## ANNEXURE B.3 – BENEFIT OPTIONS 2026 RHYTHM RANGE

## 3.1 GENERAL CONDITIONS OF THE BENEFIT OPTIONS

- 3.1.1 Members are entitled to the benefits indicated in this Annexure B of the registered Rules during a financial year, which shall run from 1 January to 31 December, and such benefits extend through the Member to his Dependant(s). A Member shall no later than 31 December prior to the year upon which it is intended that the change take place, elect in writing to participate in any one of the available options.
- **3.1.2** The Scheme's benefits on accounts properly lodged in terms of Rule 15 of the registered Rules shall be granted as shown in each paragraph and/or benefit options hereunder and the Member shall be liable for the difference between the Scheme's benefits and the full amount of the account.
- 3.1.3 No benefits shall be granted on accounts reaching the Scheme after the last day of the 4th (fourth) month following the date on which the service was rendered.
- **3.1.4** Granting of benefits for these network-restricted benefit options shall be subject to, but not limited to, treatment protocols, funding guidelines, preferred providers, Rhythm Network providers and designated service providers (DSP) network, the Mediscor Reference Price (MRP) on all medicine where applicable and medicine formularies accepted by the Scheme. Benefits shall be subject to the exclusions referred to in Annexure C of the registered Rules.

- 3.1.5 Where a maximum amount of benefits has been imposed per financial year, the benefits shall be calculated at the maximum for the financial year in which the service was rendered. The maximum benefits for which a Member and/or his Dependant(s) qualify shall be determined in accordance with the actual membership status at the date on which the service is rendered.
- 3.1.6 A Member and/or his Dependant(s) shall be entitled to pro-rata benefits calculated from the date of enrolment up to the end of the financial year in which they join the Scheme, and shall include a benefit cycle, shown on the applicable benefit, which is effective from the date of service.
- 3.1.7 Where an account has been paid by the Member, such specified account plus proof of payment must be submitted to the Scheme before the last day of the 4<sup>th</sup> (fourth) month following the date on which the service was rendered. The Scheme will then refund the Member the applicable benefit amount.
- **3.1.8** Payment of accounts is restricted to the maximum amount of the benefit entitlement in terms of the applicable benefit and option elected. Benefits shall be paid as follows (whichever is applicable):
  - **3.1.8.1** At 100% of Scheme tariff, which refers to the tariff approved annually by the Board of Trustees or the negotiated rate for hospitals and designated or preferred service providers.
  - 3.1.8.2 Notwithstanding any provisions to the contrary in this Annexure, accounts in respect of the diagnosis, treatment and care of Prescribed Minimum Benefits (PMBs), as per the standard of care in the State sector, shall be payable at cost, without deductibles or the use of co-payments, subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules, as per PMB regulations: Provided that:
    - **3.1.8.2.1** Payments shall first be from the specified limit(s) on the applicable benefit before continued funding in respect of PMB may be accessed.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2

## 3.2 HOSPITAL, HOSPITAL-RELATED BENEFITS AND OTHER MAJOR MEDICAL EXPENSES

- All hospital and hospital-related benefits shall be subject to Pre-authorisation, major medical expenses which require Pre-authorisation shall be indicated.
- Comprehensive benefits are offered for all pre-authorised services and authorised emergency services rendered during hospitalisation, i.e. from the day of admission up to and including the day of discharge.
- No benefits in a private hospital or day clinic shall be granted by the Scheme or its proxy if Pre-authorisation and an authorisation number have not been obtained:
  - In the event of planned major operations and dental procedures, Members are advised to obtain Pre-authorisation at least 2 (two) weeks in advance to ensure that the Member is aware of applicable benefits, limits, network restrictions, etc., before the event.
  - In an emergency, on the 1<sup>st</sup> (first) working day after admission to a hospital, or at the first reasonable opportunity as may be determined by the Scheme.
- Late authorisations will be subject to, but not limited to, clinical review, application of rules, benefits, protocols, funding guidelines, as well as the PMB status of the services rendered.
- If Pre-authorisation and an authorisation number have been obtained for treatment in a private hospital or day clinic but the treatment cost exceeds the authorised benefits, only the benefits of the authorised treatment cost shall be granted and the Member shall be liable for payment of the excess to the service provider, unless if the excess costs were as a direct result of treatment received and necessary for the beneficiary and authorisation could not be obtained in time.
- Benefits in respect of MRI scans, computer tomographic (CT) studies, or other specialised diagnostic imaging require that a benefit confirmation and reference number to be obtained from the Scheme's Contact Centre in advance or, in an emergency, on the 1<sup>st</sup> (first) working day after admission to a hospital.
- Full cross subsidisation between Members shall apply without an annual limit.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
- The Scheme's list of Hospital Network D	SP (contracted private hospitals) and designated and	preferred service providers available on the Scheme's
website or via the Contact Centre, shall	be applicable to benefits.	
- Co-payments:		
<ul> <li>A co-payment of a specified amount in</li> </ul>	ndicated in Rule 3.2.28 shall be incurred per event if a	a day procedure is done in an acute hospital that is not a day
hospital. If a DSP is used and the DS	P does not work in a day hospital, the procedure shal	l be paid in full if it is done in an acute hospital, if it is
arranged with the Scheme before the	time.	
<ul> <li>A co-payment of a specified amount in</li> </ul>	ndicated in Rule 3.2.29 shall apply on the Rhythm1 a	nd Rhythm2 benefit options for the voluntary use of a non-
designated Hospital Network, i.e. who	ere a Member or his Dependant(s) voluntarily choose	not to make use of a hospital forming part of the Hospital
Network.		
3.2.1 Hospitalisation:		
Pre-authorisation required for	Benefits shall be limited to the treatment of PMB	Benefits shall be at 100% of Scheme tariff/cost*.
accommodation (hospital stay) in a general	conditions and to DSP Network.	DSP Network applies.
ward, intensive-care and high care unit,	Conditions and to Doi Network.	DSF Network applies.
theatre and material.		
3.2.2 Take-home medicine:	Medicine prescribed by the treating provider for a patient discharged from hospital, relating to the admission, to	
Medicine supplied by the hospital when a	take home will be paid at 100% of Scheme tariff/cost* for a maximum supply of 7 (seven) days provided that:	
patient is discharged.	- the medicine is claimed as part of the hospital account; or	
	- the medicine shall be limited to R450 if claimed from a retail pharmacy on the date of discharge.	

