima per financial
osteopaths, orthoptists,	benefits shall be at 100% of	benefits shall be at 100% of	benefits shall be at 100% of	year:
audiologists/hearing aid	Scheme tariff subject to the	Scheme tariff subject to the	Scheme tariff subject to the	
acousticians, occupational	overall day-to-day limit and	overall day-to-day limit and	overall day-to-day limit and	M = R7 137 and
therapists, podiatrists/chiropodist,	the following maxima per	the following maxima per	the following maxima per	M1+ = R14 048
dieticians, speech therapists,	financial year:	financial year:	financial year:	
biokinetics, private nursing (stoma				
therapy nursing, obtaining of	M = R5 574 and	M = R4 021 and	M = R3 396 and	
specimen, observations and	M1+ = R11 570	M1+ = R8 042	M1+ = R7 137	
administration of medication,				
immunisations and IV's),				
psychiatric treatment,				
psychologists and social workers.				
2.7.6 Wound care benefit	General wound care shall be	General wound care shall be	General wound care shall be	General wound care shall be at
Includes dressings and negative	at 100% of Scheme tariff	at 100% of Scheme tariff	at 100% of Scheme tariff	100% of Scheme tariff subject
pressure wound therapy (NPWT)	from the PMSA. Once the	from the PMSA. Once the	from the PMSA. Once the	to the overall day-to-day limit
treatment and nursing services out	funds in the PMSA have	funds in the PMSA have	funds in the PMSA have	and R17 429 per family per
of hospital.	been depleted, benefits shall	been depleted, benefits shall	been depleted, benefits shall	financial year.
	be at 100% of Scheme tariff	be at 100% of Scheme tariff	be at 100% of Scheme tariff	
	subject to the overall day-to-	subject to the overall day-to-	subject to the overall day-to-	NPWT treatment shall be at
	day limit and R4 583 per	day limit and R8 245 per	day limit and R11 488 per	100% Scheme tariff, subject to
	family per financial year.	family per financial year.	family per financial year.	Pre-authorisation.

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4
	NPWT treatment shall be at	NPWT treatment shall be at	NPWT treatment shall be at	
	100% Scheme tariff, subject	100% Scheme tariff, subject	100% Scheme tariff, subject	
	to Pre-authorisation.	to Pre-authorisation.	to Pre-authorisation.	
2.7.7 Basic radiology and	Benefits shall be at 100% of Scheme tariff from the PMSA.		Benefits shall be at 100% of	Benefits shall be at 100% of
pathology	Once the funds in the PMSA have been depleted, benefits		Scheme tariff from the	Scheme tariff subject to the
	shall be at 100% of Scheme tariff subject to the overall day- to-day limit and the following maxima per financial year:		PMSA. Once the funds in the	overall day-to-day limit and the
			PMSA have been depleted,	following maxima per financial
			benefits shall be at 100% of	year:
	M = R4 132 and		Scheme tariff subject to the	
	M1+ = R8 264		overall day-to-day limit and	M = R7 137 and
			the following maxima per	M1+ = R14 048
			financial year:	
			M = R4 508 and	
			M1+ = R8 939	
2.7.8 Back and Neck Programme	Benefits shall be payable at 100% of contracted fee and are applicable to all ages – subject to Pre-authorisation:			
	- Applicable to beneficiaries with serious back or neck problems that may require surgery and use of this programme is in lieu			
	of surgery.			
	- Preferred providers, i.e. DBC or Workability clinics.			
	- The Scheme may identify appropriate participants for evaluation at a DBC or Workability clinic.			

HEALTHCARE SERVICES	PACE1	PACE2	PACE3	PACE4	
	Based on the first assessment, a rehabilitation treatment plan is drawn up and initiated over an uninterrupted period that will				
	be specified by the provider.				
2.7.9 Rehabilitation after trauma	Denotite shall be neverble at 1000/, of Cabarra tariff(sout*				
Benefits for rehabilitation shall be					
aimed at the recovery of impeded					
vital functions immediately after	Benefits shall be payable at 100% of Scheme tariff/cost*.				
trauma such as a stroke or heart					
attack.					

 $<sup>^{\</sup>star}$  As per the provisions of Rule 2.1.8.