No benefit shall be awarded if medicine is not claimed within 3 (three) days from the date of discharge from

hospital.

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
3.2.3 Biological medicine during hospitalisation Biological medicine is a substance that is made from a living organism or its products and is used in the prevention, diagnosis, or treatment of acute and chronic diseases.	Benefits shall be limited to the treatment of PMB conditions and to DSP Network.	Benefits shall be at 100% of Scheme tariff/cost*, subject to Pre-authorisation and limited to R18 215 per family per financial year.
3.2.4 Treatment in mental health facilities	Benefits shall be limited to the treatment of PMB conditions at DSPs and subject to the length of stay limited to 21 (twenty-one) days per beneficiary per financial year in hospital including inpatient electroconvulsive therapy and inpatient psychotherapy, OR 15 (fifteen) contact sessions for out-patient psychotherapy per beneficiary per financial year and Pre-authorisation.	Benefits shall be at 100% of Scheme tariff/cost*, subject to the length of stay limited to 21 (twenty-one) days per beneficiary per financial year in hospital including inpatient electro-convulsive therapy and inpatient psychotherapy, OR 15 (fifteen) contact sessions for outpatient psychotherapy per beneficiary per financial year, Pre-authorisation and DSP Network.
3.2.5 Treatment of chemical and substance abuse	Benefits shall be limited to the treatment of PMB conditions and subject to the following:  - Pre-authorisation; - DSP Network; and - The length of stay shall be limited to 21 (twenty-one) days for in-hospital management per beneficiary per financial year.	

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
3.2.6 Consultations and procedures:	Benefits shall be limited to the treatment of PMB	Claims submitted by General Practitioners (GPs) and
Consultations, visits, operations, surgical	conditions and to DSP Network.	specialists for treatment during hospitalisation shall be
procedures and anaesthetics for surgical		paid at 100% of Scheme tariff/cost*.
procedures during hospitalisation. Pre-		DSP Network applies.
authorisation must be obtained.		
3.2.7 Organ transplants (in and/or out of	Benefits shall be limited to the treatment of certain PN	MB conditions as per the standard of care in the State
hospital):	sector, subject to the provisions of Rule 15.10 of the r	main rules read with Annexure D.1 of these Rules
Pre-authorisation must be obtained.	underlined by PMB regulations, and shall be paid at o	cost.
3.2.8 Stem cell transplants (in and/or out	Benefits shall be limited to the treatment of certain PMB conditions as per the standard of care in the State	
of hospital):	sector, subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules, and	
Pre-authorisation must be obtained.	shall be paid at cost as per PMB regulations. The donor search and related costs shall be limited to the Scheme	
	approved amount per financial year.	
3.2.9 Blood transfusion	Blood, operators' fees, transport charges and apparatus payable at 100% of Scheme tariff/cost*.	
3.2.10 Dental / Oral / Maxillo-facial	- Pre-authorisation must be obtained for any surgical procedure that needs to be performed in a theatre and	
surgery	shall be payable at 100% Scheme tariff.	
	- The treatment of certain PMB conditions, as per the standard of care in the State sector shall be paid at cost,	
	subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules as per PMB	
	regulations.	
3.2.10.1 Dental and oral surgery (in	No benefit, except in respect of PMB conditions.	
and/or out of hospital)	The benefit, except in respect of Fivid conditions.	

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
3.2.10.2 Major maxillo-facial surgery,	No benefit, except in respect of PMB conditions.	
strictly related to certain conditions	The series, except in respect of time containents.	
3.2.11 Prosthesis Benefits	Benefits are subject to the following:	Benefits are subject to the following:
	- Pre-authorisation;	- Pre-authorisation;
	- Limited to DSPs only;	- Preferred providers or DSPs;
	- Services for non-PMB conditions shall be based	- Services for non-PMB conditions shall be based on
	on Scheme tariff or contracted fee and may be	Scheme tariff or contracted fee and may be subject to
	subject to exclusions for joint replacement	exclusions for joint replacement surgery; and
	surgery; and	- The treatment of certain PMB conditions, as per the
	- The treatment of certain PMB conditions, as per	standard of care in the State sector shall be paid at
	the standard of care in the State sector shall be	cost, subject to the provisions of Rule 15.10 of the main
	paid at cost, subject to the provisions of Rule	rules read with Annexure D.1 of these Rules as per
	15.10 of the main rules read with Annexure D.1 of	PMB regulations.
	these Rules as per PMB regulations.	
3.2.11.1 Prosthesis – Internal	Benefits shall be limited to the treatment of PMB	Benefits shall be paid at 100% of Scheme tariff/cost*
Prosthesis surgically implanted during	conditions and DSPs. Benefits shall be paid at	limited to the overall limit of R67 162 per family per
operations for the replacement of parts of	100% of Scheme tariff/cost* limited to the overall	financial year.
the human body for functional medical	limit of R67 162 per family per financial year.	
reasons, including delivery systems and		Sub-limits per beneficiary per financial year:
related items.	Sub-limits per beneficiary per financial year:	

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	<ul> <li>Vascular prosthesis shall be limited to R57 441;</li> <li>Pacemaker (single and dual chambers) limited to R54 390 and DSP prices;</li> <li>Endovascular and catheter-based procedures are subject to the Vascular prosthesis sub-limit and DSP prices;</li> <li>Spinal prosthesis including artificial disk (single level based) shall be limited to R33 278;</li> <li>Drug-eluting stents are subject to the Vascular prosthesis sub-limit and DSP prices;</li> <li>Mesh shall be limited to R12 171;</li> <li>Gynaecological/Urological prosthesis shall be limited to R10 053;</li> <li>Lens implant shall be limited to R6 988 a lens per eye;</li> <li>Functional prosthesis – items utilised towards treating or supporting a bodily function - shall be limited to R35 613.</li> </ul>	<ul> <li>Vascular prosthesis shall be limited to R57 441;</li> <li>Pacemaker (single and dual chambers) limited to R54 390 and DSP prices;</li> <li>Endovascular and catheter-based procedures are subject to the Vascular prosthesis sub-limit and DSP prices;</li> <li>Spinal prosthesis including artificial disk (single level based) shall be limited to R33 278;</li> <li>Drug-eluting stents are subject to the Vascular prosthesis sub-limit and DSP prices;</li> <li>Mesh shall be limited to R12 171;</li> <li>Gynaecological/Urological prosthesis shall be limited to R10 053;</li> <li>Lens implant shall be limited to R6 988 a lens per eye;</li> <li>Functional prosthesis – items utilised towards treating or supporting a bodily function - shall be limited to R35 613.</li> </ul>
3.2.11.2 Prosthesis – External:  Prosthesis used after operations for the replacement of parts of the human body for	No benefit, except in respect of PMB conditions.	

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
functional medical reasons, including		
delivery systems and related items. A list of		
prostheses covered by the Scheme can be		
requested from the Scheme.		
3.2.11.3 Exclusions on joint replacement	No benefit for joint replacement surgery, except for P	MBs, subject to the following prosthesis limits, that form
surgery for non-PMB conditions	part of the Prosthesis – Internal overall limit, at 100%	contracted fees:
	- Hip prosthesis and other major joints shall be limite	ed to R34 107;
	- Knee and shoulder prosthesis shall be limited to R43 122; and	
	- Other minor joints shall be limited to R16 151.	
	Functional nasal surgery and surgery procedures who	ere CNS stimulators are used for example epilepsy,
	Parkinsonism, etc. will be excluded from benefits exce	ept for PMB conditions.
3.2.12 Breast surgery for cancer	Treatment of the unaffected (non-cancerous) breast shall be limited to PMB provisions and is subject to Pre-	
	authorisation and funding guidelines.	
3.2.13 Orthopaedic and medical	Benefits shall be limited to the treatment of PMB	Benefits shall be at 100% of Scheme tariff/cost* limited to
appliances during hospitalisation	conditions and DSPs for back, leg, arm and neck	R8 264 per family per financial year for medically
Pre-authorisation must be obtained.	support, crutches, surgical footwear (excluding	necessary appliances for the items listed below, if
Appliances directly related to the hospital	health footwear) and elastic stockings provided	prescribed by a medical practitioner and where such a
admission and/or procedure.	directly related to the admission and provided before	prescription directly relates to the admission and provided
	discharge from hospital.	before discharge from hospital.

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
		- Back, leg, arm and neck support;
		- Crutches;
		- Surgical footwear (excluding health footwear);
		- Elastic stockings;
		- Oxygen, diabetic and stoma aids continually essential
		for the medical treatment of the patient; and
		- Medical apparatus continually essential for the
		medical treatment of the patient.
3.2.14 Pathology during hospitalisation	Benefits shall be limited to the treatment of certain	
	PMB conditions as per the standard of care in the	Benefits shall be at 100% of Scheme tariff/cost*.
	State sector, subject to the provisions of Rule 15.10	
	of the main rules read with Annexure D.1 of these	
	Rules underlined by PMB regulations, and shall be	
	paid at cost.	
3.2.15 Basic radiology during	Benefits shall be limited to the treatment of certain	D 51 1 11 1 1000/ 50 1 1 150 1*
hospitalisation	PMB conditions as per the standard of care in the	Benefits shall be at 100% of Scheme tariff/cost*.
	State sector, subject to the provisions of Rule 15.10	
	of the main rules read with Annexure D.1 of these	
	Rules underlined by PMB regulations, and shall be	
	paid at cost.	

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<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
3.2.16 Specialised diagnostic imaging	Benefits shall be limited to the treatment of certain	Benefits shall be at 100% of Scheme tariff/cost* limited to
and nuclear medicine (in and/or out of	PMB conditions as per the standard of care in the	a combined in and out of hospital benefit of R18 828 per
hospital):	State sector, subject to the provisions of Rule 15.10	family per financial year.
MRI scans, CT scans and nuclear/isotope	of the main rules read with Annexure D.1 of these	
studies.	Rules underlined by PMB regulations, and shall be	PET scans are excluded, except for a PMB condition.
PET scans are only included as indicated	paid at cost.	
per the benefit option.		
A benefit confirmation and reference		
number must be obtained from the		
Scheme's Contact Centre in advance.		
3.2.17 Oncology benefits (in or out of	Benefits shall be limited to the treatment of certain	Oncology Programme.
hospital)	PMB conditions as per the standard of care in the	Benefits shall be at 100% of Scheme tariff/cost*, subject to
Pre-authorisation must be obtained.	State sector, subject to the provisions of Rule 15.10	Pre-authorisation and designated or preferred service
	of the main rules read with Annexure D.1 of these	providers.
	Rules underlined by PMB regulations, and shall be	
	paid at cost.	
3.2.18 Peritoneal dialysis and	Benefits shall be limited to the treatment of certain	Benefits shall be at 100% of Scheme tariff/cost*, subject
haemodialysis (in or out of hospital)	PMB conditions as per the standard of care in the	to Pre-authorisation and designated or preferred service
Pre-authorisation must be obtained.	State sector, subject to the provisions of Rule 15.10	providers.
	of the main rules read with Annexure D.1 of these	

 $<sup>^{\</sup>star}$  As per the provisions of Rule 3.1.8

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	Rules underlined by PMB regulations, and shall be	
	paid at cost.	
3.2.19 HIV/AIDS benefits (in or out of	Benefits shall be limited to the treatment of certain	Benefits shall be at 100% of Scheme tariff/cost*, subject to
hospital)	PMB conditions as per the standard of care in the	Pre-authorisation and designated or preferred service
Pre-authorisation must be obtained.	State sector, subject to the provisions of Rule 15.10	providers.
	of the main rules read with Annexure D.1 of these	
	Rules underlined by PMB regulations, and shall be	
	paid at cost.	
3.2.20 Confinements (birthing, including	Benefits shall be limited to the treatment of certain	Benefits shall be at 100% of Scheme tariff/cost*, even if
midwife-assisted births)	PMB conditions as per the standard of care in the	the baby dies before registration, for the following:
	State sector, and emergency caesarean sections	
	(C-sections) subject to the provisions of Rule 15.10	- Medical practitioners;
	of the main rules read with Annexure D.1 of these	- Nursing home and hospital fees in accordance with
	Rules underlined by PMB regulations, and shall be	the provisions of the "Hospitalisation" benefit;
	paid at cost.	- Midwife-assisted births in an Active Hospital Birth
		Unit or home confinement by a midwife. Transport
		fees, hospital facility fees, renting of a birth pool,
		medical disposables or medication, antenatal
		consultations, doulas and breastfeeding support shall
		be excluded from benefits if these are not PMB level
		of care; and

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
		- Midwife-assisted births at a private midwife birth
		house. Transport fees, renting of a birth pool,
		antenatal consultations, doulas and breastfeeding
		supports shall be excluded from benefits if these are
		not PMB level of care.
3.2.21 Refractive surgery and other		
procedures (in or out of hospital) done		
to improve or stabilise vision, except for	No benefit, except in respect of PMB conditions	
cataracts		
Pre-authorisation must be obtained.		
3.2.22 Cochlear implants and Bone		
Adhering Hearing Devices (BAHD) /		
Bone Adhering Hearing Aids (BAHA)		
implantation	No benefit, except in respect of PMB conditions	
Including fees for all providers (e.g. the		
surgeon and anaesthetist), hospital and		
device.		
3.2.23 Supplementary Services during	Benefits shall be limited to the treatment of PMB	Benefits shall be at 100% of Scheme tariff/cost*, provided
hospitalisation	conditions and DSPs, provided that the claim is	that the claim is related to the hospital admission of the
	related to the hospital admission of the patient and	patient and is in line with the Scheme funding guidelines
	is in line with the Scheme funding guidelines and	

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	protocols, for supplementary services which include	and protocols, for supplementary services which include
	services rendered by physiotherapists, masseurs,	services rendered by physiotherapists, masseurs,
	chiropractors, osteopaths, orthoptists,	chiropractors, osteopaths, orthoptists,
	audiologists/hearing aid acousticians, occupational	audiologists/hearing aid acousticians, occupational
	therapists, podiatrists/chiropodist, dieticians, speech	therapists, podiatrists/chiropodist, dieticians, speech
	therapists, biokinetics, stoma therapist and social	therapists, biokinetics, stoma therapist and social
	workers.	workers.
3.2.24 Alternatives to hospitalisation (i.e.	Benefits shall be limited to the treatment of certain	Benefits shall be at 100% of Scheme tariff subject to:
procedures done in the doctor's rooms)	PMB conditions as per the standard of care in the	
Pre-authorisation must be obtained.	State sector, subject to the provisions of Rule 15.10	- Pre-authorisation;
	of the main rules read with Annexure D.1 of these	- Step-down facilities approved by the Scheme; and
	Rules underlined by PMB regulations, and shall be	- Services must be rendered by registered private
	paid at cost.	nurses and hospices.
3.2.25 Advanced illness benefit	Benefits shall be limited to the treatment of certain	Benefits shall be at 100% of Scheme tariff/cost* limited to
Pre-authorisation must be obtained.	PMB conditions as per the standard of care in the	R72 858 per beneficiary per financial year, subject to Pre-
	State sector, subject to the provisions of Rule 15.10	authorisation and treatment plan.
	of the main rules read with Annexure D.1 of these	
	Rules underlined by PMB regulations, and shall be	
	paid at cost.	
3.2.26 Ambulance and emergency	Benefits shall be subject to:	1
evacuation services		

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	- Provision of benefits by Netcare 911, as the Scheme's capitated preferred provider for ambulance services.	
	- Benefits shall only be payable if the evacuation service was involuntarily requested and delivered by a	
	service provider other than the preferred provider: Provided that services in respect of PMB conditions shall	
	be payable at cost, without deductibles or the use of co-payments, subject to the provisions of Rule 15.10 of	
	the main rules read in conjunction with Annexure	D.1 of these Rules, as shall be evaluated by the Scheme.
3.2.27 International emergency medical	In addition to the provisions for foreign claims referre	ed to in Rule 16.12 of the registered Bestmed Rules, the
cover	Member and his Dependant(s) qualify for additional b	benefits which shall be at 100% contracted tariff subject to
	the following:	
	<ul> <li>Provision of benefits by Europ Assistance SA, as the Scheme's capitated preferred provider for international travel insurance.</li> <li>Cover for leisure and business travel for emergency medical and related expenses:</li> <li>Leisure travel is limited to 90 (ninety) days and R1 million cover for travelling to the United States of America (USA) for a family i.e. Member and Dependant(s). All other countries are covered up to 90 (ninety) days for R5 million for a family i.e. Member and Dependant(s).</li> </ul>	
	<ul> <li>Business travel is limited to 60 (sixty) days an</li> </ul>	nd R1 million cover for travelling to the USA for a family i.e.
	<ul> <li>Member and Dependant(s). All other countries are covered up to 60 (sixty) days for R5 million for a familie. Member and Dependant(s).</li> <li>A Member must give at least 48 (forty-eight) hours in advance when he and/or his Dependant(s) are travelling overseas. Failure to notify to do so will result in claims being rejected.</li> </ul>	

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	- General exclusions to services apply. Elective pla	nned procedures undergone outside of South Africa are not
	covered.	
3.2.28 Day procedures at a day hospital	Day procedures at a day hospital facility for PMB	
facility	conditions.	
	Day procedures for non-PMBs in a network day hospital shall be funded at 100% of Scheme	Day procedures at a day hospital or day clinic facility shall be funded at 100% of Scheme tariff/cost*, subject to:
	tariff/cost* limited to R57 441 per family per financial	- Pre-authorisation;
	year, for the following non-PMB procedures:	- Protocols and funding guidelines; and
	- Circumcision	- DSPs and preferred providers
	- Colonoscopy	
	- Gastroscopy	A co-payment of R2 872 shall be incurred per event if a
	- Myringotomy and grommet insertion	day procedure is done in an acute hospital that is not a
	- Sterilisation (male and female)	day hospital. If a DSP is used and the DSP does not work
	- Tonsillectomy and adenoidectomy	in a day hospital, the co-payment shall not apply if it is
		done in an acute hospital, if it is arranged with the
	Benefits shall be subject to:	Scheme before the time.
	- Pre-authorisation;	
	- Protocols and funding guidelines; and	
	- DSPs for PMBs	

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	A co-payment of R2 872 shall be incurred per event	
	if a day procedure is done in an acute hospital that	
	is not a day hospital. If a DSP is used and the DSP	
	does not work in a day hospital, the co-payment	
	shall not apply if it is done in an acute hospital, if it	
	is arranged with the Scheme before the time.	
	Voluntary use of a non-designated Hospital Netwo	rk co-payment:
3.2.29 Co-payments	A co-payment of R15 025 shall apply on the Rhythm1 and Rhythm2 benefit options for the voluntary use of a non-designated Hospital Network, i.e. where a Member or his Dependant(s) voluntarily choose not to make use of a hospital forming part of the Hospital Network.	

## 3.3. MEDICINE BENEFITS

Benefits for chronic, high-cost medicine, acute and over-the-counter (OTC) medicine shall be subject to:

- Prior application and approval by the Scheme where indicated.
- The Scheme treatment protocols and clinical funding guidelines. Motivations and reports by appropriate medical practitioners may be requested by the Scheme.
- The Scheme's formulary (medicine list), where applicable.
- Where medicines have generic alternatives registered with the South African Health Products Regulatory Authority (SAHPRA), the Scheme will reimburse those medicines up to the MRP for that active ingredient.
- Benefit amount for medicine will be calculated at Single Exit Price (SEP), plus the dispensing fee as negotiated by the Scheme, plus VAT.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2	
- DSPs may apply - Members choosing	- DSPs may apply - Members choosing the Network options are required to make use of Scheme-contracted pharmacies to obtain their medicine.		
- Each prescription or repeat prescription	- Each prescription or repeat prescription shall be limited to one month's supply per beneficiary. The Scheme may, at its sole discretion and according to		
the relevant protocols, grant an advar	the relevant protocols, grant an advance supply of medicine upon receipt of the relevant application.		
3.3.1 Chronic medicine not listed on the			
chronic disease list ("non-CDL	No benefit		
medicine")			
3.3.2 Medicine for PMB conditions	Medicine on the formulary shall be covered at 100% of	f Scheme tariff/cost* with no co-payment and voluntary	
including the conditions listed on the	use of non-formulary medicine shall be covered at 70% of Scheme tariff with a 30% co-payment.		
chronic disease list (CDL)	Benefits are subject to prior application and approval l	by the Scheme.	
3.3.3 Biological medicine out of hospital:			
Biological medicine is a substance that is	Scheme pre-approval is required and out-of-hospital b	penefits are limited to the treatment of certain PMB	
made from a living organism or its products	conditions, as per the standard of care in the State se	ctor, subject to the provisions of Rule 15.10 of the main	
and is used in the prevention, diagnosis, or	rules read with Annexure D.1 of these Rules as per Pl	MB regulations, shall be paid at cost.	
treatment of acute and chronic diseases.			
3.3.4 Other high-cost medicine out of	Scheme pre-approval is required and out-of-hospital b	penefits are limited to the treatment of certain PMB	
hospital	conditions, as per the standard of care in the State se	ctor, subject to the provisions of Rule 15.10 of the main	
	rules read with Annexure D.1 of these Rules as per Pl	MB regulations, shall be paid at cost.	
3.3.5 Acute medicine	Benefits shall be at 100% of Scheme tariff, for:		
	- Medicine on the formulary prescribed out of a hosp	oital by a Rhythm Network provider and obtained at a	
	preferred provider pharmacy network		

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	- Certain formulary medicines may be subject to annual quantity limits.	
	- No benefit shall apply to non-formulary acute medicine.	
3.3.6 Over-the-counter (OTC) medicine	Benefits shall be at 100% of Scheme tariff up to the	Benefits shall be at 100% of Scheme tariff up to the limit
	limit of R251 per family per annum, limited to R125	of R366 per family per annum, limited to R122 per event,
	per event, at a preferred provider pharmacy	at a preferred provider pharmacy network. Benefit
	network. Benefit includes purchases of sunscreen,	includes purchases of sunscreen, vitamins and minerals
	vitamins and minerals with Nappi codes on the	with Nappi codes on the Scheme's formulary.
	Scheme's formulary.	
3.4. PREVENTATIVE CARE AND	Deposite about 6 at 4000/ of Cabone to wiff and DCDs an austomed annual date	
WELLNESS BENEFITS	Benefits shall be at 100% of Scheme tariff and DSPs or preferred providers.	
3.4.1 Influenza vaccine	Applicable to all beneficiaries:	
	- 1 (one) vaccine per financial year.	
	- At a Rhythm Network GP or preferred provider network pharmacy.	
	- Subject to applicable Rhythm protocols and where clinically necessary.	
3.4.2 Pneumonia Programme	Children under 2 (two) years of age:	
	- As per the schedule of the Department of Health.	
	Adult group:	
	- Twice in a lifetime, with a booster if beneficiary is above 65 (sixty-five) years of age.	
	- The Scheme in accordance with its protocol, will identify certain high-risk individuals who will be advised to be immunised.	

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
3.4.3 Travel vaccinations	Bestmed provides cover for certain mandatory travel	vaccines for typhoid, yellow fever, tetanus, meningitis,
	hepatitis and cholera from Scheme risk benefits.	
3.4.4 Paediatric immunisations	Paediatric vaccines according to the State recommer	nded programme for babies and children.
3.4.5 Baby growth and development	Children from 0 (zero) up to 2 (two) years of age:	
assessments	- 3 (three) assessments per year.	
	- Assessments must be conducted at a preferred pre	ovider network pharmacy clinic or by a registered nurse.
3.4.6 Female contraceptives	Applicable to all females of childbearing age:	Applicable to all females of childbearing age:
	- Oral / injectable / implantable female	- Oral / injectable / implantable female contraceptives
	contraceptives limited to R2 092 per beneficiary	limited to R2 301 per beneficiary per financial year.
	per financial year.	
		OR
	OR	
		- Intrauterine devices (IUD) – 1 (one) device limited to
	- Intrauterine devices (IUD) – 1 (one) device limited	R3 295. The insertion (i.e. consultation and procedure)
	to R3 295. The insertion (i.e. consultation and	of the device to be done by a Rhythm Specialist DSP
	procedure) of the device to be done by a Rhythm	gynaecologist or Rhythm Network GP once every 5
	Specialist DSP gynaecologist or Rhythm Network	(five) years.
	GP once every 5 (five) years.	
2.4.7.1111/	Voluntary Testing and Counselling (VCT) as preventive care, subject to Scheme protocols and funding	
3.4.7 HIV rapid test	guidelines.	
3.4.8 Mammogram	Females 40 (forty) years and older - once every 24 (t	wenty-four) months.
	- Only for tariff code 34100; and	

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2	
	- Must be referred by a Rhythm Network GP or a specialist that is part of the Rhythm Specialist Network.		
3.4.9 Human Papilloma Virus (HPV)	Females 9 (nine) – 26 (twenty-six) years of age:		
vaccinations	No benefit.	- 3 (three) vaccinations per beneficiary.	
	No benefit.	- Cervarix/Gardasil shall be funded at Mediscor	
		Reference Price (MRP).	
3.4.10 Prostate Specific Antigen (PSA)	Males 45 (forty-five) years and older:		
test:	- Once every 24 (twenty-four) months p	per beneficiary.	
Tariff codes claimed by pathologists or	- To be done at a Rhythm Specialist DS	SP urologist or Rhythm Network GP. Urologist/GP consultation paid	
Nappi codes claimed by pharmacies in	from the consultation benefit.		
respect of this benefit are included.			
3.4.11 Colon Cancer Screening	Benefit is subject to:		
Tariff codes claimed by pathologists in	- 1 (one) Faecal Occult Blood Test (FOBT) per beneficiary aged 40 (forty) years or older every 24 (twenty-four)		
respect of this benefit are included.	months.		
	- To be done at a Rhythm Network GP or Rhythm Specialist DSP. Specialist/GP consultation shall be paid from		
	the available consultation benefit.		
3.4.12 PAP smear:	Preventative benefit is subject to:		
Tariff codes claimed by pathologists or	- Females 18 (eighteen) years and older.		
Nappi codes claimed by pharmacies in	- Once every 24 (twenty-four) months per beneficiary for PAP smear tariff code 4566 or 4559.		
respect of this benefit are included.	- To be done at a Rhythm Specialist DSI	P gynaecologist or Rhythm Network GP.	
	- Consultation fee paid from the available GP consultation benefit or Specialist visits benefit.		
2 4 12 Tompo programmo:	1. Tempo Lifestyle Screening		
3.4.13 Tempo programme:	Beneficiaries 16 (sixteen) years and older		

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
Benefits on the Tempo programme can	- 1 (one) per beneficiary per financial year.	
only be accessed when a beneficiary	- This includes a biometric screening and lifestyle questionnaire that must be completed at Network	
undergoes a lifestyle screening.	pharmacy clinics, or onsite at selected Employer groups, or at an accredited Tempo biokineticist, or a	
	Tempo GP. Only participating Employer groups	s which allow onsite screening and nurses onsite, or allow
	the Scheme to conduct the lifestyle screening a	at the workplace. Alternatively, Members can obtain the
	services from their pharmacy clinics or accredit	ted Tempo biokineticists or nurses.
	- Beneficiaries must complete a lifestyle screenii	ng in order to unlock the biokineticist and dietician
	consultations that form part of the Tempo progr	ramme benefits.
	2. Fitness and nutritional interventions available to beneficiaries 16 (sixteen) years and older Fitness	
- 1 (one) fitness test at a Tempo biokineticist conducted in person; and		nducted in person; and
	<ul> <li>1 (one) follow-up in person or virtual consultation at a Tempo biokineticist to obtain a personalised fitness/exercise plan.</li> <li>Nutrition</li> </ul>	
	- 1 (one) nutritional assessment at a Tempo dietician; and	
	- 1 (one) follow-up in person or virtual consultation at a Tempo dietician to obtain a personalised diet plan.	
	Benefits shall be at 100% of Scheme tariff per beneficiary per event at Network Providers or DSPs per event at Network Providers or DSPs only for	
3.5 MATERNITY BENEFITS		
	only for the following:	following:

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	Consultations:	Consultations:
	- 6 (six) antenatal consultations at either a GP/	- 9 (nine) antenatal consultations at either a
	gynaecologist/midwife.	GP/gynaecologist/midwife.
		- 1 (one) post-natal consultation at either a
	Ultrasounds:	GP/gynaecologist/midwife.
	- 1 (one) 2D ultrasound scan at 1st (first) trimester	
	(between 10 (ten) to 12 (twelve) weeks) at a	Ultrasounds:
	gynaecologist/GP/radiologist.	- 1 (one) 2D ultrasound scan at 1 <sup>st</sup> (first) trimester
	- 1 (one) 2D ultrasound scan at 2 <sup>nd</sup> (second)	(between 10 (ten) to 12 (twelve) weeks) at a
	trimester (between 20 (twenty) to 24 (twenty-	gynaecologist/GP/radiologist.
	four) weeks) at a gynaecologist/GP/radiologist.	- 1 (one) 2D ultrasound scan at 2 <sup>nd</sup> (second) trimester
		(between 20 (twenty) to 24 (twenty-four) weeks) at a
		gynaecologist/GP/radiologist.
		Any item categorised as a maternity supplement can be
		claimed up to a maximum of R145 per claim, once a
		month, for a maximum of 9 (nine) months.
	Optometry benefits are available per beneficiary ever	y 24 (twenty-four) months from the date of service.
	Services rendered by the designated optical network,	Preferred Provider Negotiators (PPN), optometrists shall
3.6 OPTOMETRY BENEFITS	be payable at 100% of contracted fee. Services rende	ered by a non-network provider shall be paid at 100%
	Scheme tariff subject to the maxima indicated.	
	Benefits from a PPN optometrist shall be as follows:	Benefits from a PPN optometrist shall be as follows:

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	- Consultations: 1 (one) per beneficiary at 100% of	- Consultations at a network provider: 1 (one) per
	cost	beneficiary at 100% of cost
	- No benefits for spectacle frames or lens or contact	- Spectacle frames or lens enhancements limited to R310
	lenses	
		AND
	Benefits from a non-network provider shall be as	
	follows:	- Lenses: standard lenses (i.e. 1 (one) pair of single vision
	- Consultations: 1 (one) per beneficiary limited to	OR 1 (one) pair of flat top bifocal lenses inclusive of the
	R420	charges for extra-large lenses and prismatic correction)
	- No benefits for spectacle frames or lens or contact	at 100% of cost
	lenses	OR
		- In lieu of glasses beneficiaries can opt for contact
		lenses, limited to R795
		Benefits from a non-network provider shall be as follows:
		- Consultations: 1 (one) per beneficiary limited to R420
		- Spectacle frames limited to 233
		AND
		- Lenses:
		Single-vision lenses limited to R225
		OR
		Bifocal lenses limited to R485

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
		OR
		Multifocal lenses limited to R485
		OR
		- In lieu of glasses Members can opt for contact lenses,
		limited to R795
	- No Personal Medical Savings Account.	
	- Full cross subsidisation between Members shall a	apply without an annual limit.
	- Benefits may be subject to the annual maxima for	the Member with his Dependant(s) and/or as provided for
3.7 OUT-OF-HOSPITAL BENEFITS	on the benefit.	
	- The Scheme designated health care providers to provide primary healthcare services/day-to-day services to	
	Members through the Bestmed Rhythm Network. Members may only visit service providers registered on the	
	Rhythm Network.	
3.7.1 GP Consultations	Benefits shall be at 100% of Scheme tariff/cost* for	Benefits shall be at 100% of Scheme tariff/cost* for
Consultations, visits, diagnostic	consultations per family, visits and treatments by	consultations per family, visits and treatments by GPs
examinations, injections with General	GPs registered on the Rhythm Network for the	registered on the Rhythm Network for the following:
Practitioners (GPs).	following:	- Unlimited medically necessary consultations for basic
	- Unlimited medically necessary consultations for	primary care; and
	basic primary care.	- Specified minor trauma treatment, including stitches,
	Pre-approval is required after the 10th (tenth) visit.	excision and repair, drainage of abscess and limb
		cast.

<sup>\*</sup> As per the provisions of Rule 3.1.8.

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
3.7.2 Pharmacy clinic nurse consultations	Benefits shall be at 100% of Scheme tariff/cost* for unlimited primary care nurse consultations (Nappi code 981078001) at network pharmacies.	No benefit.
3.7.3 Out-of-network or casualty visits	No benefit, except in respect of PMB conditions.	<ul> <li>Every family qualifies for out-of-network GP and casualty visits:</li> <li>Benefits shall be at 100% of Scheme tariff/cost* limited to R1 802 per family per year.</li> <li>All radiology and pathology investigations at the casualty unit, that fall within the primary care radiology and pathology benefit schedule, as well as medicine costs will be included in this limit.</li> <li>In the event where the family elects to utilise State facilities for emergency visits, such emergency visits shall be unlimited, in addition to the benefits to which the family is already entitled.</li> <li>The Member shall pay for the visit first and then claim back from the Scheme.</li> </ul>
3.7.4 Specialist visits	Benefits shall only be considered if referred by a Rhythm Network GP or a specialist registered on the Rhythm DSP Specialist Network or a PPN	Benefits shall only be considered if referred by a Rhythm Network GP or a specialist registered on the Rhythm DSP Specialist Network or a PPN provider to a specialist

 $<sup>^{\</sup>star}$  As per the provisions of Rule 3.1.8

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	provider to a specialist on the Rhythm Specialist  Network and shall be subject to the following:	on the Rhythm Specialist Network and shall be subject to the following:
	<ul> <li>Pre-approval by the Scheme;</li> <li>The Scheme treatment protocol and clinical funding guidelines (which includes minor procedures done in specialist rooms and all consumable used); and</li> <li>Limited to R2 670 per family per financial year.</li> </ul>	<ul> <li>Pre-approval by the Scheme;</li> <li>The Scheme treatment protocol and clinical funding guidelines (which includes minor procedures done in specialist rooms and all consumable used); and</li> <li>Benefits shall be at 100% of Scheme tariff limited to the following maxima per financial year:</li> </ul>
2.7.5 Designed and signed doubleton.	Day of the about he at 4000/ of Cabarras to wiff you	M = R1 822 and M1+= R3 037
3.7.5 Basic and specialised dentistry	Benefits shall be at 100% of Scheme tariff per financial year when clinically appropriate, subject to a designated service provider, the Rhythm Dental Network approved tariff list and conditions, as well as the following provisions:  - 1 (one) consultation for full mouth examination per beneficiary per financial year, subject to the Scheme's list of dental codes;	<ul> <li>Benefits shall be at 100% of Scheme tariff when clinically appropriate, subject to a designated service provider, the Rhythm Dental Network approved tariff list and conditions, as well as the following provisions:</li> <li>2 (two) consultations for full mouth examination per beneficiary per financial year, subject to the Scheme's list of dental codes;</li> <li>Extractions if clinically necessary;</li> <li>Preventative treatment once every 6 (six) months per beneficiary including scaling and polishing and fluoride treatment;</li> </ul>

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
	<ul> <li>Preventative treatment once per beneficiary per financial year including scaling, polishing treatment and fillings as per protocol;</li> <li>Primary extractions if clinically necessary;</li> <li>No benefits shall apply for dentures; and</li> <li>No benefits shall apply for specialised dentistry.</li> </ul>	<ul> <li>Limited to a maximum of 1 (one) set of dentures (i.e. 2 (two) single denture plates) per family per 24 (twentyfour) months. Benefits shall be subject to the use of accredited dental laboratories; and</li> <li>No benefits shall apply for specialised dentistry.</li> </ul>
3.7.6 Medical aids, apparatus and		
appliances, including wheelchairs and	No benefit, except in respect of PMB conditions.	
hearing aids.		
3.7.7 Supplementary services	No benefit, except in respect of PMB conditions.	
Benefits include services rendered by		
physiotherapists, masseurs, chiropractors,		
osteopaths, orthoptists,		
audiologists/hearing aid acousticians,		
occupational therapists,		
podiatrists/chiropodist, dieticians, speech		
therapists, biokinetics, private nursing		
(stoma therapy nursing, obtaining of		
specimen, observations and administration		
of medication, immunisations and IV's),		

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2		
psychiatric treatment, psychologists, social				
workers, homeopaths and acupuncture.				
3.7.8 Wound care benefit	No benefit, except in respect of PMB conditions.			
Includes dressings and negative pressure				
wound therapy (NPWT) treatment and				
nursing services out of hospital.				
3.7.9 Basic radiology and pathology	Standard diagnostic imaging and pathology services requested by a Rhythm Network GP at 100% of Scheme			
	tariff, subject to the following:			
	- Standard diagnostic imaging according to a list of codes approved by the Scheme; and			
	- Basic pathology according to a list of codes approved by the Scheme and subject to the Bestmed Pathology			
	Network.			
3.7.10 Back and Neck Programme Benefits shall be payable at 100% of contracted fee and are applicable to all a		and are applicable to all ages – subject to Pre-authorisation:		
	- Applicable to beneficiaries with serious back or neck problems that may require surgery and use of this			
	programme is in lieu of surgery.			
	- Preferred providers, i.e. DBC or Workability clinics.			
	- The Scheme may identify appropriate participants for evaluation at a DBC or Workability clinic.			
	Based on the first assessment, a rehabilitation treatment plan is drawn up and initiated over an uninterrupted			
	period that will be specified by the provider.			
3.7.11 Rehabilitation after trauma	Benefits shall subject to the following:			
Benefits for rehabilitation shall be aimed at	- Pre-authorisation;			
the recovery of impeded vital functions	- Preferred providers or DSPs;			

HEALTHCARE SERVICES	RHYTHM1	RHYTHM2
immediately after trauma such as a stroke	- The treatment of certain PMB conditions, as per the standard of care in the State sector shall be paid at cost,	
or heart attack.	subject to the provisions of Rule 15.10 of the main rules read with Annexure D.1 of these Rules as per PMB regulations.	